PROTOCOL TO ADDRESS DOMESTIC VIOLENCE AND FAMILY VIOLENCE EXPERIENCED BY LESBIAN, GAY, BISEXUAL, TRANSGENDER, AND INTERSEX (LGBTI) PERSONS IN THE PHILIPPINES



Quezon City truly appreciates the efforts of all those who worked on this Protocol. We, at Quezon City, welcome this Protocol to address domestic and family violence against LGBTI people. We are a city that cares for our LGBTI community and we continuously strive for the equality and non-discrimination of LGBTI people.

In an effort to provide an enabling environment for our LGBTI community, the Office of the Mayor (OCM) together with other stakeholders pushed for the enactment of the Quezon City Gender-Fair Ordinance where we penalize discrimination against LGBTI and we have provided affirmative acts to protect the rights of our LGBTI community. Recognizing the need to address the pervasive discrimination against LGBTI people, the OCM worked for the creation and establishment of the Quezon City Protection Center for Victim-Survivors of Gender-Based Violence and Abuse, a One-Stop-Shop Crisis center that provides services to women, children, and LGBTI people.

This Protocol will certainly enhance the capacities of our service providers in eliminating discrimination and violence against LGBTI people.

Together, let us strive to make Quezon City LGBTI-friendly.

[signature]
Mayor Joy Belmonte

ACKNOWLEDGEMENT

This protocol produced by OutRight Action International and EnGendeRights, Inc. is written by Ging Cristobal and Clara Rita Padilla. It aims to address domestic violence and family violence experienced by lesbian, gay, bisexual, transgender, and intersex (LGBTI) persons capacitating service providers with appropriate, sensitive and appropriate skills and information.

OutRight and EnGendeRights extends its appreciation to the support provided by the Open Society Foundation (OSF) in ensuring the implementation of this project. We want to acknowledge the continuous assistance and support of Quezon City Office of the Mayor Joy Belmonte extended by the and her staff for ensuring the rights of LGBTI persons in Quezon City are promoted and protected in the implementation of local government work in Quezon City.

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Alicia Greater Lagro Pansol Balingasa Holy Spirit PESO

Camp Karingal Kaligayahan San Francisco Del Monte

Novaliches proper

CentralMasambongTalipapaCommonwealthNagkaisang NayonValenciaCubaoNayong Kanluran

Greater Fairview Obrero

Culiat

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ACRONYMS

AFP Armed Forces of the Philippines BCPC Barangay Council for the Protection of Children BPO Barangay Protection Order BPSO Barangay Public Safety Officer CHR Commission on Human Rights C/MSWDO City/ Municipal Social Welfare and Development Office CEDAW Convention on the Elimination of All Forms of Discrimination Against CHR Commission on Human Rights CSC Civil Service Commission DILG Department of the Interior and Local Government DOJ Department of Justice DSWD Department of Social Welfare and Development GAD Gender and Development GBV Gender Based Violence LBT Lesbian, gay, bisexual women and transgender LGBT Lesbian, gay, bisexual, transgender LGBT Lesbian, gay, bisexual, transgender, and intersex LGU Local Government Unit METC Metropolitan Trial Court MTC Municipal Trial Court NAPOLCOM National Police Commission RTC Regional Trial Court SOGIE Sexual orientation, gender identity, and gender expression VAW Violence Against Women VAWC Violence Against Women and Children WCPD Women and Children's Protection Desk WHRC Women's Human Rights Center	AED	Arrand Foress of the Dhilippines	
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VAW Violence Against Women VAWC Violence Against Women and Children WCPD Women and Children's Protection Desk	RTC	Regional Trial Court	
VAWC Violence Against Women and Children WCPD Women and Children's Protection Desk	SOGIE	Sexual orientation, gender identity, and gender expression	
WCPD Women and Children's Protection Desk	VAW	Violence Against Women	
	VAWC	Violence Against Women and Children	
WHRC Women's Human Rights Center	WCPD	Women and Children's Protection Desk	
	WHRC	Women's Human Rights Center	

INTRODUCTION TO THE LGBTI PROTOCOL

Lesbian, gay, bisexual, transgender, and intersex (LGBTI) persons suffer violence, abuse, and discrimination in their own families, schools, workplaces, streets, and elsewhere. Domestic and family violence can be particularly damaging to the victim-survivor because it is caused by a family member, someone living in the same residence, or by an intimate partner. It can occur as a singular incident or a series of incidents that can negatively impact the victim-survivor's whole life.

Access to services and justice becomes difficult as LGBTI persons are still stigmatized and are discriminated in society. And since handling cases involving LGBTI persons is not included in the protocol of the Gender and Development handbook being implemented nationwide in the Philippines, LGBTI persons are most likely to experience poor quality, insensitive and inappropriate service when they seek intervention when experiencing domestic violence and family violence. The negative experience LGBTI persons experience from service providers will most likely discourage them from seeking assistance in the future.

This protocol seeks to address the violence that LGBTI persons suffer at the hands of their family members, someone living in the same residence, or by an intimate partner that can happen in their domicile or outside their domicile. This protocol aims to strengthen the services and access to justice of LGBTI persons when they experience domestic violence and family violence by affording them skilled, competent and appropriate care and service.

This protocol addresses the service gaps that is absent in the protocol for the Barangay for LGBTI persons experiencing domestic violence and family violence targeting service providers in the Barangay most especially the VAWC Desk Officers, the GAD Focal persons, members of the Lupong Tagapamayapa, Barangay Council for the Protection of Children (BCPC), and the Barangay Public Safety College (BPSO).

This LGBT protocol provides service providers the following:

- Knowledge on sexuality, human rights issues, sexual orientation, gender identity, and gender expression (SOGIE), particularly concerning LGBTI persons,
- Skills in identifying domestic violence and family violence experienced by LGBTI persons, ,
- Understand the barriers to access service that are unique to the LGBT community in relation to domestic violence and family violence,
- Provide guidance on handling of cases using relevant laws, medical, and psycho-social needs of victims-survivors as mandated in Quezon City¹ by creating a safe and healthy environment for LGBTI sexual assault and battered victims and learn how to best assist with their needs,
- Identify ways to increase awareness and outreach to LGBT victims of sexual and domestic violence in your community, and to
- Provide skills for effective prevention, documentation, investigation, and monitoring of LGBTI domestic violence and family violence in an effort to eliminate discrimination and abuse against LGBTI persons.

This protocol was disseminated in Quezon City. Recognizing state party obligations and in line with the Quezon City enacted its discrimination ordinance know as the "Quezon City Gender-Fair Ordinance"

(Ordinance no. SP-2357)² to actively work for the elimination of all forms of discrimination and uphold the rights to equality, dignity, and full respect of human rights of LGBTI persons. under the said ordinance, the Barangay Violence Against Women and Children (VAWC) desks shall handle SOGIE concerns.

Quezon City also enacted its amended "Gender And Development Code" which states that the BPSOs should undergo training on gender-based violence. While there have been workshops and trainings provided to Gender And Development (GAD) Focal Persons focusing on gender-based violence that is inclusive about LGBTI persons, there has been no specific policy nor protocol to equip all Barangay officials and GAD personnel how to handle cases involving LGBTI persons in the community.

BACKGROUND/RATIONALE

Negative stereotypes and prejudice in society towards LGBTI persons trigger intense hatred, which can be felt by their own families or even their intimate partners. Homophobia, biphobia and transphobia motivate violent crimes against LGBTI persons. When seeking intervention services and justice, LGBTI persons also face stigma and discrimination.

All human beings are born free and equal. The basic human rights of everyone regardless of sexual orientation, gender identity and expression (SOGIE) must be upheld. LGBTI persons enjoy the same rights to equality and non-discrimination as all Filipino citizens; thus, our laws, policies and practices should ensure their right to equality and non-discrimination are protected.

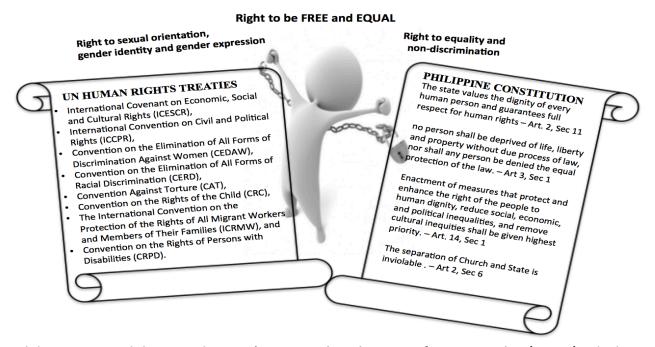
The rights of LGBTI persons to equality and non-discrimination are recognized in United Nations international human rights treaties that the Philippines has ratified such as the International Covenant on Economic, Social and Cultural Rights (ICESCR), International Convention on Civil and Political Rights (ICCPR), Convention on the Elimination of All Forms of Discrimination Against Women (CEDAW), Convention on the Elimination of All Forms of Racial Discrimination (CERD), Convention Against Torture (CAT), Convention on the Rights of the Child (CRC) and Convention on the Rights of Persons with Disabilities (CRPD). As a state party to these treaties, the Philippines have corresponding state obligations under such treaties to enact laws and implement programs.

The Magna Carta of Women (RA 9710 or MCW) incorporates Article 1 of CEDAW defining discrimination against women as "any distinction, exclusion or restriction which has the effect or purpose of impairing or nullifying the recognition, enjoyment or exercise by women, irrespective of their marital status, on a basis of equality of men and women, of human rights and fundamental freedoms in the political, economic, social, cultural, civil or any other field" and specifically recognizes diverse sexual orientation and intimate relationships.

PROTOCOL TO ADDRESS DOMESTIC VIOLENCE AND FAMILY VIOLENCE EXPERIENCED BY LESBIAN, GAY, BISEXUAL, TRANSGENDER, AND INTERSEX (LGBTI) PERSONS IN THE PHILIPPINES

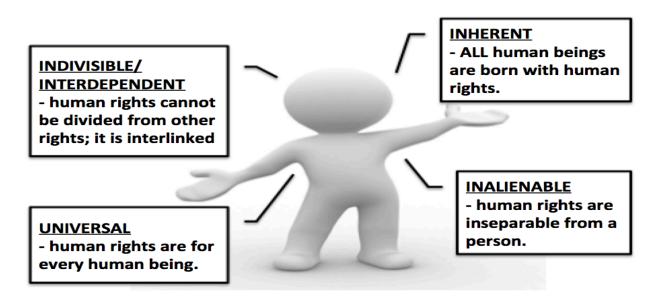
HUMAN RIGHTS, INTERNATIONAL LAW AND THE PHILIPPINE CONSTITUTION

ALL HUMAN BEINGS ARE BORN FREE AND EQUAL because they have human rights. **HUMAN RIGHTS** encompasses all people regardless of sex, race, gender, sexual orientation, gender identity, religion and beliefs.



The Philippines signed the United Nation's **Universal Declaration of Human Rights (UDHR),** which states that "all human beings are born free and equal in dignity and rights" and "every person is entitled to all the rights and freedoms... without distinction of any kind, such as race, color, sex, language, religion, political or other opinion, national or social origin, property, birth or other status."

According to the **UDHR** and The **Vienna Declaration and Program of Action in 1993**, Human Rights are characterized by the following:



Upon signing, the Philippines become a state party to these UN treaties. This means that the Philippines has the following obligations to:

- To respect human rights. This requires the government to abstain or refrain from denying or obstructing the rights of LGBTIs or not to violate LGBTI rights.
- To protect human rights. This requires the government to take steps to prevent violations and impose sanctions for violations, and
- **To fulfill** human rights. This requires the government to take appropriate legislative, judicial, administrative, budgetary, economic, and other measures to the maximum extent of their available resources to ensure that LGBTIs realize their rights.

Article 2 of the International Covenant on Civil and Political Rights (ICCPR) states that "Each State Party to the present Covenant undertakes to respect and to ensure to all individuals within its territory and subject to its jurisdiction the rights recognized in the present Covenant, without distinction of any kind, such as race, color, sex, language, religion, political or other opinion, national or social origin, property, birth or other status."

Article 2 of the International Covenant on Economic, Social and Cultural Rights (ICESCR) says that "The States Parties to the present Covenant undertake to guarantee that the rights enunciated in the present Covenant will be exercised without discrimination of any kind as to race, color, sex, language, religion, political or other opinion, national or social origin, property, birth or other status."

In 2007, a group of human rights experts drafted the **Yogyakarta Principles on the Application of Human Rights Law in Relation to Sexual Orientation and Gender Identity.** The Yogyakarta Principles identifies obligation of States to respect, protect, and fulfill the human rights of all persons regardless of their sexual orientation or gender identity.

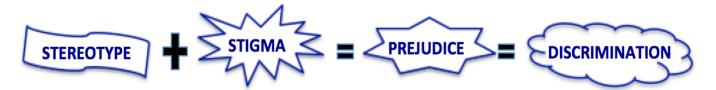
STIGMA, STEREOTYPES, PREJUDICE & DISCRIMINATION

To be an effective service provider to LGBTI persons, it is important to identify the barriers that exist that prevent effective engagement with LGBTI persons and the issues they face in society.

In every community there are roles set as a guide on how each person is expected to act, behave, think and interact in the community. The problem with roles is that it limits what we can and cannot do; it becomes the <u>only</u> set of roles and functions, and if you fail to act on the role assigned to you, then you will be excluded, treated unfairly or be denied respect. These social roles includes what is expected from each person based on their sex, thought of as gender roles. They can be influenced by religion, laws and traditions.

How we treat people are based on the roles constructed by society and how people conform or do not conform to those roles. The diagram below shows how we react when people do not conform to the roles expected of them.

Because of their sexual orientation, gender identity, and gender expression, LGBTI persons experience discrimination because of stigmatization and negative stereotypes because they do not conform to roles



EXAMPLE:

of people.

You heard your family say that gay men are pedophiles

STEREOTYPES are descriptions and traits we <u>automatically</u> THINK of and associate with a person or group

Stereotypes are from experience and information from one's religion, culture, and traditions that is shared by families, communities, parents, teachers, peers, and mass media.

EXAMPLE:

You saw a gay man holding the hand of a boy and you assume he is a pedophile.

stigma is a negative label we associate with a person or a group of people and relies on what is acceptable or not in society.

EXAMPLE:

You feel angry toward the gay man without even thinking it might be his son.

PREJUDICE is a negative ATTITUDE and FEELING when we judge using stereotypes and stigmatize individuals or groups even if there are information that proves the stereotype and stigma are incorrect.

EXAMPLE:

You don't want your son to have a gay teacher to protect him from gay men.

DISCRIMINATION simply put, is when you belittle, negatively judge, and negatively treat a person or a group of person.

Discrimination also happens when you doubt the skills, intelligence, principles, values, and morals particularly when you rely on negative stereotypes of a person, a group of people, or even a sector.

expected from them by society on how they should look, behave, act, and who they should love and have relationships with. LGBTI persons live become more difficult when they face abuse, discrimination and violence from their families and loved ones.

The diagram below shows how religion, laws and traditions negatively influence state and non-state actors in regulating sexualities of all people that results to discrimination, violence and abuse of LGBTI persons.

Homophobia, Transphobia, Biphobia

– Discrimination, abuse, violence of LGBTI persons by exclusion and denial of service and access to justice.



Regulated sexualities

- LGBTI persons forced to be heterosexuals
- LGBTI persons excluded in laws & programs
- LGBTI persons as 2nd class citizens
- LGBTI persons are considered abnormal and are forced to change their sexual orientation, gender identity, and gender expression (SOGIE)



STATE ACTORS

- Government, Police, Government agencies

NON-STATE

 Family, Media, Schools, Religion, Workplace, Society



- Prejudice treatment to LGBTI persons
- LGBTI persons as immoral people

Laws

- No laws protecting LGBTI persons
- Laws used to abuse LGBTI persons

Tradition & Culture

- LGBTI persons tolerated but with conditions
- LGBTI people seen as sick people

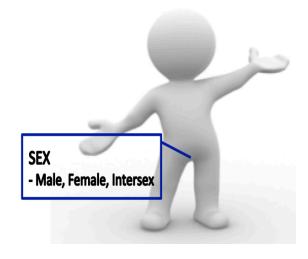


SEXUAL ORIENTATION, GENDER IDENTITY, AND GENDER EXPRESSION (SOGIE)

SEX

Refers to a person's biological status and is typically categorized as **male**, **female**, **or intersex**.

INTERSEX PEOPLE (formerly called hermaphrodite)
Intersex people are born with sex characteristics
(including genitals, gonads and chromosome patterns)
that do not fit typical binary notions of male or female
bodies.⁸



Intersex people may have one or more of the following characteristics:

- 1. The male and female organs do not closely resemble the typical male or female organ,
- 2. Both male and female organs are present,
- 3. Can look female but has a male sex organ or can look male but has a female sex organ, or
- 4. Females have XX chromosomes, males have XY chromosomes while intersex persons may have a combination of both; XXY, YYX, XYX, etc...

Due to social constructs that mandate only two sexes, male and female, and due to pressure on parents to have their intersex children conform to either male or female, many intersex babies are forced to go through irreversible, and often unnecessary, operations, without their own consent, to be classified as either male or female. Intersex activists assert that they should be the one to decide when they are old enough to make an informed decision if they will undergo surgery or not.

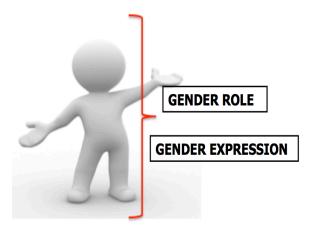
GENDER

These are set of attitudes, feelings, and behaviors that is associated with a person's biological sex. Behavior that is compatible with cultural expectations is referred to as gender-normative; and behaviors viewed as incompatible with social expectations constitute gender non-conformity.

GENDER ROLE

Gender roles are traditional behavioral expectations to men and women defined and dictated by the culture and traditions of a society at a give time and space.

Traditionally, if you are born male, society expects you to act, look, and behave masculine and if you are born female, society requires you to act, look, and behave feminine.



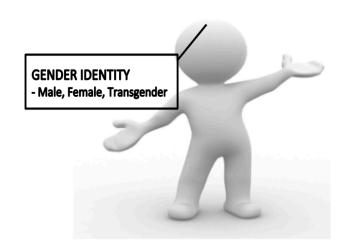
GENDER EXPRESSION

All persons express their gender role and gender identity as characterized by manners of clothing, behavior, communication patterns, and inclinations. Any person who does not conform to the gender role and gender expression dictated by society are abused and discriminated against.

GENDER IDENTITY

Refers to the internal sense of whether one is male, female. A person's gender identity is personal decision of a person innermost sense of one's body and other expressions of gender, including dress, speech and mannerisms.⁹

A person can identify as male, female, transgender, or gender-binary, that may or may not be consistent with socially prescribed gender roles.

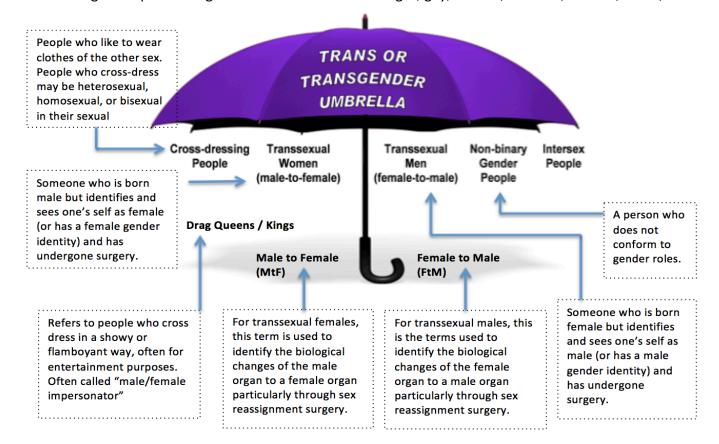


TRANSGENDER PERSON

Is someone whose gender identity, behavior or expression differs from society's expectations of masculinity and femininity. A transgender person could be, for example, someone who is biologically male but identifies and expresses themself as a female.

Transgender persons express their gender in various ways:

- Some medically or surgically change their body to affirm their gender identity.
- Some may or may not make changes to their appearance.
- Some may want to change their name at birth.
- The way a transgender person chooses to express themself is personal to each person; there is no one way to be transgender.
- A transgender person might consider themselves straight, gay, lesbian, bisexual, neither, other, etc.



Transsexual persons typically experience discomfort with the body they have and would often seek to modify their body through hormones and/or surgical procedures in order to bring their body closer to their gender identity.

Gender Transition (formerly called sex reassignment, sex change is undergoing hormone therapy and/or surgery in order to live full-time in the gender that corresponds with one's gender identity

Gender Dysphoria is the feeling of anguish and anxiety that arises from the mismatch between a transgender person's physical sex and their gender identity, and from parental and societal pressure to conform to gender norms.

SEXUAL ORIENTATION - Heterosexual - Homosexual (lesbian, gay) - Bisexual - Asexual

SEXUAL ORIENTATION

Refers to the direction of one's romantic, emotional, physical, sexual, or spiritual attraction to another person. A person's sexual orientation can either be heterosexual, homosexual, or bisexual.

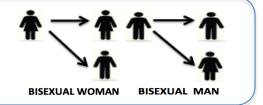


Heterosexual sexual orientation

Means that your primary romantic, emotional, physical and sexual attraction and connection are with someone of the <u>opposite sex</u>.

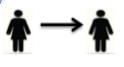
Bisexual sexual orientation

Means that your primary romantic, emotional, physical and sexual attraction and connections are towards people of both sexes.



Homosexual sexual orientation

Means that your primary romantic, emotional, physical and sexual attraction and connection are with someone of the same sex.



LESBIAN

Lesbian – Term used for women with attraction towards other women, including transgender women.

Gay man – Term used for men with attraction towards other men, including transgender men.



GAY MAN

<u>SEXUAL BEHAVIOR</u> – Refers to how a person sexually express one's self with another person. Heterosexual behavior – A person who sexually express one's self with the opposite sex Bisexual behavior – A person who sexually express one's self with males or females. Homosexual behavior – A person who sexually express one's self with the same sex.

Sexual Orientation is different from Sexual Behavior

- 1. Generally a person's sexual orientation also is the same with the person's sexual behavior. **Example:** A lesbian's sexual behavior will be directed towards another woman.
- 2. A person does not automatically express their sexual orientation in their sexual behaviors. **Example:** A gay man decided to marry a woman and have children would exclusively engage only in heterosexual sexual behavior.
- 3. In some cases, a person's sexual orientation is different with the person's sexual behavior.

Example: heterosexual man can have a bisexual sexual behavior and are often referred to as men having sex with men (MSM). MSM is a sexual behavior and not a gender identity nor a sexual orientation and is used by health professionals in relation to HIV/AIDS prevention.



4. Gender identity is totally independent of one's sexual orientation and sexual behavior.

Example: A transgender woman can be lesbian with a bisexual sexual behavior



GENDER IDENTITY – transgender woman SEXUAL ORIENTATION – heterosexual SEXUAL BEHAVIOR – bisexual

DISCRIMINATION BASED ON SOGIE

Discrimination is cause by many factors such as patriarchy and heterosexism that influence traditions, religion, policies, ideas, practices, and laws. Patriarchy causes women to be seen as less equal than men, and heterosexism denotes that people who are not heterosexual are less equal than those who are. Discrimination is manifested through homophobia, biphobia, and transphobia.

Homophobia – Feeling of fear, hatred, intolerance, and non-acceptance towards lesbians and gays.

Discrimination on the "basis of sex," as "any distinction, exclusion or restriction made on the basis of sex which has the effect or purpose of impairing or nullifying the recognition, enjoyment or exercise by women, irrespective of their marital status, on a basis of equality of men and women, of human rights and fundamental freedoms in the political, economic, social, cultural, civil or any other field." – Art. 1 CEDAW

Biphobia – Feeling of fear, hatred, intolerance, and non-acceptance of bisexual men and women. **Transphobia** – Feeling of fear, hatred, intolerance, and non-acceptance of transgender men and women.

Heterosexism – this is the belief that only heterosexuals are the only normal sexual orientation and assumes that LGBTI persons would want and need change to be heterosexuals. Heterosexist words can discriminate against LGBTI persons even if there is no intention to hurt an LGBTI person.

Example of heterosexism:

- When we think LGBTI persons are not normal and can be 'cured' to be heterosexuals.
- We assume in a lesbian or gay relationship that one partner is the male and the other is the female.
- When asking for the girlfriend's name of a male person or the boyfriend's name of a female person.

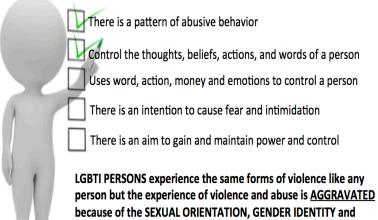
DOMESTIC VIOLENCE AND FAMILY VIOLENCE EXPERIENCED BY LGBTI PERSONS¹⁰

GENDER-BASED VIOLENCE¹¹ **(GBV)** is defined under the CEDAW as "violence, which is directed against a woman because she is a woman or which affects women disproportionately." In this Protocol, GBV is defined to cover LGBTI persons.

<u>DOMESTIC VIOLENCE</u>, partner abuse, intimate partner abuse, or battering happens when an intimate partner, person you are dating, or a former intimate partner becomes abusive, controlling & violent in a homosexual, heterosexual or bisexual relationship.

FAMILY VIOLENCE is also a kind of domestic violence that occurs between family members such as parents, siblings, relatives, or across generations, and friends living together under the same roof.

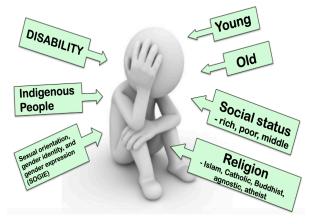
Characteristics of Domestic Violence and Family Violence:



GENDER EXPRESSION.

Perpetrators can use homophobia, biphobia, transphobia, heterosexism HIV-related stigma and other tactics against the victim-survivor as a form of abuse.

Intersecting Violence



LAYERS OF IDENTITY – A person's race, ethnicity, socioeconomic status, citizenship, disability, age, health and HIV status, sexual orientation, gender identity, and gender expression, can be factors that <u>aggravates and increase</u> the forms and/or occurrence of violence experienced and at the same time can also create obstacles in accessing safety, support, and services.¹²

The situation of an old lesbian in a wheelchair for example should be dealt in such a way that her being a lesbian, an older person, and her disability must be addressed not as distinct excusive issue but as intersecting factors that may aggravate her chance to get comprehensive service and assistance from the Barangay.

FORMS OF ABUSE EXPERIENCED BY LGBTI PERSONS

Forms of violence include 1) physical, 2) sexual, 3) emotional and 4) financial abuse.

A person can be a victim of one or more forms of violence. Usually more than 1 form of violence occurs in one incident and it us up to the service provider to identify the forms of violence experienced by the victim-survivor. Additional information on specific kinds of abuse LGBTI persons experience is added in the list in each forms of violence.

1. PHYSICAL ABUSE – The intentional use of force against a person without that person's consent causing physical pain, injury, disability, or death because of the victim-survivor's SOGIE.

ADDITIONAL ABUSE OF LGBTI PERSONS: Withholding hormones for gender transition for

- Refusing a transgender partner to rest or heal
- Being affectionate in public in places where it is
- not LGBTI-friendly to scare partner.

ADDITONAL ABUSE OF Persons w/ disability (PWD)

- · Withholding food, water, heat, medication or support services
- Use of chemical or physical restraints
- Destroying, altering or withholding disabilityrelated equipment
- Rough handling when undertaking care work

FORMS OF PHYSICAL ABUSE

- Pushing
- Shoving
- Stabbing, cutting
- Hitting, biting, slapping, kicking,
- Hair-pulling
- Shooting
- Killing someone
- Physical assault
- Burning
- Strangling or choking
- Throwing object at someone
- Harassment or intimidation
- Holding someone down for someone else to assault
- Threat to destroy/
- destruction of the person's belonging
- 2. **SEXUAL** includes any unwanted sexual behavior. Examples include:

ADDITIONAL ABUSE OF LGBTI PERSONS:

- Forced unsafe sex or other sexual acts without the partner's consent.
- Forcing, dictating and controlling sexual act of partner using gender roles.
- Not respecting words used by their partner to describe parts of their body.
- Believing women cannot rape another woman.
- Believing men cannot be raped or experience sexual assault like women.
- Enforcing stereotypes to control how to engage in sexual acts, e.g. "lesbians have sex this way"

FORMS OF SEXUAL ABUSE

- Rape, Incest
- Forced to perform sexual acts, contact, activity & touching
- Sexual acts that causes pain and humiliation
- Exposure to HIV and other sexually transmitted infections Forced or coerced sterilization
- Being watched while undressing
- Deny the person control over reproductive processes
- Sexual assault under the pretense of 'sex education'
- Causing injury to the person's sexual organs
- Demanding sex

ADDITONAL ABUSE OF Persons with disability (PWD)

- Inappropriate touching during care giving
- Being left naked or exposed or having a perpetrator expose their genitals

3. FINANCIAL – Also called <u>economic abuse</u>, this happens when someone uses money or properties to exploit, control, and make someone dependent because of a person's SOGIE.

ADDITIONAL ABUSE OF LGBTI PERSONS:

- Using economic status to dictate the roles in the relationship, e.g. "I earn more so I make the decision in the relationship"
- Threaten to out a partner to parents or guardians, negatively affecting source of income, education, shelter, or inheritance.
- Threaten to out a partner to employer, which may mean loss of employment.

FORMS OF FINANCIAL ABUSE

- Taking money or property without consent
- Controlling money or investments
- Controlling all finances, spending and decisions;
- · Preventing someone to earn
- Pressuring someone to sign or change legal documents
- Withholding or limiting money/financial support
- Forcing someone to sell or buy something
- Forcing someone to beg for money
- Forcing someone to engage in sex work or prostitution

ADDITONAL ABUSE OF PERSONS W/ DISABILITY (PWD)

- Refusing to pay for essential medication or disabilityrelated equipment
- Misappropriation of social security payments and other benefits and concessions
- **4. EMOTIONAL** often called psychological abuse, this includes the willful <u>use of emotional anguish</u> <u>using words or actions</u> to control, humiliate, degrade, frighten, isolate, demean, and intimidate a person that takes away their self-respect because of the person's SOGIE. Examples include:

ADDITIONAL ABUSE OF LGBTI PERSONS:

- Threat to expose the HIV-positive status of partner.
- Threat to out or revealing someone as LGBTI.
 - Being "outed" can may mean losing a sense of security, safety, home, employment, children, family, friends, and education.
- Threat to expose the relationship.
- Blaming a person to be "too out," "too gay," or too loud.
- Control a person not to look like an LGBTI person.
- Demand the partner to support him/her financially.
- Not calling the partner their preferred chosen name.
- Telling a transgender partner that she is not a "real" woman or man,
- Telling an LGBTI partner that no one else would love and want them.

ADDITONAL ABUSE OF Persons with disability (PWD)

- Institutionalization or the withdrawal of care/supports.
- Denying or trivializing a person's disability.

FORMS OF EMOTIONAL ABUSE

- · Blackmail, forced alcoholism
- · Use cold treatment, silence or withdrawal
- Making the victim feel stupid, worthless, or insane
- · Putting down or making fun of the victim
- Preventing someone from practicing their culture, traditions, faith or religion.
- Destroying the belongings or hurting pets or threatening to do so.
- Bullying, intimidation or humiliation, whether actual or using the internet.
- Intentionally neglecting the needs or failing to prevent physical harm
- Verbal abuse includes putdown, name-calling, insults, humiliation, cursing, constant yelling or criticisms.
- Threats include threatening to harm the victim and victim's children and family members, friends, pets and threatening to commit suicide or kill partner.

CONTROLLING BEHAVIOR MANIFESTED BY:

- · Controlling when the victim can leave the house.
- Controlling the victim's clothing, place where can go, and the time to be home.
- Controlling whether the victim can work or do an activity.
- Controlling the victim's access to the phone and/or monitors calls.
- Controlling the victim's use of vehicle, home, and other property.
- Controlling the victim's use of safe sex and birth control means.
- Controlling whom the victim can spend time with including spending time with family and friends & what the victim can talk about.
- Insisting on knowing where partner is at all times

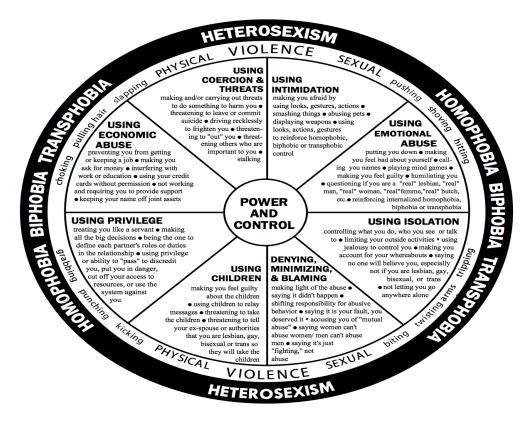
CYCLE OF VIOLENCE IN INTIMATE PARTNER VIOLENCE

The cycle of violence shows the shortening of the cycle of violence in intimate partner relationships. It shows that from the initial 6 phases of a cycle (1), the cycle shorten in to 5 phases (2) until there will be only 3 phases (3).

SHORTENING OF THE CYCLE OF VIOLENCE STANDOVER PHASE **BUILD UP PHASE Tension** Tension **Anxiety Anxiety** Depression Depression (3)VIOLENT OUTBURST **PHASE** Physical Injury Fear (2) REMORSE PHASE emporary Relief of Symptoms (1) **HONEYMOON PHASE** Denial of problem **PURSUIT PHASE** Tension Depression Anxiety Fear

POWER AND CONTROL WHEEL¹³

This chart uses the **wheel** to show the relationship of physical abuse to other forms of abuse. The circle shows that the abuse does not happen all the time but often occurs in cyclical fashion.



CHARACTERISTICS OF PERPETRATORS OF INTIMATE PARTNER VIOLENCE/ABUSE:

Based from experience of service providers¹⁴ in the Philippines, the following are characteristics typically observed from perpetrators of violence and abuse:

- Internalization of traditional male role
- Low self-esteem
- o Insecure
- o Immature
- Self-righteous
- o Extreme jealousy or shows anger when partner talks to others
- Frequently accuses partner of being unfaithful
- Possessiveness
- Prone to violence (may also have been abused in the past); violence as a learned behavior because of being raised in a violent and dysfunctional family
- o Prone to drug and alcohol abuse
- Prone to gambling
- Difficulty in holding on to a job

RECOGNIZING ABUSIVE BEHAVIOR & PSYCHOLOGICAL DISORDERS OF ABUSERS

While not all abuser have psychological or mental health illnesses, service providers must seek assistance and refer to psychiatrist and psychologist perpetrators that show traits of specific personality disorders listed below.

ABUSIVE BEHAVIOR DUE TO MENTAL/PSYCHIATRIC DISORDERS

Service providers must recognize controlling, abusive, violent behaviors and personality disorders in intimate partner violence. The list of characteristics of perpetrators are manifestations of personality disorders such as Narcissistic, Dissocial/Anti-Social, and Borderline Personality Disorders, among others.

These mental disorders negatively impact both personal and interpersonal relationships over a prolonged period of time. Personality disorders demonstrate a pattern of pathological traits across various situations and are not solely due to the direct physiological effects of a substance (e.g., a drug of abuse, medication) or a general medical condition (e.g., severe head trauma). ¹⁵ Combination of personality disorders may lead to persistent abuses, making the abuser dangerous and prone to criminal behavior.

A) NARCISSISTIC PERSONALITY DISORDER

The Narcissistic Personality Disorder is a when a person has an exaggerated sense of self-importance, an intense need for admiration, a sense of entitlement, and a lack of empathy for others.¹⁶

Traits of a Narcissistic Person¹⁷

- Seeks attention and admiration or excessively attempts to attract and be the focus of the attention.
- Impaired ability to recognize the feelings and needs of others and their relationships exist to serve personal gain,
- Conceited, boastful or pretentious,
- When denied certain entitlements, they may become impatient or angry, and
- Feeling of grandiosity or the feelings of entitlement, self-centeredness; firmly holding on to the belief that everyone is inferior towards one's self. To feel better, they may react with rage or contempt and try to belittle others to make themselves appear superior. 18

B) ANTISOCIAL PERSONALITY DISORDER

Persons who are Sociopathic or Psychopathic consistently shows no regard for right and wrong and ignores the rights and feelings of others, and tends to antagonize, manipulate or treat others harshly or with callous indifference. ¹⁹

Traits of a Sociopath or Psychopath²⁰

- Cannot fulfill responsibilities related to family, work or school and fail to honor financial and other
 obligations or commitments; lack of respect for and lack of follow through on agreements and
 promises,
- Gross and persistent attitude of irresponsibility and disregard for social norms, rules and obligations, and often violate the law, and the rights of others without remorse or guilt,
- Incapacity to maintain enduring relationships,
- Very low tolerance to frustration and a low threshold for discharge of aggression, including violence,
- Incapacity to experience guilt or to profit from experience, particularly punishment,

- Marked proneness to blame others, or to offer plausible rationalizations, for the behaviour that has brought the patient into conflict with society, and
- Shows antagonism by being manipulative, dishonest, lack of concern for feelings or problems of others; lack of guilt or remorse about the negative or harmful effects of one's actions on others; aggression; sadism hostility, significant irritability, agitation, aggression or violence.

C) BORDERLINE PERSONALITY DISORDER (BPD) ²¹

Also known as **emotionally unstable personality disorder**, this is a long-term pattern of abnormal behavior characterized by unstable relationships with other people, unstable sense of self, and unstable emotions, which often result in impulsive actions and unstable relationships.²²

Traits of a person with BPD:

- Pattern of intense and unstable relationships with family, friends, and loved ones, often swinging from extreme closeness and love (idealization) to extreme dislike or anger (devaluation),
- Distorted and unstable self-image or sense of self,
- Impulsive and often dangerous behaviors, such as spending sprees, unsafe sex, substance abuse, reckless driving, and binge eating,
- Recurring suicidal behaviors or threats or self-harming behavior, such as cutting,
- Inappropriate, intense anger or problems controlling anger, and
- Feels angry and distressed over minor separations—such as vacations, business trips, or sudden changes of plans—from people to whom they feel close.

VIOLENCE AND ABUSE AS A LEARNED BEHAVIOR

Abusive people learn their abusive behavior from their abusive, violent and dysfunctional families where parental conflict is the norm and where parenting is often harsh and inconsistent.²³ The learned behavior or propensity to abuse is evident from previous acts showing their pattern of abusive and violent behavior. They are violent not only to their partners but to other people as well. Without proper intervention, this becomes a cycle of generational violence and abuse. Thus, children who are victims of domestic and family violence may end up being perpetrators of abuse in the future because of the learned behavior of being violent and abusive.

Suppression in expressing or disclosing one's SOGIE can also lead someone to be an abuser because of deep resentment and internalized homophobia, biphobia, and transphobia.

BATTERER MENTALITY²⁴

A family member or a partner can have a batterer mentality when:

- The abusive intimate partner or family member blames their victim for their abusive behavior,
- The perpetrator of violence justifies their abusive behavior instead of taking accountability for their actions.
- The perpetrators always find fault on their partners and have a sense of entitlement.
- They believe that they have the right to empower themselves by disempowering others.
- They expect the family member or their partner to respect their entitlement by cooperating, by complying, by respecting and by being subservient to all their commands.

The abuser feels rage if you do not comply validating their violence as a result of the victim's non-cooperation.

IMPACT OF DOMESTIC VIOLENCE AND FAMILY VIOLENCE TO LGBTI PERSONS

WHY ABUSE AND VIOLENCE CONTINUE TO HAPPEN

An Invisible topic in the LGBTI community

Abuse and violence happens because LGBTI victims have a difficult time recognizing abuse because of the lack of acknowledgment, information, education, and community discussion around same-sex domestic violence and sexual assault. Many victims do not have the tools to recognize their relationships as abusive. Abusers use their partner's sexual orientation, gender identity, and gender expression as reasons for the abuse

Right of Family to Punish

Growing up in an abusive family, LGBTI family members are made to believe that they are "abnormal," and that they do not



deserve the same treatment their heterosexual family members deserve, and that their family has the right to "punish" them for being an LGBTI person. Oftentimes, they believe that it is their family's right to physically punish them and to treat them as inferior.

From Self

Being closeted is a major factor that prevents LGBTI persons from seeking help due to self-blame of due to internalized discrimination, low self-esteem and fear of disclosure. Being closeted prevents LGBTI persons from turning to friends, family, faith community or employers for support and intervention.

Access to support Servicesxxv

Because of homophobia, biphobia, transphobia and heterosexism that exist in society, LGBTI persons have a harder time to access support and intervention.

- Negative past experience in seeking help prevents LGBTI persons from seeking help such as:
 - o Discrimination and insensitive communication and behavior by service providers.
 - Domestic violence service programs are not supportive and accepting of LGBTI relationships.
- Invisibility of LGBTI partner and family abuse in most domestic and family violence materials.
- Lack of skills of service providers in screening who is the abuser and who is the survivor.
- Disclosure or outing of LGBTI survivors by service providers to other survivors or other service providers without the consent of the individuals.

FROM FAMILY & PARTNER

- Financial dependence
- Emotional dependence
- Low self-esteem
- Lack of external support from job, money, friends
- · Fear of revenge
- Social isolation believing no one can help
- Fear of being alone
- Fear of rejection
- Self-blame and selfshaming; believing that one deserves the abuse.
- Believing no one will love and accept one's self.



FROM PARTNER

- Fear of being outed by abusive partner.
- Fear from threat from abusive partner to harm or kill one's self, one's children or others.
- Fear from threat of abusive partner to commit suicide.
- Don't want the LGBTI community know the abuse.
- Emotionally dependent to abusive partner

IMPACT OF ABUSE AND VIOLENCE ON THE VICTIM-SURVIVOR

- Many of the victim-survivors may be disempowered, fearful, and may be suffering from trauma or depression.
- For victim-survivors of intimate partner violence, they may additionally have no job and/or have no control of their conjugal funds or business.
- Blaming the victim-survivor: The victim-survivor often faces both blatant and subtle blame and disbelief for the abuse that she/he is experiencing.
- Being a victim of abuse and violence can lead someone to be an abuser.

ASSESSMENT OF SITUATION, DANGER, AND TRAUMA

- Some victim-survivors may be hospitalized, killed or may attempt to commit suicide.
- Service providers must recognize the attendant danger and threat to life and limb of the victim-survivor and must take immediate and effective intervention

SUICIDE AMONG LGBTI ADOLESCENTS

SOGIE-related family violence, discrimination, stigma, internalized homophobia, biphobia, and transphobia, and lack of support system may lead the victim to commit suicide. Suicide rates remain high for the LGBTI adolescent population.xxvii

LIMITED OPPORTUNITIES

As LGBTI persons experience domestic and family violence, sometimes with limited access to justice, they further experience discrimination in schools, communities, workplace thereby limiting their educational, employment and economic opportunities and even their rights to political participation, among others.

HANDLING FAMILY VIOLENCE AND DOMESTIC VIOLENCE INVOLVING LGBTI PERSONS

ROLE OF SERVICE PROVIDERS

The role of service provider is to guide, assist and support **the victim to make** <u>informed choices and decisions</u> so that the victim-survivor may decide on whether to leave, seek counseling, file a complaint, and/or to endure the abuses.

Barangay service providers are not allowed to settle VAWC cases but are allowed to intervene. **Intervention** provides an opportunity to

- Explain the rights of the victim-survivor,
- Provide available remedies, and
- Make referrals and assist the victim-survivor to fight for her/his rights



INTERVENTION GUIDELINES FOR SERVICE PROVIDERS

Many LGBTI victims will be ashamed, cautious, hesitant and fearful to open up especially about the sexual, financial and emotional abuse they have experienced or are still experiencing. Even when physical abuse is evident, there is denial. Some LGBTI victims do not even know they are victims.

As service providers, the information about, and the behavior and attitude towards LGBTI victims are the factors that will determine the success in providing comprehensive, sensitive and appropriate interventions and support.

To properly carry out the intervention guidelines to properly addressing issues of domestic and family abuse experienced by LGBTI persons, the GAD Coordinator should learn to adapt sensitive and appropriate communication skills when engaging with LGBTI persons. The following provides an example of questions and issues that should be addressed with the LGBTI victim-survivor.xxviii

1. SEEK INFORMED CONSENT

- Before starting any process of investigation with the victim, witness and perpetrator, it is an ethical obligation to obtain an informed consent to get permission for any interview, examination, photographs, audio and video recording, referral to any support services, and any information and contact details shared to other people.
- O The informed consent ensures that the victim, witness and perpetrator has acknowledged and is willing to participate in the justice process. With the informed consent we secure the information may be used in legal proceedings since we remove any doubt that the information obtained was provided using coercion, blackmail or false assurance. This could sound like the following statement:
 - "Before we start any investigation, we request you to sign an informed consent that states that you voluntarily and willingly will provide true information to this case and have agreed to be examined, to be photographed, to be audio or video recorded and was not forced, coerced or pressured to do so."

2. SEEK INFORMATION OF THE LGBTI VICTIM AND PERPETRATOR

For LGBTI persons, use of their preferred name acknowledges their sexual orientation, gender identity, and gender expression (SOGIE) and secures the person of being treated with respect and sensitivity.

- Asking about name and pronouns to be used for LGBTI victim-survivor and perpetrator
 - "What is your name in your birth certificate?"
 - "What name do you use at present?" or "How do you want to me call you?"
 - "What pronouns do you want us to use to refer to you he or she / him or her/ they or them?"
 - "What is the name in the birth certificate of your partner?"
 - "What is the name being used by your partner at present?"

3. SEEK INFORMATION ABOUT THE SEXUAL ORIENTATION, GENDER IDENTITY AND GENDER EXPRESSION OF THE VICTIM & ABUSER

- Questions on sexual orientation
 - o "Who are you attracted to male, female, both male and female, or none?
- Questions on gender identity
 - "How do you see yourself? Do you see yourself as a man, woman or transgender?"
 - "How does your partner identify? man, woman or transgender?"
- Questions on gender expression (SOGIE)
 - o "How do you express yourself, are you feminine, masculine, both, or none?"

4. ASSESSING THE RELATIONSHIPS

- Identify the kind of relationship they have at present.
 - "Are you currently dating, sexually active, in a relationship(s)?
 - "How long have you been in the relationship?"
 - "If living together, what is the set-up of your relationship? Are both of you working?

5. DISCLOSURE, ACCEPTANCE AND SUPPORT SOURCE FOR LGBTI VICTIM

- O Ask about level of being out and the level of acceptance they have from their environment.
 - "Who are the people you are out to regarding your sexual orientation / gender identity? Family? Friends? Work? None?"
 - "What restrict you from disclosing your sexual orientation or gender identity?
 - "Does your family, friends, partner accept your sexual orientation / gender identity?" if yes, how?
 - "If your family, friends, partner does not accept your sexual orientation / gender identity, how do they show their opposition?"
- Ask about level of support.
 - "What kind of support do you get from your family and relatives? Friends? Partner?

6. DOCUMENTING EXISTENCE OF AND FORMS OF VIOLENCE

O Using considerate and sensitive ways of asking questions. Document and record all information from each kinds of abuse experienced by the victim. A revised intake form is supplied at the

annex part of the protocol that provides a list of appropriate and sensitive questions to be used when dealing with LGBTI persons.

This should include:

- 1. Details of the place, date, and time when the abuse took place,
- 2. A detailed description of what took place, and
- 3. The effect of the violence to the victim.
- a) Note down the following observations of abuse: Following are some signs of abuse:
- Physical bruises, limping, marks, burns in different stages of healing, using clothing to conceal
 marks like turtle necks, long sleeved shirts, jacket, sunglasses.
- Emotional anxiety, alcohol and drug use, depression, panic attacks, suicidal feelings and failed attempts.
- Behavior detached, ashamed, reluctant to reply, no personal views and would ask about other people's views, evasive, blames self, or fearful.
- **b) Use open-ended questions:** Ask LGBTI victims using direct and open-ended questions about the violence that is answerable by more than a yes or no answer. Appropriate and sensitive questions are incorporated in the revised intake form at the annex. For example, ask questions about the following issues:
- Questions about experience of discrimination are asked to identify the degree, severity and length of experience of discrimination experienced from perpetrator/s.
- Questions about relationship with family members, relatives, siblings, and partner.
- Questions on finances about how money is handled by the victim and by family members, relatives, siblings, and partner are provided at the annex; and
- Questions on emotional & physical abuse & safety are asked to the victim in relation to one's family members, relatives, siblings, and partner are provided at the annex.

7. ACQUIRE INFORMATION AND ASSESSES THE NEEDS OF THE VICTIM

Identify the degree of the threat to the victim's physical, psychological and emotional well-being, and the increased risk of danger because the victim sought help. The following tasks should be considered in assessing the needs of the victim:

- a. Identify the immediate safety needs of the victim.
 - Know if the victim is in immediate danger
 - Know where the perpetrator is located at present.
 - Know where the victim will be housed or relocated.
- b. Identify the pattern and history of the abuse.
 - Know the forms of abuses, duration of each and immediate effect of each abuse.
 - Identify the effect of the abuse to the victim's physical and mental health of the victim.
- c. Identify the access to support and services of the victim at present.
 - List down all support or assistance the victim has availed of in the past and present, including legal representation.
- d. Identify the future safety & security risks of the victim.
 - Assess the future risk of injury, harm and even death of the victim due to domestic violence.
 - Ask the victim about the frequency and severity of the violence experienced from abuser especially if the abuse is getting worse.

Ask the victim about suicidal thoughts.

8. CONVEY THE FOLLOWING MESSAGES TO THE VICTIM-SURVIVOR

It is important to convey the following to the victim-survivor that:

- Whatever the crisis or situation, no one has the right to control, hurt, and abuse anyone,
- They deserve to be respected and to have a life that is free from abuses,
- Often perpetrators are unable to change their pattern of abusive behavior because they are already suffering from personality disorders for a prolonged period of time and have failed to recognize their abusive behavior or personality disorder, hence, they are unwilling to undergo professional psychological or psychiatric help,
- Severing ties with the abuser can help end the abuse, and
- Precautionary measures are needed to ensure the safety of the victim-survivor.
- it is important to seek intervention from service providers and avail of the necessary administrative, civil, and criminal remedies.

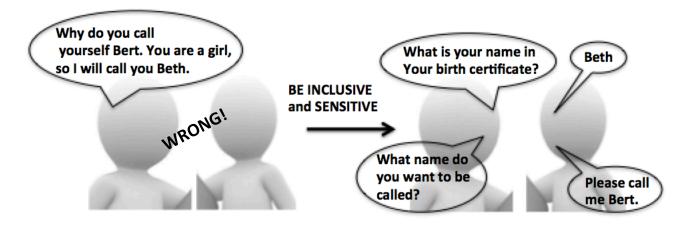
9. INTERVENE AS APPROPRIATE

While prioritizing the needs of the victim – your role as a service provider is to guide, support and assist the victim to make informed choices and decisions. Provide a resource of support services to the victim and recommend priority service based from the assessment of the victim and the abuse

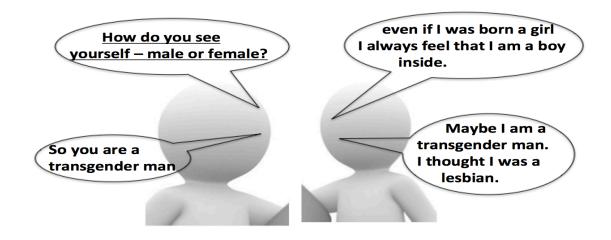
GUIDELINES WHEN INTERVIEWING LGBTI VICTIM-SURVIVORS

- **Provide options** Lesbian, bisexual, and transgender women victim-survivors will be handled by female investigators and gay men, bisexual victims with male investigators. It would be good to provide options regarding the preference of the victim on which gender service provider they would like to speak with, especially for transgender men.
- **Do not assume anything** let the victim narrate every incident; do not assist in remembering facts about the victim's experience and do not force the victim to remember everything.
- **Be sensitive to non-verbal cues of the victim**. If the interview causes too much distress, end the interview at a point where the victim feels relatively safe.
- Information shared Some information from the victim will not be presented chronologically and this should not lessen the credibility of the victim.
- There is no standard behavior of a victim some will appear angry, some clam, some frightened or distressed.
- Conduct the interview in a respectful and attentive manner do not appear judgmental, disapproving or doubting of the victim with your words, and body and facial expressions.
- Maintain a neutral but supportive disposition by not showing or projecting shock or horror to what the victim is sharing. Reactions may affect how open or reluctant the victim will be in sharing information.
- Sit in a way that you and the victim are eye-level to promote a sense of being equal to the victim and not appear authoritative.
- Never make promises that you or your office cannot fulfill.
- When interviewing LGBTI children or children of LGBTI parents, prioritize the best interest of the child throughout the interview process. A child has the right to be treated with respect, dignity and compassion. Privacy and safety should be protected. Provide assistance and take preventive measures.

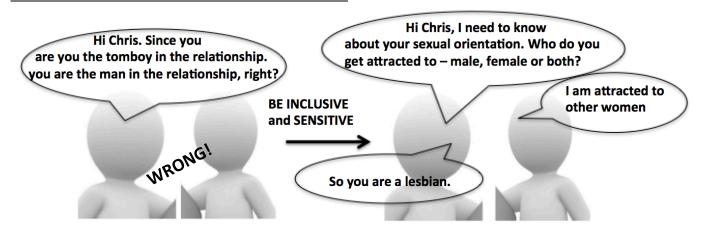
ASKING ABOUT THE PERSON'S NAME.

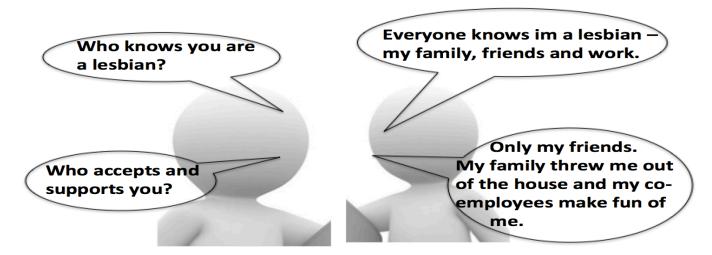


ASKING ABOUT A PERSON'S GENDER IDENTITY

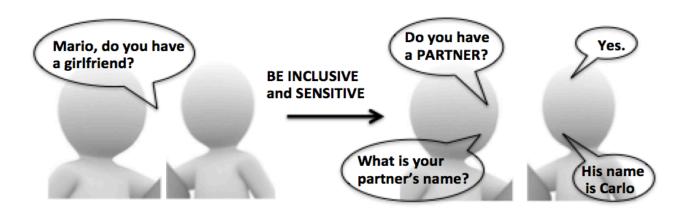


ASKING ABOUT A PERSON'S SEXUAL ORIENTATION





ASKING ABOUT RELATIONSHIP



SCREENING FOR VICTIMS AND ABUSERS IN DOMESTIC VIOLENCE CASES INVOLVING LGBTI PERSONS

The challenge in handling cases of domestic violence involving LGBTI persons is in identifying who is the abuser and who is the victim especially when you are faced with two women, two men, a transgender man and his partner or a transgender woman and her partner. When handling two women or two men in a relationship, how will you distinguish the abuser from the victim?

Screening is undertaken by looking at a wide range of behaviors of both partners to determine who has power and control over the other person. Screening is important because it helps the service provider identify appropriate services, referrals, and support for survivors. Be careful not to jump to conclusions based on stereotypes based on the person's sexual orientation, gender identity, and gender expression.

AFFIRMATIVE COUNSELING AND PROVIDING PSYCHOLOGICAL FIRST TO LGBTI VICTIM-SURVIVORS OF DOMESTIC AND FAMILY VIOLENCE

I. WHY WE NEED LGBTI-INCLUSIVE PSYCHOLOGICAL FIRST AID (PFA)

DOMESTIC/FAMILY VIOLENCE AGAINST LGBTI INDIVIDUALS: COMMON MISCONCEPTIONS

- Domestic/intimate violence can take a variety of forms and can occur in all classes of society.
- Around the world, LGBTIs (adults and children) experience traumatic events like violence at the hands of partners or other family members.
- Because very little is known or discussed regarding domestic/family violence involving LGBTI
 persons, there are common misconceptions about it. These misconceptions, and the actual
 evidence-based realities of domestic/family violence against LGBTI persons, are summarized in
 the table below.

MISCONCEPTION	FACT
	11161
Domestic violence is mainly a heterosexual	Domestic violence can affect individuals of any
issue and does not occur often in LGBTI	gender, sexual orientation, and gender
relationships.	identity/expression. DV actually occurs in
	similar rates across the general population and
	among people in LGBTI relationships.
Incidents of domestic violence against	The abuse experienced by LGBTI individuals
LGBTI persons are less severe than those	can be equally damaging. LGBTI individuals
against straight persons, particularly	may experience severe physical violence
straight women.	including being beaten, burned or choked.
LGBTI persons would be at less risk of	The risk of experiencing violence is caused by
experiencing violence if they behave	stigma against LGBTI persons and the
decently.	behaviors of perpetrators, not by the
	behaviors and clothing of LGBTI persons.
Psychological violence, which includes	Psychological violence can be an equally
name calling, insulting, humiliating or	devastating form of abuse. In particular, threats to
attempting to monitor, control or	"out" another person's sexual orientation or
threaten a person, is not as serious as	gender identity as a means of control are unique
physical or sexual violence.	to the LGBTI community.
In the context of intimate	Domestic violence does not discriminate: it can
relationships, the more masculine,	impact or be perpetrated by any person
bigger and/or stronger partner is	regardless of their physical or personal
typically the abuser.	attributes (e.g size, gender expression or
	age).
It is easier for LGBTI victims to leave	Regardless of the gender identity, sexual
abusive relationships than it is for their	orientation or marital status of two people in a
straight and/or married counterparts.	relationship, leaving an abusive partner is
	often a difficult and painful process. Being in a
	LGBTI relationship does not diminish that pain.

Key take-home points:

- Misconceptions like those listed above are harmful to LGBTI persons because they cultivate a culture where survivors of violence can feel afraid to come forward for fear they will not be believed.
- No one should have to suffer in silence.



FOCUSING ON VIOLENCE AGAINST LGBTI PERSONS

- Regardless of their sexual orientation and/or gender identity and expression, violence can severely damage a person's physical and mental health.
- In the most extreme situations, domestic/family violence can cause their death either through injuries or by suicide.
- Many victims seek help for the various health problems they suffer.
- Knowledge about the unique experiences of LGBTI individuals can help us provide help in a more effective manner that does not perpetuate stigma against them.

POSSIBLE MANIFESTATIONS OF DISTRESS AFTER EXPERIENCING VIOLENCE

- Feeling numb, in a daze and disconnected from one's surrounding and feelings.
- Forgetting one or several important parts of the traumatic event.
- Repeated thoughts of the event and re-living what happened to them.
- Irritability, sleep difficulties, nightmares, having difficulty concentrating.
- Feeling scared and avoiding anything that reminds them of the event.
- Physical symptoms such as nausea, vomiting, racing heart, and feeling breathless.
- Children can experience bed-wetting.

IMPORTANT NOTE:

- It is not always easy to detect signs that someone has experienced domestic/family violence. If an LGBTI person reporting a case of domestic/family violence seems numb or does not show obvious distress, or cannot remember important details of the event, this does not mean that they are lying.
- Not all LGBTI survivors of domestic/family violence will show the same manifestations, so avoid making assumptions about these behaviors and changes.

SHORT-TERM AND LONG-TERM IMPLICATIONS ON MENTAL HEALTH

- These manifestations are normal responses to a traumatic event and usually last for no longer than two weeks.
- However, in some cases, these experiences continue for months (even years) after the trauma.
- If they begin to interfere with the person's daily life, the person may have developed post-traumatic stress disorder (PTSD).
- Traumatic events can trigger other mental health problems as well, including depression, anxiety, and alcohol and drug problems.

VIOLENCE AGAINST LGBTI PERSONS AND SOCIAL JUSTICE

- As service providers, we have an ethical mandate to serve all survivors and end all forms of domestic and family violence.
- Violence against LGBTI persons is a social justice issue because it can be an attempt to "correct" those who are seen as socially inferior because of their nonconformity.
- As public servants, we must address these cases in ways that empower LGBTI persons, not in ways that will worsen the stigma against their sexual orientation and gender identity/expression.



KEY TAKE-HOME POINTS:

- LGBTI persons are at risk for experiencing domestic/family violence because of societal stigma against their sexual orientation and gender identity/expression.
- These forms of violence can have short-term manifestations in the form of changes in their behavior, feelings, and thoughts, which may not be the same for all domestic/family violence survivors.
- Domestic/family violence can also have long-term implications on the physical and mental health of LGBTI persons.
- It is important to address these forms of violence in ways that empower LGBTI persons.

SELF-AWARENESS: OUR ATTITUDES, BELIEFS, AND FEELINGS ABOUT LGBTI INDIVIDUALS

- Because we grew up in a society that stigmatizes LGBTI persons, many of us have deep-seated beliefs against LGBTI persons that we may not fully be aware of.
- These beliefs can affect the way we handle cases involving LGBTI persons.
- We can ask ourselves if we have some of these common beliefs, feelings, and actions that stem from anti-LGBTI stigma, and work on changing these.

Beliefs, feelings, and actions to watch out for:

- Believing that being heterosexual or non-transgender is preferable
- 2. Experiencing discomfort when socially interacting with LGBT individuals.
- 3. Refusing to serve LGBTI survivors of domestic/family violence.
- 4. Believing that experiences of violence are caused by a person's SOGIE rather than addressing their issues and the discrimination they may have experienced.

IMPORTANT NOTE:

- It may take some time for us to change our own beliefs, feelings, and actions regarding LGBTI individuals.
- It is okay for us to recognize and change these beliefs, feelings, and actions gradually. The important thing is that we recognize them and work on changing them so that we can provide

LGBTI-INCLUSIVE KNOWLEDGE

- It is important to understand certain experiences that are unique to LGBTI persons which may play a big role in their experience of violence.
- These include the coming out process, the experience of anti-LGBTI stigma, and diversity in the LGBTI community.

THE COMING OUT PROCESS

- Coming out ("pagladlad") refers to the process by which LGBTI persons disclose their sexual orientation and/or gender identity.
- The coming out process is different for each individual--some LGBTI people are out to all of their family and friends, some are out to selected people only, and some do not disclose their sexual orientation or gender identity at all.
- For many LGBTI persons, the threat of being "outed" to those they are not out to (i.e. parents, employers) can be part of their experience of violence or can make it difficult for them to leave an abusive relationship.
- IMPORTANT: We must respect LGBTI person's desires for confidentiality about their SOGIE as part of their personal coming out process.



STIGMA AGAINST LGBTI PERSONS

- Many LGBTI persons experience stigma—negative attitudes and behaviors related to their SOGIE—in their families, schools, workplaces, and religious communities.
- Some LGBTI individuals may internalize this stigma and feel that there is something wrong with them--they may even believe that they deserve to be harmed or punished because of their sexual orientation or gender identity.
- Internalized stigma can make it difficult for LGBTI persons to seek help when they experience violence at the hands of a family member or partner.
- IMPORTANT: We must keep this context of stigma, and possible internalization of stigma, in mind when working with LGBTI survivors of violence.

DIVERSITY IN THE LGBTI POPULATION

- While most LGBTI people have shared experiences of stigma and marginalization, LGBTI persons are individuals coming from different backgrounds in terms of their class, age, disability status, religion, and so on.
- LGBTI individuals' experiences of domestic/family violence, and the effects of these experiences on them, can be very different depending on their background and other aspects of their identity (for example, lesbian/bisexual women and girls may be vulnerable to "corrective rape").
- IMPORTANT: These different aspects of an LGBTI person's identity can affect their experience of violence and their challenges and resources in dealing with it.

The table summarizes the questions and the possible points that participants may bring up:

COMMONLY ASKED QUESTIONS	POSSIBLE DISCUSSION POINTS
Paano ka umiihi?	 Assumption that LGBTI people (especially
(How do you pee?)	transgender individuals) are always open to
	discussing private details regarding their bodies
	and bodily practices.
	 May be offensive to LGBTI persons, who have the
	same right to privacy as everyone else does.

"Ma'am" po ba talaga kayo? (Do I really need to call you Ma'am?)	 Belief that one's gender is determined by one's physical characteristics, rather than one's deepest feelings and recognition of one's own self. May make transgender people feel that their gender identity is invalidated.
Pwede ba yan sa work mo? (Are you allowed in your workplace? To look like that?)	 May assume that an LGBTI person is open about his/her SOGIE at work or in other contexts instead of recognizing that they may not be out in some of these contexts. May make LGBTI individuals feel that their SOGIE might not be treated as a private, confidential matter.
Hindi ka ba nanghihinayang? (Don't you regret being who you are?)	 Sometimes intended as a compliment ("saying naman ang lahi ninyo") but expresses the assumption that there is something wrong, regrettable, or less valuable about being LGBTI. Assumption that being heterosexual and cisgender are the "default" or "normal" SOGIE. Assumption that being LGBTI is something that can be chosen or changed.
Binugbog ka ba ng tatay mo? (Did your father beat you up when you were young?)	 Assumption that we can tell if an LGBTI person has experienced violence, or that we know the details of an incidence of violence (i.e. who the perpetrator is), just by looking at them. May make LGBTI persons feel that we have already jumped to conclusions about them before they have shared their story.

Key take-home points:

- Our assumptions and misconceptions about LGBTI people can affect the way we interact with them, including the way we handle cases of domestic/family violence involving LGBTI individuals.
- There are ways of asking questions and interacting with LGBTI individuals that are more LGBTI-inclusive and do not rely on assumptions about their lives and experiences.

LGBTI-INCLUSIVE PRACTICES: SIMPLE DO'S AND DON'TS'S

DON'T	DO
Ask about a person's genitals,	Be respectful of each individual's dignity. If you need to ask
surgical status, how they have	a personal question, start by informing them that this
sex, and other personal details	question might be sensitive and reassuring them that their
that are not relevant to your	answers will be kept confidential
investigation.	
	Sample: "May kailangan akong itanong na maaaring medyo
	sensitibong bagay. Mahalaga lang na malaman namin ang
	iyong sagot dahil may kinalaman ito sa pag-handle ng kaso
	mo. Lahat ng isasagot mo ay mananatiling confidential at

	ako / kami lang sa gender desk ang makakaalam ng
	impormasyon na ito.
Impose your beliefs about someone's SOGIE by using	Use LGBTI-inclusive language.
pronouns (i.e. he/him/his or she/her/hers), titles (i.e. Ma'am or Sir), or names (i.e. given name on birth certificate) based	If you are not sure about the name or pronouns preferred by the person talking to you, ask them. Once they have answered, use the pronouns and names they gave.
on what you assume their gender is.	Sample: "How do you want me to address you?" or "Anong gusto mong tawag sayo?"
	Be careful about confidentiality, disclosure, and
Casually share information or	outing. It takes trust for LGBTI persons to disclose
"gossip" about a person's SOGIE.	their status to you.
	If you need to disclose details about their SOGIE to
	other people as part of the process of handling their
	case, ask for their permission beforehand.
	Sample: "Ok lang ba kung banggitin natin sa report tungkol sa kaso mo na karelasyon mo ang perpetrator nito?"
Give insincere compliments or	Focus on helping your client deal with their experience of
"helpful" tips like "You look just	violence.
like a real woman" or "Mas	
maganda ka pa sa tunay na	
babae". These may seem like	
compliments, but they can	
make LGBTI persons feel that	
you are not addressing their	
presenting issues.	
Make assumptions about	Remember that you cannot tell that someone is LGBTI, or
someone's SOGIE and/or about	that someone is experiencing violence in their home, just by
their experience of	looking at them.
domestic/family violence before	
you have given the person time	
to share information about their	
identity and their experience.	

WHAT IS PSYCHOLOGICAL FIRST AID?



HUMANE, SUPPORTIVE
RESPONSE TO A
FELLOW HUMAN
BEING WHO IS
SUFFERING AND WHO
MAY NEED SUPPORT.

AIMS TO REDUCE
INITIAL DISTRESS, MEET
CURRENT NEEDS,
PROMOTE FLEXIBLE
COPING AND
ENCOURAGE
ADJUSTMENT.

IT IS COMMONLY
USED IMMEDIATELY
AFTER A DISASTER

PSYCHOLOGICAL FIRST AID INVOLVES...

- Giving practical care and support that does not intrude
- Assessing needs and concerns
- Helping people access basic needs
- Comforting people and helping them to feel calm
- Helping people connect to information, services and social supports
- Protecting people from further harm
- Based on the consensus model and doesn't expect disclosure or the expression of emotion

IMPORTANT NOTE:

In removing the stigma, it's important to remind ourselves about the following:

- Use the terms 'distress' and 'acute distress' when describing unspecified psychological impacts after distressing event.
- Not linked to diagnosis.
- It entails crying, feelings of anxiety, sleeping problems, loss of appetite, being withdrawn, and concentration problems.

WHAT PSYCHOLOGICAL FIRST AID ISN'T

- NOT something that everybody who has been affected by
- NOT obtaining details of traumatic experiences and losses
- NOT treating
- NOT labelling or diagnosing
- NOT counseling
- NOT debriefing
- NOT something that only professionals can do

GOALS OF PSYCHOLOGICAL FIRST AID - THE 3 L'S: LOOK, LISTEN & LINK

LOOK & LISTEN

 Contact & engagement. This is to respond to contacts initiated by survivors or to initiate contacts in a non-intrusive, compassionate, and helpful manner.

Introduce yourself, describe your role, and ask about their immediate needs. Make sure to use LGBTQI+ affirmative statements.

"Hello, ako nga pala si [pangalan]. Ako ang incharge rito sa aming tanggapan [sabihin kung saan nagtatrabaho]. Ano po ba ang maitutulong ko?"



(Hintaying ang sagot. Pwedeng magtanong para malaman ang detalye na kailangan niya sa panahon na nakausap mo siya. Pwedeng tanungin kung kailangan ba niya ng tubig o pagkain.)

If you are not sure with someone's sexuality, it's better to ask politely their preferred pronouns. "Ano po ba ang preferred pronoun po ninyo? Mas comfortable po ba kayo sa miss or mister?"

If the client is a child, your suggested initial contact will be:

"Hi! Anong pangalan mo? (Huwag kalimutan na sa eye level ka ng bata kapag makikipag-usap. Ngumiti at maging malumanay lamang ang boses).

Don't forget to assure your clients about confidentiality. You must maintain the highest level of confidentiality in any interactions or conversations you have with survivors.

"Lahat ng pag-uusapan natin dito ay sa pagitan lang natin. Makakasiguro ka na safe at confidential ang lahat ng ibabahagi mo."

 Safety & comfort. To enhance immediate and ongoing safety and provide physical emotional comfort.

Ensure immediate physical safety, orient survivors, and provide necessary information about response activities and services

In probing information, use your judgment as to whether and when to present information. Listen carefully and adjust your way of responding depending on the situation

"Maiintindihan na ba niya ang nangyayari? Handa na ba siyang marinig ang sasabihin mo?").

Try to adjust your way of communication based on survivors' profile. Do not use incomprehensible and complicated statements.

"Mula sa nakikita ko, magsisimula na tayo na pumunta sa (sabihin ang lugar kung saan siya dadalhin). Pansamantala ka muna roon (sabihin ang dahilan). Mas magiging safe ka roon sa ngayon. Nandoon ang mga kasamahan ko para asikasuhin ang pangangailangan mo."

"Ginagawa po namin ang aming makakaya para maasikaso po kayo. Mayroon po ba kayong katanungan?"

Do not reassure the survivors that they are safe unless you have all important details. Moreover, do not give them false hope about the availability of resources unless you have definite information of such goods and services.

• **Stabilization (If necessary).** To calm and orient emotionally overwhelmed or disoriented survivors. For instance, you may start by using the following example transcript:

"Kapag may mga pangyayaring ganito, normal 'yang nararamdaman mo. Importante na may makausap ka na mahalagang tao sa'yo para mas maging okay ka. Sino ba siya? Gusto mo hanapin ko o tawagin natin para mas bumuti pakiramdam mo? May kailangan ho ba kayo ngayon?"

LINK

- **Information gathering.** To identify immediate needs and concerns, gather additional information and tailor PFA interventions.
- Practical assistance. To offer practical help in addressing immediate needs and concerns.
- Connection with social support. To establish brief or ongoing contacts with primary support persons and other sources of support, including family members, friends, and community helping resources.

WHEN DO WE PROVIDE PSYCHOLOGICAL FIRST AID?

- Endorsed intervention for the acute stage of trauma when medical needs, basic needs (food, water, shelter, clothing, etc.) and restoration of safety are necessary.
- It provides basic services and security. It aims to help those people who have been recently affected by a crisis event.
- When you first have contact with very distressed people. This is usually during or immediately
 after an event. However, it may sometimes be days or weeks after, depending on how long the
 event lasted and how severe it was.
- It is useful for the PFA provider to link the person to mental health professionals if there are severe psychological cases (see MHPSS Intervention Pyramid).

WHO ARE IN NEED OF PSYCHOLOGICAL FIRST AID?

PFA is aimed at helping people, both children and adults, who have <u>been recently exposed to a serious crisis event</u>.

However, it is important to note that <u>not all people need psychological first aid</u>. We cannot force to help someone but it is best to make yourself present and easily available to those people who might need help.



WHERE IS PFA PROVIDED?

- Offered wherever there is a safe space enough for both of you and your client to do so.
- In community settings, health centers, shelters or evacuation camps, schools and distribution sites can be a place for PFA as long as you will look for a place within the vicinity where you can have some privacy to talk with the person when appropriate.
- In cases where people have been exposed to certain types of crisis events, such as sexual violence, privacy is essential for confidentiality and to respect the person's dignity.

PEOPLE WHO NEED MORE IMMEDIATE ADVANCED SUPPORT:

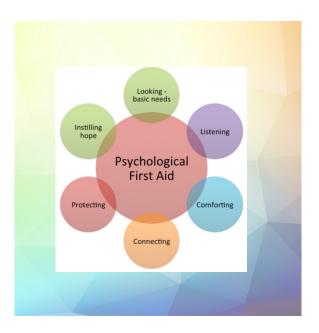
- people with serious, lifethreatening injuries who need emergency medical care
- people who are so upset that they cannot care for themselves or their children
- people who may hurt themselves or may hurt others

WHO CAN PROVIDE PSYCHOLOGICAL FIRST AID?

Anyone as long as someone have undergone training by mental health professional/s.

USUAL PROCESS OF PSYCHOLOGICAL FIRST AID

- Pakikipagpalagayang-loob
- Maintain calm and ensure safety
- Kamustahan & pakikinig
- Identifying mental health concerns
- Psychoeducation on the effects of distressful event, spot strength, positive traits, positive coping
- Pagbibigay ng pag-asa
- Link



COMMON REACTIONS TO STRESS BASED ON ALL AGE GROUP

It is important to determine common reactions to your clients to better deal with them. Here are common reactions to stress based on all age group. *Your response will be discussed in the preceding pages of this module.*

Here are common reactions:

- Signs of fear/worry that the event will take place again
- Reactions to separation from loved ones (e.g. parents and siblings)
- Sleep disturbances
- Crying
- Low energy
- Feelings of body pains or aches



PRINCIPLES OF PSYCHOLOGICAL FIRST AID: LOOK, LISTEN, AND LINK

The action principles of psychological first aid are easy to remember. All you need to think of is 3 Ls which represents look, listen, and link. These principles will guide you on how to approach your client in a crisis situation. See the table below for your reference.

LOOK

- ✓ Enhance immediate and ongoing safety: physical and emotional comfort.
- ✓ Check for people with obvious urgent basic needs
- ✓ Check for people with serious distress reactions

LISTEN

- ✓ Establish a human connection: a non-intrusive, compassionate manner
- ✓ Approach people who may need support
- ✓ Ask about people's needs and concerns
- ✓ Help survivors to articulate immediate needs and concerns
- ✓ Offer practical assistance and information
- ✓ Listen to people, and help them to feel calm
- ✓ Support positive coping, acknowledge coping efforts and strengths
- ✓ Provide psychoeducation

LINK

- ✓ Refer to higher levels of care
- ✓ Help people address basic needs and access services
- ✓ Help people cope with problems
- ✓ Give information
- ✓ Connect survivor to social support networks including family members, friends, and community helping resources

LARGE GROUP PSYCHOLOGICAL FIRST AID

- Provide information
- Provide a sense of leadership
- Reduce sense of chaos
- Enhance credibility
- Rumor control

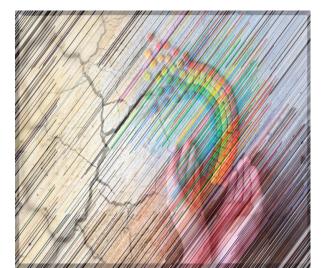
Provide coping resources

- Engender unit cohesion, morale
- Re-establish a sense of "community"
- Psychological screening

WHEN TO REFER YOUR CLIENTS

- Harm to self or others
- Inability to make simple decisions
- Significant withdrawal
- Hallucinations/paranoia
- Disorientation to time and place

- Unable to care for self
- Significant change to person's behavior and usual activities



SELF-CARE OF PFA PROVIDERS

Questions to ask oneself before providing

PFA:

Before:

- Are you ready to help?

During:

- How can you stay physically and emotionally healthy?
- How can you support colleagues and they support you?

After:

– How can you take time to rest, recover and reflect?



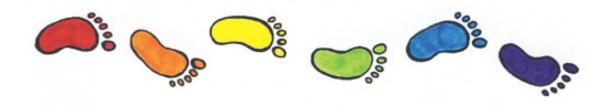
Take note:

Helpers need to keep realistic expectations of what they can and cannot do and remember that their role is to help people help themselves.

PROVIDE BASIC INFORMATION ON WAYS OF COPING

Adaptive coping actions are those that help to reduce anxiety, lessen other distressing reactions, enhance the coping response, or assist people to get through difficult situations. The following are adaptive coping actions that are useful for your clients:

- Talking to another person for social and emotional support
- Getting enough rest, nutrition, and exercise
- Engaging in positive distractive activities (e.g. Zumba, paghahalaman o pagtatanim, any sports-related activities)
- Taking breaks
- Joining social support groups
- Seeking counseling from mental health experts (e.g. psychologist, psychiatrist, social worker, guidance counselors, etc.)
- Trying out successful coping methods that have been successful before
- Trying out relaxation techniques
- Positive self-talk (e.g. "kaya ko 'to", "Mahirap pero malalampasan ko 'to", "Mahalaga ako", etc.)
- Maintaning normal and manageable schedule.
- Allowing oneself to be upset for some period of time.



HOW TO COMMUNICATE AND PROVIDE PFA

BASIC MENTAL HEALTH SUPPORT SKILLS



This is a guide for offering basic support and providing comfort. It is not true that promoting mental wellbeing is only the purview of professionals or other experts.

With basic skills and knowledge, other professionals as well as lay persons can be equally effective in reducing psychological distress and keeping people safe. These include staff of local barangays.

The content of this guide is for information and for skills-building. It is <u>not</u> intended as a substitute for clinical treatment, medical care, or psychotherapeutic intervention.

Barangay staff are reminded to practice and promote mental wellbeing within the legal and ethical parameters of their role and profession.

OBJECTIVE

The aim of this guide is to introduce and learn helpful things to <u>say</u> and <u>do</u> in order to support people, including those who have recently experienced a crisis event. When we do this:

- Client are more likely to disclose their experience thereby providing us with more details/information for next-steps (e.g., "My parents abuse me at home.")
- They are more likely to share with us their thoughts and feelings—and thereby feel better and feel safer (e.g., "I want to leave my house, but I don't know what to do.")
- They are more likely to do the behavior(s) we wish them to do if they feel that they have been supported, heard, or listened to. (e.g., seek legal assistance).

PART I. HOW TO START 'THE TALK': FIRST, LISTEN

The overall goal is to listen and offer support. You are <u>not</u> to "fix," "manage" or "control" the client. They are more likely to cope through their mental health concerns when a caring staff has genuinely listened and validated their feelings and when they feel supported.

COMMON MISTAKES WE MAKE DURING CONVERSATION

Focusing on our own feelings.

We focus on <u>our</u> own feelings. This is a common mistake. When we focus on our own feelings, it can risk diminishing the feelings of the other person—not to mention that it can shift the conversation about you.

You're going to feel feelings during that conversation. And that's good. That shows empathy. However, back off a bit from talking about your own feelings and focus instead on <u>their</u> feeling.

Making the conversation about us.

Another common mistake is shifting that conversation to us. Imagine someone sharing whatever it is going on with them. We have this natural habit then to say something like, "You know the same thing happened to me..." Or, "Oh, I know what you mean. When my [person] was younger..." Or, "Oh yeah, my [person] did the exact same thing."



The mental health support becomes about <u>us</u>. Notice how that shifts the conversation towards us and away from the other person. Again, this is not meant to invalidate our own experience. We should have our feelings, but "the talk" is not about us.

Blaming the other person.

This does not necessarily mean pointing fingers (which we should <u>not</u> be doing). We do subtle things to shame, blame, and judge the other person when they are talking, such as, "Oh, why did you do that?", "What did you do?", "You shouldn't have done that," or "If I were you, I would've instead..."

All these are ways of blaming and <u>judging</u> the other person. They are invalidating and ultimately not helpful.

Denying that what happened did not happen. We have a natural inclination to know the facts. We want to be sure that we have all the "right" information, perhaps more so when our clients are possibly victims of interpersonal violence.

However, when we suspect that something did <u>not</u> really happen, we have this bad habit of then correcting the other person or outright questioning them or simply stating, "No, I don't think that happened."

Put yourself in the shoes of the other person and imagine hearing, "No, I don't think that happened." It robs <u>you</u> of the feelings you have about it. Does "the truth" really matter? Or perhaps the feelings and thoughts matter more?

Using our phone during 'the talk'. This is a common mistake that show we are not listening.

PART II. HOW TO HAVE THE CONVERSATION

Step 1. Recognize our own feelings.

It is crucial that we acknowledge our own feelings about the conversation. More often than not, we're going to be nervous—anxious even.

This is normal. Own it. Go with it. You can best manage your nervousness by owning it.

Step 2. Plan—not too much.

One thing we can do to plan is to prepare a few phrases or words that we can use during the conversation. Think about how you want to open the conversation and, equally important, how you want to end the conversation.

Depending on the situation, but most especially for perhaps more challenging ones, it is helpful to think about contingency plans (e.g., how to leave a conversation). Or what happens if the other person walks out? What do you do then?



However, we also do not plan too much because planning can make us sound scripted and therefore artificial. Too much planning can look disingenuous.

Step 3. Give the invitation. There are simple ways to open conversations.

- "I notice that you seem down lately. I'm here if ever you want to talk."
- "Lapitan mo lang ako kung kailangan mo ng kausap."
- "I wonder if something's bothering you."

We're just dropping that seed. We're not forcing that conversation. By opening the invitation to conversation, we empower the other person to make a decision that is best for them. And when they are ready, they will take that invitation. If they are not ready, that is OK, too.

OARS TECHNIQUE

The OARS (**ope**n questions and probes, **attending** and listening, **reflection** of feelings, and summaries and restatements) are basic skills in mental health support. They encourage explorations of thoughts and feelings. They are the core of this guide.

(O) Open questions and probes

How we do it:

- Ask open-ended questions. Limit the use of closed-ended questions. This limits sharing.
- Focus on one question or part of a problem at a time. Do not jump from one thing after another.
- Do not hesitate to bring up later a lesser important topic that the student might have mentioned.
- Providing a listening ear or being supportive does <u>not</u> mean answering all their problems or covering all the parts of a problem.

- Avoid asking "why" questions. They might feel defensive. It can also feel intrusive.
- Be sensitive to topics the client is not yet ready to share.
- Say questions in a short and simple manner.

Why we do it:

- To establish rapport with clients.
- To encourage them to express their thoughts and feelings.
- To give clarification or focus the discussion.
- To let the client reflect on the importance of their thoughts and feelings.
- To identify a specific example in order to get a clearer picture of what they are talking about

What to say:

Objective	Examples of what to say
	"What did you mean by that?"
To clarify or to focus	"Help me understand."
	"I want to make sure I get this right"
	"Tell me more your thoughts about that."
To bring out thoughts	"You're thinking that"
	"It sounds like you think"
	"What feelings do you have about it?"
To bring out feelings	"I wonder about your feelings."
	"Some feelings might come up."
	"Give me an example of what you do when you feel"
To bring out an example	"Walk me through it."
	"I wonder what that looks like."

(A) Attending and listening

When we ask open questions, we should complement that with attending and listening.

Attending and listening are two different but <u>related</u> techniques of making sure difficult conversations are easier.

Attending is how we <u>physically</u> orient ourselves towards the other person. Listening is making sure that we are capturing <u>and</u> understanding the other person's story.

We attend and we listen because we want to communicate to others that we are paying attention to them.

We attend and listen because it helps them talk <u>more</u> openly about their thoughts and feelings. We attend and listen because it makes others feel <u>valued</u> and worth being listened to. And attending and listening are actually ways to <u>communicate</u> to others in nonverbal ways. This requires us to be mindful of our body language.

WE USE THE ENCOURAGES TECHNIQUE.

How Skills	What and Why Skills
	Maintain moderate eye contact.
	Avoid looking away frequently or staring.
	Too little eye contact can make others feel like you are not interested in the
(E) ava contact	interaction.
(E) eye contact and facial	Too much eye contact can make others feel uncomfortable, intruded on,
	dominated, or controlled.
expression	For some of us, this is going to be challenging because we usually stare at our
	phones. But remember, you should not be on your phone—you've put that
	away.
	Like all the other skills, this takes practice.
	Use moderate amounts of head nods, especially at the end of sentences.
(N) nods	Nods communicate that you are "with" others and attuned to/support them.
(N) Hous	Too few, others feel anxious.
	Too many, you can appear distracting.
	We live in a diverse country—with lots of cultures and subcultures. This is not
	only about ethnicity, race, religion or language. There are other diverse groups,
(C) cultural	such as socioeconomic status, LGBT identity, education level, world experience,
differences	etc.
	Adapt to <u>others'</u> nonverbal style.
	Do not expect others to adopt them to yours.
453	Lean towards others but not too long.
(O) open stance	Maintain an open body stance.
	Do not cross your arms or legs.
	Use simple non-language sounds (e.g., "yeah," "wow," "UM-hmm").
	Non-language sounds encourage others to keep talking, without you saying a
(11)	statement or a sentence.
(U) um-hmm	This communicates that you are attentive and supportive. We want made note your borner.
	We want moderate um-hmms. To a few year agree of distant.
	Too few, you appear distracting and appearing
	 Too many, you appear distracting and annoying. It is important not to just appear relaxed, but actually be, relaxed.
	 It is important <u>not</u> to just appear relaxed, but actually be, relaxed. Start with the "encourages" skill most comfortable to you (e.g., nods).
	 Start with the 'encourages' skill most conflortable to you (e.g., nods). Then, move to the next MOST comfortable, and so on.
	Observe others' reactions.
	 It's just a conversation, it's just listening to a friend, classmates, loved one, co-
(R) relax and be	worker.
natural	 You're not going on an espionage here. It's not brain surgery. You're just
	listening.
	Relax.
	Part of our challenge is that when we have these so-called difficult
	conversations, our expectations are unrealistic—as if we're there to "save" our
	friend, to solve all their problems, or "fix" everything.
	mena, to solve all their problems, or fix everything.

(A) avoid distracting nonverbal behaviors or interruptions	 If you watch yourself in conversation, you would be amazed at the many nonverbal things you do that have the potential to be distracting or not helpful. You could be playing with your pen or scratching your head. These are habits we have that do <u>not</u> communicate anything helpful. Sometimes we use our hands a lot. Sometimes we move our body or arms a lot. Sometimes we change our posture a lot. This is distracting. These communicate that you are <u>not</u> listening. Be mindful of your nonverbal behaviors.
Match (G) grammatical style and pace of speech	 Do <u>not</u> appear "smart" or "educated". Do <u>not</u> be an "expert". Language should match the cultural experience and educational level of the other person. Avoid jargon or fancy words. Sound natural rather than stilted/monotone or condescending. Match their pace of speech (within some limits). If a client is speaking slowly, speak slowly.
Listen with a third (E) ear	 We all too often listen <u>not</u> to understand but to respond: we are half listening to what someone is saying because we are thinking about what to say next. This is <u>not</u> helpful. Say nothing. Stay in the moment. And when we do that, we might notice something that the other person is saying something but they are <u>not</u> actually saying it. Listen to what they are <u>not</u> telling you. For example, a friend might be sharing a story that sounds lonely or sad but they themselves are <u>not</u> actually saying that they feel lonely or sad. But when we listen with a third ear this allows us to identify that feeling of loneliness or sadness and bring it up. We can then say, "That sounds lonely," or "That sounds sad"—even when they themselves did not say it.
Use (S) space appropriately	 We want to be mindful of how we use the space. Intimate conversations are usually less than 2 feet apart; personal conversations, less than 4 feet; and social conversations, between 4 and 12 feet. For some, their life experience warrants our particular attention. For example, victims of abuse might be uncomfortable having another person sit close to them. For others, having a table or desk between them and you might be a source of comfort or might be a source of distance. For some who are agitated, them sitting near an open door might be a good idea. Consider the situation and context, too. If you are behind a desk, this can make you appear authoritative but also distant. In some cultures, it is appropriate for same-sex conversations to be close, but not for opposite-sex ones.

(R) Reflection of feelings

The O and A skills are the foundations. Let us deepen those skills. To reflect feelings requires a great deal of attending and listening. To explore those feelings requires steady open-ended questions.

Reflection of feelings is repeating or rephrasing what the other person said <u>but</u> not just that. We also <u>explicitly</u> identify a particular feeling. Feeling our feelings is a good thing. We reflect the other person's

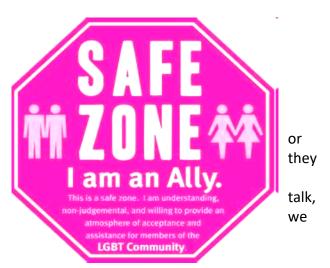
feelings because it allows them to become more immersed in their inner feelings. It also helps them <u>identify</u> and experience feelings and thoughts. It also helps others <u>clarify</u> those feelings or instill a sense of hope.

How Skills	What Skills
Basic	"You feel [insert a feeling]."
Dasic	"You feel [emotion] because [paraphrase their statement]."
	I wonder if you're feeling
	Perhaps you're feeling
	You sound (or seem)
Advanced	If I were you, I might feel
	Could you be?
	It sounds like you feel
	So, you're feeling

(S) Summaries and restatements

Finally, a closely related technique to reflection of feelings is summarizing and restating. It is repeating or rephrasing what the other person said but with <u>fewer</u> words, more concrete, and clearer.

Why do we do that? So, we can be a "sounding board" "mirror" to others. It also lets others hear back what have said so they can evaluate what they are thinking/feeling. This happens to all of us. When we it's hard to pay attention to what we just said because are talking.



In other words, when we talk, sometimes we are not listening to what we said.

When someone else summarizes or restates what we just said, they are a sounding board—they are an echo. This then allows us to hear what we just said. And this can give us an opportunity to add things we might have forgotten.

When we summarize and restates, it can help others thinks about whether they actually believe what they have said. And when we do that, it can help others think about things at a deeper level. And of course, it lets others know you are listening.

How skills:

- Be short and more concise than the client's statements.
- Capture the "essence".
- Emphasize their thoughts, <u>not</u> other people's thoughts.

What to say:

- I hear you saying... (short/concise)
- It sounds as though... (fewer words)
- I wonder whether... (to the point)
- You're saying that... (essence)

PART III. HOW TO CLOSE THE CONVERSATION

It is important that there is a "natural" ending to 'the talk'. Otherwise, it can make clients feel that they have been stopped short. The way to end a conversation is to the way we started it.

Step 1. Recognize shared feelings.

This is a good place to acknowledge shared feelings. Previously, you were cautioned not to share your worries or anxieties to the client. Now, it is OK to do so but still in a way that is supportive, without shifting the conversation about you. We can say something simple: "I was a bit nervous, but I am so glad that we had this conversation." Or, "I'm relieved that we're able to talk. I hope I was helpful."

Step 2. Plan—not too much.

And the next step then is to plan for next steps. What does the client want to happen next? This will vary from situation to situation. For some situations, maybe you need some concrete planning—like, "Let's talk again tomorrow," or, "What do you think about talking to the police?"

But as with starting the conversation, we do not want to be too planned out, or else it can be stilted or disingenuous. And like starting the conversation, we also want to be honest about what we can or <u>cannot</u> do. We must acknowledge our limitations. This is a good place to link them to specific services or supports (e.g., legal support, shelter).

Step 3. Give an open invitation.

This means letting the other person know that we're here if ever they want to talk again. We can something simple: "Just let me know if ever you want to talk again." Or, "What do you think about touching base next week?" Something simple, straightforward.

When we give an open invitation, we are further opening the door to empathy. When and how you end your help will depend on the context of the crisis, your role and situation, and the needs of the people you are helping. Use your best judgment of the situation, the person's needs and your own needs.

If appropriate, explain to the person that you are leaving. If someone else will be helping them from that point on, try and introduce them to that person. If you have linked them to other services, let them know what to expect and be sure they have the details to follow up.

AFFIRMATIVE COUNSELING

- How to handle cases for LGBT survivors of domestic and family violence

RATIONALE

This module aims to show how responders, particularly from the barangay level, should properly handle and manage cases and situations of lesbian, gay, bisexual, and transgender (LGBT) individuals experiencing abuse and violence at home and in the community using the frameworks for affirmative counseling and mental health psychosocial support.



The main goal is to give guidelines to the barangay units to help minimize and eventually alleviate further psychological effects to LGBT clients brought about by discrimination or discriminative practices and create safe spaces to the members of the LGBT community.

GOALS AND OBJECTIVES

At the end of the session, participants are expected

- 1. to have basic knowledge of affirmative counseling;
- 2. to be able to know proper use of verbal and non verbal language and terminologies when communicating (gathering information/data, giving guidelines/instruction);
- 3. to have an understanding and awareness of the psychological effects of domestic/family abuse and violence and effects of discriminative behavior from other people;
- 4. to know different intervention strategies using affirmative counseling model in handling cases; and
- 5. to have knowledge of the risk factors and psychological symptoms as effect of the negative experiences in aid of proper assessment of client's situation.

INTRODUCTION TO AFFIRMATIVE COUNSELING

"Embraces and validates clients' diverse sexual and gender identities and proactively addresses the impact of heterosexism and transgender oppression on LGBTQQ clients' lives" (Rock, Carlson, & McGeorge, 2010).

"Professional counselors have an obligation to, "avoid harming their clients, trainees and research participants and to minimize or to remedy unavoidable or unanticipated harm." American Counseling Association's Code of Ethics (ACA, 2005)

"In order to provide LGBTQQ-affirmative counseling, counselors should be familiar with the terms commonly used, prevalence, lifespan, multicultural, and social justice considerations."

COMMUNICATION

Talking with the LGBTIQ+ person

- use appropriate and inclusive language
- use the same terms that the person uses to describe themselves, their sexual or romantic partners, relationships, and identity
- make your questions as open as possible (e.g. instead of asking "are you straight, gay or bisexual?", ask "how do you describe your sexuality?"

NO

- 'homosexual'
- 'hermaphrodite' or 'disorders of sex development' (DSD)
- · 'tranny', 'transsexual', 'transvestite', or 'cross-dresser'
- 'fag' or 'dyke' or 'bading'

Pronouns

- Communicate in terms that are gender and relationship neutral, e.g. using 'partner' rather than 'boyfriend' or 'girlfriend'.
- Use non-gendered pronouns (i.e. 'they', 'them', 'their', even though referring to an individual) or use the person's name in place of a gendered pronoun (i.e. instead of saying, "That belongs to her", say "That belongs to Sam").
- Ask about this in a respectful and inclusive way, e.g. "I use feminine pronouns to refer to myself. Can I
 ask what pronouns you use?".

TALKING AND ASKING QUESTIONS ABOUT EXPERIENCE

- Do not ask the person if they are LGBTIQ+.
- Seek permission from the person to ask about their LGBTIQ+ experience.
- Do not ask any questions of the person that you would not ask a non-LGBTIQ+ person.
- Talking and asking questions about experience
- Do not ask a transgender person what their 'real' name is (i.e. the name they were born with), as this may be offensive.
- Do not make jokes about sexuality, gender identity or intersex variation or say things that involve stereotyping, e.g. "gay people are so...".
- Talking and asking questions about experience
- Do not ask questions about sex, sexuality, sexual partners, genitals or similar, unless it is relevant to assisting the person.



DIFFICULTIES THE PROVIDER MAY ENCOUNTER

- If the person doesn't feel comfortable talking to you or vice versa, help them find someone more suitable to talk to.
- Ask the person to tell you if you do or say anything that makes them uncomfortable and apologize if you do.
- Do not let the fear of saying the wrong thing prevent you from offering to help the person.
- Be aware that LGBTIQ+ people who have been marginalized may express anger and hostility.

PSYCHOLOGICAL EFFECTS OF DOMESTIC/FAMILY ABUSE AND VIOLENCE AND EFFECTS OF DISCRIMINATIVE BEHAVIOR FROM OTHER PEOPLE

Treat and support the LGBTIQ+ person as a person first and foremost, rather than defining them by their LGBTIQ+ experience.

- Appropriately and correctly acknowledging the person's LGBTIQ+ experience, which can also improve the person's sense of wellbeing.
- Asking the person what they think would help them, irrespective of the possible causes of their distress.
- Asking what help the person needs, rather than making assumptions about what they need based on their LGBTIQ+ experience.
- Showing your support in a concrete way by respecting the choices the person makes about clothing, name and pronouns, even if you don't understand or feel comfortable with it.
- Listening to the person and not feeling that you need to have answers or provide advice. Sexuality and gender identity are not a choice, and any attempts to convince the person that they can change these can be harmful.

NOT

- Offer your opinion on the person's LGBTIQ+ experience unless it is invited.
- Express judgement about the person's LGBTIQ+ experience when interacting with them.
- Refer to your own religious or moral beliefs about LGBTIQ+ people.
- Give the person the impression that being LGBTIQ+ is a 'deviation from the norm'.
- Say things that are intended to reassure but are mostly not helpful or patronising, e.g. "Some of my best friends are gay"



LGBTQQ-Affirmative Counseling

 Counselors should also be familiar with intervention and prevention strategies, as well as how to establish LGBTQQ-affirmative counseling environments.

<u>Creating LGBTQQ-Affirmative Counseling Environment (Aca 2010)</u>

- foster a supportive counseling space where clients feel safe and empowered to authentically discuss their sexual and gender identities
- providing LGBTQQ-affirming reading material ensuring that additional LGBTQQ-related resources are readily available
- affirming and inclusive language should be included on all paperwork and assessments
- refer to clients by their chosen name and use pronouns that affirm their gender identity
- · avoid making assumptions about a client's
- gender and/or sexual orientation

We need to understand that the presenting issues are not solely about their sexual orientation and/or gender identity and gender expression



Risk factors for mental health problems that are specific to or more common for LGBTQI people.

- Being in a minority group
- Discrimination, prejudice and abuse
- Actual or anticipated insensitive treatment or violence
- Intersex people receiving 'corrective' surgery they did not consent to, often in infancy

Signs and Symptoms of Abuse

- anxiety, agitation or chronic apprehension
- depression
- · feelings of hopelessness, helplessness or despair
- low self-esteem
- suicidal ideation, gestures or attempts
- somatic/psycho-somatic complaints including headaches, sleeping disorders, difficulty concentrating, chronic fatigue, nightmares and abdominal or gastrointestinal complaints
- substance over-use, including alcohol, medications or other drugs
- post traumatic stress
- failure to keep appointments, or comply with care protocols, for example medication schedules
- secrecy or obvious discomfort when interviewed about the incident
- · an individual returns repeatedly with vague complaints
- an individual who presents health problems associated with abuse
- delay between an injury and seeking medical treatment
- chronic pain without apparent etiology
- an unusually high number of visits to health care providers
- social withdrawal

INTERVENTION STRATEGIES

Assessment for Abuse

Opening the Conversation

- Begin the conversation using gender-neutral terms, e.g. "the person with whom you are having a relationship".
- Don't assume that all men who have intimate relationships with men want to be referred to as gay or bisexual. Let the individual indicate how he wants to be identified.
- The assessment questions below use the term "partner" as a convenience. But, again, you may want to find out what term the individual you are serving wants to use to describe the person with whom he is having a relationship: boyfriend, girlfriend, date, husband, roommate, etc.
- Since some tend initially not to identify their experience as abuse, avoid using general terms such as "partner abuse" or "domestic violence", as well as clinical terms. Ask questions about specific, representative behaviors.
- Let the individual tell you what terms he wants used to refer to himself, his relationship, his
 experience and so on and then, use his terms. Or if you are comfortable doing so, ask what terms the
 individual wants to use. Indicate that although you may not fully understand his experience or the
 lives of LGBT people, you are willing to learn.

Assessment of Immediate Safety

Sample Questions

- Do you feel safe at home?
- Are you in any immediate danger?
- Is your (perpetrator) with you here today?
- Do you want to (have to) go home with?
- Do you have someplace safe to go?
- Has the violence gotten worse or is it getting scarier? Is it happening more often?
- Are you afraid your life may be in danger?

What to Do If an Assessment Identifies Abuse

Provide validation

- Listen non-judgmentally.
- "I am concerned about your safety."
- "You are not alone; many people, including men, experience partner abuse." "Assistance is available."
- "You do not deserve the abuse; it is not your fault."
- "Stopping the abuse is the responsibility of your partner, not you."

Provide information

• Give a simple definition of partner abuse, describe the different types of abuse and give some examples of each.



"25 to 33% of men in intimate relationships with men experience partner abuse."

 "Abuse, once it begins, usually continues and often becomes more frequent and severe."

Respond to safety issues

- Offer the individual information on safety planning
- Offer the individual immediate and private access to abuse advocate (provide contact information, etc.)
- Review ways in which to safely maintain contact with the individual.

Make referrals to local resources

- Describe any advocacy and support services in your organization.
- Refer the individual to advocacy and support services within the local area.
- Refer the individual to GBT organizations but include a range of possible resources, such as those that serve straight men. Not all men who have relationships with men want to be referred to a GBT organization.



What to Do If an Individual Says "No"*

- Respect their response.
- Advise that if he/she feels he/she is being abused that it is not his/her fault or responsibility; have experienced abuse; and that it is OK to get assistance and there are resources available.
- Let them know that you are available should the situation ever change.
- If he/she says "no" but you believe he/she may be at risk, discuss the specific risk factors and offer information and resources.
- Provide key information: the definition of domestic abuse, the types of abuse with examples and local partner abuse resources.
- Assess the individual again at the intervals recommended.

OPTIONS OF AN LGBTI VICTIM-SURVIVOR OF DOMESTIC VIOLENCE & FAMILY VIOLENCE

One of the important roles of a service provider is to present the different options available to LGBTI victim-survivors of domestic violence and family violence.

REMEDIES OF LGBTI VICTIM-SURVIVORS



6. Department of Justice (DOJ)

 Monetary claim for victims of violent crimes including rape & offenses committed with malice under RA 7309/Board of Claims

1. Barangay

- Barangay Protection Order (BPO) under Republic Act 9262 (RA 9262) or QC Gender-Fair Ordinance;
- · Rescue; Assistance, Home visit
- 2. Police warrantless arrest, complaint

3. OC Protection Center

 Medico-legal exam and medical concerns, psycho-social counseling, police assistance, legal consultation, social welfare assistance, referral for shelter if needed and other services

4. DSWD/Local Social Welfare and Development Office (LSWDO)

- To rescue/visit
- Conduct Investigation and issue an assessment report/case study
- Protective Custody under RA 7610;
- Involuntary Commitment, Supervision of DSWD while at Home, Protective Custody under PD 603)
- Voluntary Commitment (PD 603)

5. Commission on Human Rights (CHR) -

- · Conduct Investigation as Gender Ombud under MCW;
- Assist in the filing of cases against individuals, agencies, institutions or establishments that violate the provisions of RA 9710;
- Financial Assistance

7. Administrative Cases

- Administrative cases against abusive public officials may be filed with the People's Law Enforcement Board (PLEB), Philippine National Police (PNP) Internal Affairs, National Police Commission (NAPOLCOM), and Armed Forces of the Philippines Provost Marshal.
- Complaints against abusive private individuals may be filed with their employers, the Professional Regulations Commission and other professional organizations

8. Court -

Criminal Complaints

- Violation of Revised Penal Code & Special Laws;
- Violation of QC Gender-Fair Ordinance; Violation of QC GAD Code

Civil Remedies

- Temporary & Permanent Protection Orders & Hold Departure Order under RA 9262;
- Writ of Habeas Corpus; Writ of Amparo;
- Temporary Restraining Order (TRO)/Preliminary & Permanent Injunction;
- Damages;

• For minors:

- Writ of Habeas Corpus/Protection Order to Stay Away, Cease & Desist, etc under Rule on Habeas Corpus;
- Protective Custody (for sexual abuse, Serious Physical Injury of Life threatening neglect, etc) under RA 7610;
- Involuntary Commitment (for dependent, abandoned, neglected),
 Supervision of the Department of Social and Development (DSWD) while at Home (for abandonment/neglect), Protective Custody (for those engaging in prostitution or illicit conduct) under PD 603)

Other Points:

- Regular Monitoring of Victim-Survivor and Perpetrator;
- Prevention of discrimination and abuses
- Intervention of Family, Relatives, Community



STEP 1 - Designate an Officer-of-the-Day who will assist LGBTI victim-survivors of domestic and family violence.

(In QC, the VAWC Desk Officer is designated as the SOGIE Help Desk Officer. In case the VAWC Desk Officer is not available, there should be a designated alternative Officer-of-the-Day)

STEPT 2- Get immediate assistance from the Police or BPSO

- Police or barangay may arrest the offender if the arrest qualifies as a lawful warrantless arrest;
- Police may confiscate any deadly weapon in the possession of the perpetrator or within plain view and assist the survivor in removing personal belongings from the house (RA 9262)

STEP 3 – Get Referral Letter for medico-legal exam from the police

STEP 4 - Get immediate medico-legal exam from:

- QC Protection Center, QC General Hospital and Medical Center, Seminary Road, QC;
- PNP Crime Laboratory (e.g., QC PNP Station 10; Camp Crame Crime Laboratory);
- Women and Children Protection Units and Protection Centers at government hospitals;
- Emergency rooms of government hospitals

STEP 5 – Get copy of the Complaint-Affidavit (Sinumpaang Salaysay) for violation of appropriate laws at the police station

STEP 6 – Get the BPO from the barangay to protect the survivor and children against physical harm and threats of physical harm (RA 9262; QC Gender-Fair Ordinance)

STEP 7 – File the necessary administrative, civil and criminal complaints. For criminal complaints, file the complaint (Complaint-Affidavit/Sinumpaang Salaysay) with the Prosecutor's Office that has jurisdiction. Seek appropriate civil remedies (e.g., Temporary/Permanent Protection Order by filing the petition with the Regional Trial Court/Family Court where the survivor resides or with the court hearing the criminal complaint)

STEP 8 – Get counseling and counseling/psychological/psychiatric evaluation report from:

- Quezon City Protection Center, QC General Hospital and Medical Center, Seminary Road, QC;
- UP-PGH Women's Desk;
- UP-PGH Child Protection Unit or any Women and Children Protection Unit in the locality;
- Women's Crisis Center, St. Scholastica Archives & Museum Center, Pablo Ocampo St., Manila;
- National Center for Mental Health for survivors with mental disability;
- Any center providing such services (e.g. Psychiatry Department, Eastern Visayas Regional Medical Center (EVRMC); Mental Health Dept., Cotabato Regional & Medical Center)

REMEDIES OF LGBTI VICTIM-SURVIVORS

REMEDIES FROM BARANGAY

LGBTI victims of domestic violence and family violence seeking assistance from the Barangay can approach the following:

- 1. BCPC
- 2. Barangay Head (or Punong Barangay)
- 3. Barangay Officials (or Kagawad)
- 4. BPSO
- 5. Barangay VAWC/SOGIE Desk Officer
- 6. GAD Focal Person

BARANGAY TASKS

Under the Anti-Violence Against Women and Children Act (Anti-VAWC) or RA 9262, the following are the responsibilities of the Barangay:

- 1. Take immediate action upon being informed of a violent incident.
- 2. Issue a BPO on the date of filing after ex parte determination of the basis of application.
- **3.** <u>Not to allow all forms of amicable settlement</u> under the *Katarungang Pambarangay* such as mediation, settlement, conciliation, arbitration to cases of VAWC.
- **4.** Report within 4 hours the incident to the PNP and to the City or Municipal Social Welfare and Development Office from the time of reporting.

REPORTING DUTIES OF BARANGAY OFFICIALS

Anti-VAWC Law (RA 9262)

The Barangay Officials shall report the incident and refer the victim-survivor to the Local Social Welfare and Development Office and the PNP Women and Children's Protection Desk within four (4) hours from the time of reporting of the RA 9262 case.

2 types of Barangay Protection Orders (BPOs) may be issued in Quezon City:

- 1. BPO under Anti-VAWC (RA 9262)
- BPO under the Gender-Fair Ordinance
- Any barangay official or law enforcer who fails to report the incident shall be liable for a fine not exceeding Ten Thousand Pesos (P 10,000.00) or whenever applicable criminal, civil or administrative liability

Magna Carta on Women (MCW)

 Record the number of gender-based violence handled by the barangay and submit a quarterly report on all cases of VAW to the DILG and the City/Municipal Social Welfare Development Office (C/MSWDO)

QC GENDER-FAIR ORDINANCE LEGAL REMEDIES 30

- 1. Barangay Protection Order and/or Court Protection Order.
- 2. Criminal and Non-Criminal Complaints (Section 32).

NOTE: Requirement to maintain a separate logbook for BPOs issued by QC barangays:

- The Barangay Secretary shall record all BPOs in a logbook specifically for cases of violence and discrimination against LGBTQ persons on the basis of their actual or perceived SOGIE. This logbook is confidential and must be kept from the public especially from media.
- All issued BPOs should be reported to the local office of the Department of Interior and Local Government (DILG), QC Police District, the QC Pride Council, the CHR and in other designated agencies in QC.
- Other barangays outside of QC may consider maintaining a separate logbook for LGBTI domestic and family violence cases.

- Criminal complaints for violation of the ordinance field directly with the Metropolitan Trial Court (MeTC) (Sec. 32.1).
- Civil complaints for damages field with either MeTC or Regional Trial Court (RTC) (Sec. 32.1).
- Mediation complaints filed with the QC Pride Council (QCPC) Executive Committee (32.2).
- 3. Independent Action for Damages and other affirmative relief (Section 25).
- 4. Hold Departure Order (Section 27) upon the request of the counsel for the victim-survivor or applicant.

ROLE OF BARANGAY VAWC DESK UNDER THE GENDER-FAIR ORDINANCE

The QC Gender-Fair Ordinance incorporates SOGIE Concerns with the Functions of the Existing Barangay VAWC Desk such as the following:31

- Develop a system to document and report cases of discrimination and violence and provide assistance,
- Undergo training to respond to victims of discrimination and violence,
- Assist in filing the appropriate complaint, and
- Ensure that all pertinent documents are forwarded to the QCPD.

ROLE OF PNP VAWC DESK/HUMAN RIGHTS DESKS UNDER THE GENDER-FAIR ORDINANCE

The QCPD is strongly encouraged to handle the concerns relating to SOGIE through the existing VAWC/Human Rights Desk in all police stations in QC in close coordination with the QC Protection Center.³²

COURT CIVIL, SPECIAL OR PROVISIONAL REMEDIES

CRIMES RELATED TO DOMESTIC VIOLENCE AND FAMILY VIOLENCE

A) Criminal Complaint for Violation of National Penal Laws that can be filed in Court:

- Anti-Violence Against Women and Their Children Act (RA 9262)
- Special Protection of Children Against Abuse, Exploitation and Discrimination Act (RA 7610)
- Acts of Lasciviousness (Art. 336, Revised Penal Code (RPC)
- Rape (RA 8353)
- Physical injuries and Maltreatment (Art. 266, RPC)
 Slight Illegal Detention (Art. 268, RPC)
- Unjust vexation (Art. 287, 2nd par., RPC)
- Slander by deed (Art. 359, RPC)
- Slander (Art. 358, RPC)
- Light Threats (Art. 285, RPC)
- Grave Threats (At. 282, RPC)

- Serious Illegal Detention (Art. 267, RPC)
- Expanded Anti-trafficking (RA 10364)
- Anti-Photo & Video Voyeurism (RA 9995)
- Anti-Child Pornography Act (RA 9775)
- Cybercrime Prevention (RA 10175)
- Grave Coercion (Art. 286, RPC)

Criminal complaints for kidnapping filed against an LGBTI adult partner who is in a consenting live-in relationship with an adult LGBTI person is discriminatory against LGBTI persons and should not be encouraged.

b) Criminal

Complaint for Violation of Local Ordinances

In QC, the following criminal complaints for violation of local ordinances may be filed with the Court:

- QC Gender-Fair Ordinance (Comprehensive Anti-Discrimination Policy on the Basis of SOGIE;
 Ordinance No. SP-2357, Series of 2014) The victim-survivor may file the following complaints with the Metropolitan Trial Court (MeTC)³³ for discrimination and abuses based on actual or perceived SOGIE:
 - Verbal, Non-Verbal Ridicule and Vilification (Sec IV, para. 5):
 - Making fun or contemptuous imitating or making mockery whether in writing, or in words, or in action
 - Uttering of slanderous and abusive statements
 - Executing any activity in public which incites hatred towards, serious contempt for, or severe ridicule of a person
 - Analogous act of ridicule which could intimidate or result in loss of self-esteem of the person
 - Harassment, unjust detention and involuntary confinement (Sec IV, para. 6) when committed because of one's actual or perceived SOGIE
 - Any Other Analogous Act (Sec IV, para. 9):
 - Any act of discrimination or harassment based on actual or perceived SOGIE which demeans
 the dignity and self-respect of a person or impairs, mars, reduces, or nullifies the recognition,
 enjoyment or exercise of a person's human and legal rights and basic freedoms in the civil,
 political, labor, economic, social, cultural, educational spheres, and other spheres
- Quezon City GAD Code (Ordinance No. SP 1401-1, S-2004) penalizing sexual harassment of women in public spaces:
 - Light violations cursing, wolf-whistling, catcalling, calling a woman in public with words having dirty connotations or implications, which tend to ridicule, humiliate, or embarrass the woman;
 - Medium violations stalking, making offensive mouth, tongue, lip, hand or body gestures at someone, or other analogous gestures or visual harassment directed at a woman for the sexual gratification of the perpetrator or with the intention to demean, sexually harass, intimidate, or threaten a woman;
 - Severe violations Touching, pinching, or brushing up against the body of a person unnecessarily or deliberately; the introduction of any object into the genitalia, anus or mouth, of any person, whether of the same or opposite sex; public masturbation, lascivious exhibition of the genitals or pubic area of a person or other analogous acts of lasciviousness directed at a woman for the sexual gratification of the perpetrator or with the intention to demean, sexually harass, intimidate, or threaten a woman

- 1. Under Anti-VAWC Law (RA 9262) the victim-survivor may avail of the following remedies by filing the petition with the Regional Trial Court/Family Court where the survivor resides or with the court hearing the criminal complaint:
 - a) Temporary Protection Order (TPO) is effective for 30 days and may be renewed by the court. The TPO is granted without the need of a hearing, enjoining the abuser from going near the victim, the victim's residence and office within a designated radius and disallowing the abuser from harassing and abusing the victim, their common children, her friends and relatives.
 - **b)** Permanent Protection Order (PPO) is valid unless revoked by the issuing court upon application of the person in whose favor the protection order was issued.
 - c) Hold Departure Order against the perpetrator prohibiting travel outside the country.
- 2. Writ of Habeas Corpus (Rule on Habeas Corpus)³⁴ ordering the perpetrator to bring the body of the victim-survivor to the Court.
- **3.** Writ of Amparo (violation of life, liberty, security) Is a remedy available to any person whose right to life, liberty and security is violated or threatened with violation by an unlawful act or omission of a public official or employee, or of a private individual or entity. The writ shall cover extralegal killings and enforced disappearances or threats.
- 4. TRO, Preliminary Injunction and Permanent Injunction/Preliminary Mandatory Injunction (Rule 58, Civil Procedure) in favor of the petitioner-victim, children, friends, relatives and those assisting the victim.
 - a) TRO If the matter is of extreme urgency and the victim-survivor will suffer grave injury and irreparable injury, the court may issue *ex parte* (without hearing) a TRO <u>effective for 72 hours</u>.³⁵
 - **b) Preliminary Injunction** An order issued prior to the judgment requiring a party or a court, agency or a person to refrain from or require a particular act or acts. ³⁶ It may be filed where the action is pending and shall be granted after hearing and with prior notice to the person sought to be enjoined. ³⁷
 - c) Permanent Injunction after hearing. If after the trial of the action it appears that the applicant is entitled to have the act or acts complained of permanently enjoined, the court shall grant a final injunction perpetually restraining the party or person enjoined from the commission or continuance of the act or acts.³⁸
- 5. Damages Civil complaints for damages field with either MeTC or Regional Trial Court (RTC)

REMEDIES FOR CHILD OR MINOR VICTIMS

1. Writ of Habeas Corpus and Protection Order Rule on the Custody of Minors

The Family Court may issue the following:

- a) Writ of Habeas Corpus to bring the body of the victim-survivor to the Court
- **b) Protection Order** requiring any person:
- To **stay away** from the home, school, business, or place of employment of the minor, other parent or any other party, or from any other specific place designated by the court;
- To **cease and desist** from harassing, intimidating, or threatening such minor or the other parent or any person to whom custody of the minor is awarded;

- To **refrain** from acts of commission or omission that create an unreasonable risk to the health, safety, or welfare of the minor;
- To permit a parent, or a party entitled to visitation by a court order or a separation agreement, to visit the minor at stated periods;
- To permit a designated party to enter the residence during a specified period of time in order to take personal belongings not contested in a proceeding pending with the Family Court; and
- To comply with such other orders as are necessary for the protection of the minor.³⁹
- If the court judgment finds that both parties are unfit to have the custody of the minor, the court
 may designate the grandparents, oldest brother or sister, or any reputable person to take charge
 of such minor, or commit him to any suitable home for children.⁴⁰

2. Protective Custody under DOJ Rules & Regulations on Sec. 32 of RA 7610

If the investigation discloses sexual abuse, serious physical injury of life-threatening neglect of the child (include threat to life and limb), the duly authorized officer or social worker of the DSWD** shall immediately remove the child from his home or the establishment where he was found and place the child under protective custody to ensure safety of the child.⁴¹

**Department – refers to a duly authorized officer or social worker of the DSWD or similar agency of a local government unit

■ REMEDIES UNDER THE CHILD AND WELFARE CODE (Presidential Decree 603)⁴²

- 1. Petition for Involuntary Commitment of a Child -The DSWD Secretary or Secretary's authorized representative or any duly licensed child placement agency having knowledge of a child who appears to be dependent, abandoned or neglected, may file a verified petition for involuntary commitment of said child to the care of any duly licensed child placement agency or individual.⁴³ The petition shall be filed with the Family Court, if any, or with the Regional Trial Court of the province or City Court in which the parents or guardian resides or the child is found.
- 2. Voluntary Commitment of the child with DSWD The parent or guardian of a dependent, abandoned or neglected child may write to the DSWD to voluntarily commit the child to the DSWD or any duly licensed child placement agency or individual.⁴⁴
- **3. Supervision of DSWD while the Child Stays at Home** If in the court's opinion the cases of the abandonment or neglect of any child may be remedied, it may permit the child to stay in her/his own home and under the care and control of her/his own parents or guardian, subject to the supervision and direction of the DSWD.⁴⁵ When it appears to the court that it is no longer for the best interests of such child to remain with her/his parents or guardian, it may commit the child.
- 4. Protective Custody Any minor who is apprehended or taken into custody by the duly authorized officers of the DSWD for engaging in prostitution or illicit conduct punished under existing laws shall, immediately from such rescue/apprehension, be delivered by the law enforcement officer to the DSWD or to its duly authorized office or agency within a particular territorial jurisdiction for protective custody. The DSWD shall be responsible for the appearance of the minor under its protective custody in court or any administrative agency whenever required. 46

RECORDING, REPORTING, AND INVESTIGATION OF CHILD ABUSES

Under RA 7610 and the DOJ Rules on the Reporting and Investigation of Child Abuse Cases⁴⁷
 Any Person May Report

■ SECTION 3. Reporting. — A person who learns of facts or circumstances that give rise to the belief that a child has suffered abuse may report the same, either orally or in writing, to the Department, to the police or other law enforcement agency or to a Barangay Council for the Protection of Children.

Duty of Government Workers to Report

- SECTION 5. Duty of Government Workers to Report. It shall be the duty of all teachers and administrators in public schools, probation officers, government lawyers, law enforcement officers, barangay officials, corrections officers and other government officials and employees whose work involves dealing with children to report all incidents of possible child abuse to the Department [DSWD/local SWD]
- Mandatory Reporters and Fine for Failure to Report
 - SECTION 4. Mandatory Reporting. The head of any public or private hospital, medical clinic and similar institution, as well as the attending physician and nurse, shall report, either orally or in writing, to the Department* [DSWD/local SWD] the examination and/or treatment of a child who appears to have suffered abuse within forty-eight (48) hours from knowledge of the same.
 - *Department refers to a duly authorized officer or social worker of the DSWD or similar agency of a local government unit
 - Failure of the individuals mentioned in Section 4 above** and the administrator or head of the hospital, clinic or similar institution concerned to report a possible case of child abuse within 48 hours shall be punishable with a fine of not more than two thousand pesos (P 2,000.00).⁴⁸
 - **The head of any public or private hospital, medical clinic and similar institution, as well as the attending physician and nurse

Investigation

- Investigation (Sec. 8). Not later than forty-eight (48) hours after receipt of a report on a possible incident of child abuse, the Department shall immediately proceed to the home or establishment where the alleged child victim is found and interview said child to determine whether an abuse was committed, the identity of the perpetrator and the need of removing the child from his home or the establishment where he may be found or placing him under protective custody pursuant to Section 9 of these Rules.
 - Whenever practicable, the Department shall conduct the interview jointly with the police and/or a barangay official.
 - To minimize the number of interviews of the child victim, the child's statement shall be transcribed or recorded on voice or videotape.

ADMINISTRATIVE REMEDIES

Appropriate administrative cases against perpetrators of domestic and family violence who are public officials may be filed with the Ombudsman, PLEB, PNP Internal Affairs, NAPOLCOM, and Armed Forces of the Philippines Provost Marshal.

REMEDIES UNDER THE COMMISSION ON HUMAN RIGHTS (CHR)

Guided by the nine key human rights treaties the Philippines has ratified and the Yogyakarta Principles, the CHR can look into complaints filed by women, lesbians, bisexual women, and transgender women and transgender men and investigate discrimination against intersex persons

and other persons with diverse SOGIE (e.g. gay men and men who have sex with men) based on its Constitutional mandate and other relevant laws.

LGBTI victims of human rights violations are entitled to assistance from the CHR Gender and Development Ombud (Sec 39 and 41, MCW):

- Designate one Commissioner_and/or by the Women's Human Rights Center to investigate complaints of discrimination and violations under MCW committed by individuals, agencies, institutions or establishments.
- Recommend to the President, Department of Interior and Local Government (DILG), or the Civil Service Commission (CSC) any possible administrative action based on noncompliance or failure to implement the provisions of the MCW. The person directly responsible for the violation as well as the head of the agency or local chief executive shall be held liable.
- Assist in the filing of cases against pubic officials and agencies that violate the provisions of MCW
- Assist in the filing of cases against a private individual or private entity, institutions or establishments for violation of the Magna Carta of Women, specifically for damages and other applicable criminal laws.

CASES INVOLVING LGBTI PERSONS AND INTERVENTION OPTIONS

Below are sample case scenarios and corresponding options for interventions which are provided to assist service providers in handling cases of domestic violence and family violence experienced by LGBTI persons.

FAMILY VIOLENCE INVOLVING LGBTI PERSONS AND INTERVENTION OPTIONS

CASE 1: 5-YEAR OLD BOY WITH FEMININE GENDER EXPRESSION.

A mother brought her 5-year old boy to the Barangay to complain about the father's maltreatment of the boy. The mother complained that her husband has been physically abusing their son for showing feminine gender expression. The father would not let his son eat and would hit the child with a belt every time he exhibits feminine gestures.

Criminal cases	• RA 7610 (Child Abuse)
- Violation of	• RA 9262 (Anti-VAWC)
national laws	Physical injuries or maltreatment (Art. 266, RPC)
	• Slander by deed if abuse was witnessed by a third party (Art. 359)
	• Slander (Art. 358) for offensive verbal statements
	• Grave Coercion (Art. 286)
Criminal cases	QC Gender-Fair Ordinance for discrimination and abuses based on actual or
- Violation of local	perceived SOGIE (i.e., being an LGBT); filed with the MeTC (Sec. 32.1, Gender
ordinances	Fair Ordinance IRR):
	1. Verbal, non-verbal ridicule and vilification (Sec IV, para. 5)
	2. Harassment, unjust detention and involuntary confinement (Sec IV, para. 6);
	3. Analogous acts (Sec IV, para. 9).

Barangay Seek assistance from the Barangay VAWC Desk Officer and the BCPC. Remedies The mother can apply for a BPO under RA 9262 and under the QC Gender-Fair Ordinance. DSWD or • Protective Custody under the DOJ Rule on RA 7610, Sec. 32.⁴⁹ Although the **Local Social** DOJ Rule specifically mentions that the child shall be placed under DSWD Welfare protective custody where there is sexual abuse or serious physical injury of life-threatening neglect (Sec. 9), the DSWD has, in the past, taken into protective custody a child suffering from various kinds of abuses. Commitment of the child with DSWD by judicial order through a Petition for **Involuntary** Commitment since the child is neglected/maltreated or by voluntary commitment. Supervision of DSWD while the child stays at home through a request made to the DSWD or by judicial order if the court decides in the Petition for Involuntary Commitment that the neglect may be remedied and the child may continue to stay at home. **Court Civil or** • TPO and PPO under RA 9262; **Special Remedies** • Writ of Habeas Corpus and Protection Order (Under the Supreme Court Rule on Habeas Corpus) to ask for a stay away order; cease and desist order from harassing, intimidating, or threatening such minor; refrain from acts of commission or omission that create an unreasonable risk to the health, safety, or welfare of the minor; • Writ of Amparo for violation of the right to life, liberty and security or threatened with violation. • Hold Departure Order under RA 9262 or the Gender-Fair Ordinance Implementing Rules and Regulations prohibiting the perpetrator from leaving the country; Complaint for damages filed with either MeTC or RTC. **Other Government** • If the complainant identifies as a transgender girl, she can seek assistance **Agencies** from the CHR-Gender Ombud (Sec. 39 of RA 9710) where a complaint against the private individual can be filed for violation of the MCW and the offender can be made liable for damages and other applicable criminal laws (Sec. 41 of RA 9710). Based on the complainant's perceived or actual SOGIE of being an LGBT, the complainant can file with the CHR based on its Constitutional mandate; The complainant can seek assistance from DOJ under RA 7309 (Creating Board of Claims for Victims) for claims (not exceeding P 10, 000 or reimbursement of medical treatment, loss of wage, or other expenses related to the injury; w/in 6 months from the incident) for victims of violent crimes including rape and offenses committed with malice resulting in death or serious physical injury and/or psychological injuries, serious trauma, or committed with torture, cruelty or barbarity. • QC Protection Center for medico-legal and health concerns, psycho-social counseling, police assistance, legal consultation, social welfare assistance, referral for shelter if needed;

• The nearest **police station** with jurisdiction can arrest the perpetrator without a warrant if committed within three to five days.

CASE 2: A 9-YEAR OLD GIRL WITH MASCULINE GENDER EXPRESSION

A 9-year old girl is not allowed to go to school by her parents for showing masculine gender expression. She is forced to wear dresses and act feminine and not allowed to leave the house if she wears stereotypical boy's clothing. The 9-year old girl was accompanied to the Barangay by the neighbor.

Criminal cases	• RA 7610 (Child Abuse)
- Violation of	• Maltreatment (Art. 266, RPC)
national laws	• Unjust vexation (Art. 287, 2nd par.)
	• Slander by deed if abuse was witnessed by a third party (Art. 359)
	• Slander (Art. 358)
	• Grave Coercion (Art. 286)
	• Serious Illegal Detention of a minor (Art. 267, paragraph 4, RPC).
Criminal cases	Same violations of local ordinances as in Case No. 1
- Violation of local	
ordinances	
Barangay	Seek assistance from the Barangay VAWC Desk Officer and the BCPC.
Remedies	Apply for a BPO under the QC Gender-Fair Ordinance.
DSWD or Local	Same remedies as in Case No. 1
Social Welfare	
Civil Court or	• Writ of Habeas Corpus and Protection Order (Under the Supreme Court Rule on
Special Remedies	Habeas Corpus);
	• TRO and Permanent Injunction (Rule 58 Civil Procedure) in favor of the
	petitioner-victim, children, friends, relatives and those assisting the victim
	specifically a TRO issued ex parte (without hearing) if the victim-survivor will
	suffer grave injury and irreparable injury effective for 72 hours and a Permanent
	Injunction issued by the court after hearing perpetually restraining the person
	enjoined from the commission of the act;
	Writ of Amparo
	Hold Departure Order under the Gender-Fair Ordinance
	Complaint for damages filed with either MeTC or RTC
Other Government	• The complainant can seek assistance from the CHR as Gender Ombud (Sec. 39 of
Agencies	RA 9710) where a complaint against the private individual can be filed for
	violation of the MCW and the offender can be made liable for damages and
	other applicable criminal laws (Sec. 41 of RA 9710)
	The complainant can seek assistance from the DOJ Board of Claims
	QC Protection Center
	• The nearest police station with jurisdiction to conduct warrantless arrest

An 18-year old adult woman is not allowed to go to school by her parents for showing masculine gender expression. She is forced to wear dresses and act feminine and is not allowed to leave the house if she wears stereotypical boy's clothing. She was detained at home for three days. The 18-year old woman was accompanied to the Barangay by the neighbor.

Criminal cases	• Same violations of national law as in Case No. 2 except RA 7610 (Child Abuse)
- Violation of	• Serious Illegal Detention would be on the ground of her being a female (Art. 267,
national laws	paragraph 4, RPC).
Criminal cases	Same violations of local ordinances as in Case No. 1
- Violation of local	
ordinances	
Barangay	Same answer as in Case No. 2.
Remedies	
Civil Court/special	TRO and Permanent Injunction
Remedies	Writ of Amparo
	Hold Departure Order under the Gender-Fair Ordinance
	Complaint for damages filed with either MeTC or RTC
Other Government	Same responses as in Case No. 2
Agencies	

CASE 4: AN 18-YEAR GAY IN A RELATIONSHIP

An 18-year old gay adult is not allowed to leave the house because his parents found out he had a boyfriend. He was detained at home for three days.

Criminal cases	• Same violations of national law as in Case No. 2 except RA 7610 (Child Abuse)
- Violation of national	• Slight Illegal Detention because he is a male adult, his detention is not more
laws	than five days, he did not suffer serious physical injuries and there were no
	threats to kills him (Art. 268, RPC).
Criminal cases	Same violations of local ordinances as in Case No. 1
- Violation of local	
ordinances	
Barangay Remedies	Same answer as in Case No. 3.
Civil Court or Special	Same answer as in Case No. 3.
Remedies	
Other Government	Same responses as in Case No. 1 except a gay complainant does not have
Agencies	recourse under MCW. However, based on the complainant's actual or
	perceived SOGIE (i.e., being an LGBT), the complainant can file with the CHR
	based on its Constitutional mandate.

CASE 5: A 17-YEAR OLD GAY THROWN OUT OF HIS HOME

A 17-year old gay boy was forced to leave home by the parents because he was found out to be gay.

Criminal cases - Violation of national laws	• Same violations of national law as in Case No. 2 except there was no serious Illegal Detention (Art. 267, RPC).
Criminal cases	Same violations of local ordinances as in Case No. 1

- Violation of local ordinances	
Barangay Remedies	Same answer as in Case No. 2.
DSWD or Local Social Welfare	Same remedies as in Case No. 1
Civil Court or Special	Same answer as in Case No. 2.
Remedies	
Other Government Agencies	Same responses as in Case No. 4

DOMESTIC VIOLENCE CASES INVOLVING LGBTI PERSONS AND INTERVENTION OPTIONS.

CASE 6: ADULT TRANSGENDER WOMAN VICTIM

An adult transwoman went to the Barangay to complain against her male partner whom she has been living with for four months. She was badly beaten by her male partner because of jealousy and, before leaving their place of residence, the male partner took her wallet, laptop and jewelry.

leaving their place of res	sidence, the male partner took her wallet, laptop and jewelry.
Criminal cases	• RA 9262 (Anti-VAWC; test case)
- Violation of national	Physical injuries (Art. 266, Revised Penal Code)
laws	• Unjust vexation (Art. 287, 2nd par.)
	 Qualified Theft (Art., 310, RPC; alleging commission with grave abuse of
	confidence) or Robbery (Art. 292, RPC alleging by means of violence or
	intimidation)
	• Slander by deed if abuse was witnessed by a third party (Art. 359)
	• Slander (Art. 358).
Criminal cases	Same violations of local ordinances as in Case No. 1
- Violation of local	
ordinances	
Barangay Remedies	• Seek assistance from the Barangay VAWC Desk Officer and the BCPC.
	 Apply for a BPO under RA 9262 (test case) and under the QC Gender-Fair
	Ordinance
Civil Court or Special	● TPO and PPO under RA 9262 (test case);
Remedies	TRO and Permanent Injunction
	Writ of Amparo
	Hold Departure Order under RA 9262 (test case) or under the Gender-Fair
	Ordinance
	Complaint for damages filed with either MeTC or RTC
Other Government	Same responses as in Case No. 2
Agencies	

CASE 7: ADULT TRANSGENDER MAN VICTIM

An adult transman and his adult female partner went to the Barangay because the female partner complained of verbal and physical abuse. The transgender man also reported that his female partner verbally and physically abused him.

Criminal cases - Violation of national laws	 RA 9262 (Anti-VAWC; test case for the transman as complainant) - Since the transgender man is legally female, both parties are eligible to file a complaint. Physical injuries (Art. 266, Revised Penal Code) Unjust vexation (Art. 287, 2nd par.) Slander by deed if abuse was witnessed by a third party (Art. 359), Slander (Art. 358).
Criminal cases	Same violations of local ordinances as in Case No. 1
- Violation of local	
ordinances	
Barangay Remedies	• Seek assistance from the Barangay VAWC Desk Officer and the BCPC.
	 Apply for a BPO under RA 9262 (test case for the transman as complainant)
	and under the QC Gender-Fair Ordinance
Civil Court or Special	● TPO and PPO under RA 9262 (test case for the transman as complainant);
Remedies	●TRO and Permanent Injunction
	Writ of Amparo
	• Hold Departure Order under RA 9262 (test case for transman) or Gender-Fair
	Ordinance
	Complaint for damages filed with either MeTC or RTC
Other Government	Same responses as in Case No. 2
Agencies	

CASE 8: DOMESTIC VIOLENCE BETWEEN ADULT LESBIANS IN A RELATIONSHIP

Two adult lesbians who were in a lesbian relationship went to the Barangay because one female partner complained of verbal and physical abuse by the other partner.

Criminal cases - Violation of national laws	Same answers as Case No. 7 but the RA 9262 would not be a test case anymore because RA 9262 covers lesbian relationships.
Criminal cases - Violation of local ordinances	Same violations of local ordinances as in Case No. 1
Barangay	• Seek assistance from the Barangay VAWC Desk Officer and the BCPC.
Remedies	Apply for a BPO under RA 9262 and under the QC Gender-Fair Ordinance
Civil Court or	●TPO and PPO under RA 9262
Special Remedies	●TRO and Permanent Injunction
	Writ of Amparo
	Hold Departure Order under RA 9262 (test case for transman) or Gender-Fair Ordinance
	Complaint for damages filed with either MeTC or RTC
Other Government Agencies	Same responses as in Case No. 2

SEXUAL VIOLENCE CASES INVOLVING LGBTI PERSONS AND INTERVENTION OPTIONS

CASE 9: RAPE OF 16-YEAR OLD BUTCH LESBIAN

A 16-year old butch (male looking) lesbian was raped by her uncle who has been living with her and her family in their home.

Criminal cases	Criminal cases for violation of national laws: RA 8353 (Anti-Rape	
- Violation of national laws	Law).	
Criminal cases	Same answers as in Case No. 2	
- Violation of local ordinances		
Barangay Remedies	Same answers as in Case No. 2	
Civil Court or Special	Same answers as in Case No. 2	
Remedies		
Other Government Agencies	Same answers as in Case No. 2	

CASE 10: RAPE OF AN ADULT BUTCH LESBIAN

An adult femme (female looking) lesbian was raped by her uncle who has living with them in their home.

The date remaine fremale rooking, resoluti was raped by her direct who has noting with them in their home	
Criminal cases	• RA 8353 (Anti-Rape Law)
- Violation of national laws	
Criminal cases	Same answers as in Case No. 3.
- Violation of local ordinances	
Barangay Remedies	Same answers as in Case No. 3.
Civil Court or Special Remedies	Same answers as in Case No. 3.
Other Government Agencies	Same answers as in Case No. 3.

THE PARENT OF AN LGBTI PERSON AS PERPETRATOR AND INTERVENTION OPTIONS

CASE #11: ADULT LESBIAN ACCUSED OF KIDNAPPING

A mother who filed kidnapping charges with the police against the live-in partner of her adult lesbian daughter to separate from her adult lesbian partner. The mother uttered hurtful words to the lesbian partner and threatened to slap the lesbian partner in the heat of anger.

<u> </u>	<u> </u>
Criminal cases	Cases that can be filed against the mother:
- Violation of national laws	• Light Threats (Art. 285 par. 2, RPC)
	■ Unjust vexation (Art. 287, 2nd par.)
	• Slander (Art. 358)
Criminal cases	Same answers as in Case No. 3.
- Violation of local ordinances	
Barangay Remedies	Same answers as in Case No. 3.
Civil Court or Special Remedies	Same answers as in Case No. 3.
Other Government Agencies	Same answers as in Case No. 3.

THE LGBTI PERSON AS PERPETRATOR OF SEXUAL VIOLENCE AND INTERVENTION OPTIONS

CASE #12: STATUTORY RAPE OF AN ADULT GAY MAN

A gay man has been living with a 14-year old boy succeeded in having sexual intercourse with the boy with the use of money.

Criminal cases	RA 7610 (Child Abuse) and Expanded Anti-Trafficking	
- Violation of national laws		
Criminal cases	Same answers as in Case No. 2.	
- Violation of local ordinances		
Barangay Remedies	Same answers as in Case No. 2.	
Civil Court/special Remedies	Same answers as in Case No. 2.	
Other Government Agencies	Same answers as in Case No. 2.	

PROTECTION CLAUSES

PROTECTION OF COMPLAINANT UNDER NATIONAL LAWS

- No dismissal of criminal complaint based on affidavit of desistance
 - Criminal complaints will not be dismissed based on issuance of an affidavit of desistance in Child Abuse (RA 7610)⁵⁰ cases and Anti-trafficking cases (RA 10364).⁵¹
- Protection against Retaliatory Suits, Pressure to abandon complaints; Protecting Monetary Claims
 Against the Perpetrator Through Injunction and Attachment
 - Anti-Child Abuse Law (RA 10364)
 - Legal Protection to Trafficked Persons (Sec. 17). Trafficked persons shall be recognized as victims of the act or acts of trafficking and as such, shall not be penalized for unlawful acts committed as a direct result of, or as an incident or in relation to, being trafficked based on the acts of trafficking enumerated in this Act or in obedience to the order made by the trafficker in relation thereto. In this regard, the consent of a trafficked person to the intended exploitation set forth in this Act shall be irrelevant.
 - Victims of trafficking for purposes of prostitution as defined under Section 4 of this Act are not covered by Article 202 of the Revised Penal Code and as such, shall not be prosecuted, fined, or otherwise penalized under the said law.
 - Immunity from Suit, Prohibited Acts and Injunctive Remedies (Sec. 17-C).
 - The prosecution of retaliatory suits against victims of trafficking shall be held in abeyance pending final resolution and decision of criminal complaint for trafficking.
 - It shall be prohibited for the DFA, the DOLE, and the POEA officials, law enforcement officers, prosecutors and judges to urge complainants to abandon their criminal, civil and administrative complaints for trafficking.
 - The remedies of injunction and attachment of properties of the traffickers, illegal recruiters and persons involved in trafficking may be issued *motu proprio* by judges.

PROTECTION OF COMPLAINANTS UNDER THE QC GENDER FAIR ORDINANCE:

- Prohibited Defense (Sec. 26) Being under the influence of alcohol, any illicit drug or any other mind-altering substance shall not be a defense of an abuser under the Ordinance.
- Hold Departure Order (Section 27) [cite the IRR]

- Confidentiality At any stage of the investigation, rescue, prosecution and trial of an offense under the Ordinance, law enforcement officers, prosecutors, judges, court personnel, social workers and medical practitioners, as well as parties to the case, shall protect the right to privacy of the complainant (Sec. 30, Sec. 30.6, Sec. 35.2), identities of children of LGBTI persons (Sec. 30.5, Sec. 35.5), and the complainant's family shall not be disclosed to the public with the exception of the QC pride Council, accredited NGOs supporting LGBT rights and researchers who will use the information to assist the victim-survivor or use the information for research purposes to raise awareness on issue related to SOGIE (Sec. 30.2), including the media (Sec. 30.4, Sec. 35.4)
- Privacy of legal process (Sec. 30.1, 35.1) Law enforcement officers, prosecutors, judges to whom the complaint has been referred may, whenever necessary to ensure a fair and impartial proceeding, and after considering all circumstances for the best interest of the parties, order a closed-door investigation, prosecution or trial.
- The investigating officer or prosecutor shall inform the parties that the proceedings can be conducted in a language known or familiar to them **Sec. 30.3**.
- Violation and Discrimination Shield (Sec. 34) evidence of complainant's past sexual conduct, sexual behavior and expression and opinion thereof of the person's reputation shall not be admitted.
- Sec. 35.3 The investigating officer or prosecutor shall inform the parties that the proceedings can be conducted in a language known or familiar to them.
- **Sec. 35.6** Any Person Who Violates this Provision shall suffer the penalty of one (1) year imprisonment and a fine of not more than Five Thousand Pesos (5,000)

PROTECTION OF SERVICE PROVIDERS AND OTHER PERSONS FROM LIABILITY

Service providers are protected from liability under RA 7610, RA 9262 and RA 10364.

- Anti-Child Abuse Law (RA 7610)
 - Immunity from Liability of DSWD/LSWDO taking Protective Custody (Sec. 28). Protective
 Custody of the Child. X x x In the regular performance of this function, the officer of the
 Department of Social Welfare and Development shall be free from any administrative, civil or
 criminal liability.
 - Immunity from Liability of DSWD/LSWDO taking Protective Custody and the Assisting
 - Barangay Official and Police Officer under the DOJ Rules on RA 7610 (Sec. 10). Immunity of Officer Taking the Child under Protective Custody. The duly authorized officer or social worker of the Department* [DSWD/Local Social Welfare Development Office] and the assisting police officer or barangay official, if any, who shall take a child under protective custody shall be exempt from any civil, criminal and administrative liability therefor.
 *Department refers to a duly authorized officer or social worker of the DSWD or similar agency of a local government unit/LSWDO.⁵²
 - Immunity of Persons Reporting (Sec 7). Immunity for Reporting. A person who, acting in good faith, shall report a case of child abuse shall be free from any civil or administrative liability arising therefrom. There shall be a presumption that any person acted in good faith.

Anti-VAWC Law (RA 9262)

- Any person, police, barangay official acting in accordance with law & w/o using violence or restraint greater than necessary to ensure safety of the survivor shall not be liable for any criminal, civil or administrative liability (Sec. 34).
- Implementing Rules and Regulations (IRR RA 9262)

- Persons Intervening Exempt from Liability, (Sec. 43). In every case of VAWC as herein defined, any person, private individual or police authority or barangay official who, acting in accordance with law, responds or intervenes without using violence or restraint greater than necessary to ensure the safety of the victim-survivor, shall not be liable for any criminal, civil or administrative liability resulting therefrom.
- Workers of NGOs, POs, church, civic and other groups, be they Filipino citizens or foreigners, fall under "any person," are free from any criminal or civil liability when acting in accordance with law in responding to a call for help or when assisting the victimsurvivor.

Expanded Anti-Trafficking Law (RA 10364)

Immunity from Suit, Prohibited Acts and Injunctive Remedies (Sec. 17-C). – No action or suit shall be brought, instituted or maintained in any court or tribunal or before any other authority against any: (a) law enforcement officer; (b) social worker; or (c) person acting in compliance with a lawful order from any of the above, for lawful acts done or statements made during an authorized rescue operation, recovery or rehabilitation/intervention, or an investigation or prosecution of an anti-trafficking case: Provided, that such acts shall have been made in good faith.

RESCUE

- Immediate Rescue by the Barangay or Law Enforcement Agency Even Without a Social Worker If Child's Safety will be Compromised
- Anti-Child Abuse Law (RA 7610)
 - The Committee for the Special Protection of Children Protocol for Case Management of Child Victims of Abuse, Neglect, and Exploitation issued a Protocol stating the following:
 - "The barangay or law enforcement agency...may immediately rescue a child if
 coordinating the rescue operations with the nearest available social worker would
 compromise the safety of the child. As soon as the child is rescued, the child shall be
 endorsed to LSWDO and the rescue operations entered in the barangay and/or LEA
 blotter."
- Expanded Anti-Trafficking Law (RA 10364)
 - Temporary Custody of Trafficked Victims (Sec. 17-A). The rescue of victims should be done as much as possible with the assistance of the DSWD or an accredited NGO that services trafficked victims. A law enforcement officer, on a reasonable suspicion that a person is a victim of any offense defined under this Act including attempted trafficking, shall immediately place that person in the temporary custody of the local social welfare and development office, or any accredited or licensed shelter institution devoted to protecting trafficked persons after the rescue.

PROTECTION OF SERVICE PROVIDERS/INDIVIDUALS PROVIDING ASSISTANCE:

- Legal Protection for Persons Intervening and Assisting Victims (Sec. 13) —. In every case of discrimination and violence against LGBTQ persons on the basis of SOGIE as herein defined, any person, private individual or police authority or barangay official who, acting in accordance with law, responds or intervenes without using violence or restraint greater than necessary to ensure the safety of the victim-survivor, shall not be liable for any criminal, civil, administrative liability.
- Parties that may be report to police authority or barangay are the following:

- Offended party;
- Offended party's spouse or common law partner whether of the same or opposite sex;
- Parents or guardian of offended party;
- Ascendants, descendants or collateral relatives within the fourth civil degree of consanguinity or affinity;
- Officers or social workers of the DSWD or social workers of local government units (LGUs);
- Police officers, preferably those in charge of women and children's desks;
- Punong Barangay or Barangay Kagawad;
- Officers or members of LGBTIQ People's Organizations in the barangays or communitybased organizations; and
- At least two (2) concerned responsible citizens of the city or barangay where the discriminatory incident occurred and who has personal knowledge of the offense committed.
- Anonymous reporting involving acts of discrimination and violence against LGBTIQ persons on the basis of actual or perceived SOGIE, initiated by persons who prefer anonymity shall be entertained, and the person who reported the incident shall be afforded protection from possible retaliation.

PRIVACY AND CONFIDENTIALITY

As service providers, part of providing sensitive and appropriate assistance is ensuring the privacy and safety of the victim-survivor at all times.

PRIVACY AND CONFIDENTIALITY

The following laws provide protection for confidentiality:

- Anti-Child Abuse Law (RA 7610)
 - o **Confidentiality (Sec. 29).** At the instance of the offended party, his name may be withheld from the public until the court acquires jurisdiction over the case.
 - It shall be unlawful for any editor, publisher, and reporter or columnist in case of printed materials, announcer or producer in case of television and radio broadcasting, producer and director of the film in case of the movie industry, to cause undue and sensationalized publicity of any case of violation of this Act which results in the moral degradation and suffering of the offended party.
- Rape Victim Assistance and Protection Act of 1998 (RA 8505)
 - Protective measures (Sec. 5). At any stage of the investigation, prosecution and trial of a complaint for rape, the police officer, the prosecutor, the court and its officers, as well as the parties to the complaint shall recognize the right to privacy of the offended party and the accused. Towards this end, the police officer, prosecutor, or the court to whom the complaint has been referred may, whenever necessary to ensure fair and impartial proceedings, and after considering all circumstances for the best interest of the parties, order a closed-door investigation, prosecution or trial and that the name and personal circumstances of the offended party and/or the accused, or any other information tending to establish their identities, and such circumstances or information on the complaint shall not be disclosed to the public.

• The investigating officer or prosecutor shall inform the parties that the proceedings can be conducted in a language or dialect known or familiar to them.

Anti-VAWC Law (RA 9262)

- Confidentiality (Sec. 44). All records pertaining to cases of violence against women and their children including those in the barangay shall be confidential and all public officers and employees and public or private clinics or hospitals shall respect the right to privacy of the victim. Whoever publishes or causes to be published, in any format, the name, address, telephone number, school, business address, employer, or other identifying information of a victim or an immediate family member, without the latter's consent, shall be liable to the contempt power of the court.
- Any person who violates this provision shall suffer the penalty of one (1) year imprisonment and a fine of not more than Five Hundred Thousand Pesos (P 500,000.00).

Expanded Anti-Trafficking Law (RA 10364)

- Confidentiality (Sec. 7). At any stage of the investigation, rescue, prosecution and trial of an
 offense under this Act, law enforcement officers, prosecutors, judges, court personnel, social
 workers and medical practitioners, as well as parties to the case, shall protect the right to
 privacy of the trafficked person.
 - Towards this end, law enforcement officers, prosecutors and judges to whom the complaint has been referred may, whenever necessary to ensure a fair and impartial proceeding, and after considering all circumstances for the best interest of the parties, order a closed-door investigation, prosecution or trial.
 - The name and personal circumstances of the trafficked person or any other information tending to establish the identity of the trafficked person and his or her family shall not be disclosed to the public.
- It shall be unlawful for any editor, publisher, and reporter or columnist in case of printed materials, announcer or producer in case of television and radio, producer and director of a film in case of the movie industry, or any person utilizing tri-media facilities or electronic information technology to cause publicity of the name, personal circumstances, or any information tending to establish the identity of the trafficked person except when the trafficked person in a written statement duly notarized knowingly, voluntarily and willingly waives said confidentiality.
- Law enforcement officers, prosecutors, judges, court personnel, social workers and medical practitioners shall be trained on the importance of maintaining confidentiality as a means to protect the right to privacy of victims and to encourage victims to file complaints.

Use of alias for the child victim-survivor

- The police blotter, child's sworn statement, police investigation report, endorsement letter to Prosecutors Office, resolution, criminal information, court calendar, arraignment, court decision shall indicate the alias used to protect the identity of the child (e.g., Minor AAA versus Juan de la Cruz). Send all preliminary investigation and subpoena to the child's given address.⁵³
- For prosecutors, observe color-coding case folders (e.g., pink case file for child abuse; violet case file for VAW-related cases)

PREVENTION AND MONITORING OF LGBTI VICTIM-SURVIVORS

SOGIE-related domestic and family violence must be stopped. Such violence is not a private matter. The parents, siblings, family, community and the service providers must take immediate and effective intervention and must recognize the danger and threat to life and limb.

Due Diligence of Service Providers

Service providers must prevent, investigate, and provide the necessary assistance should the victim-survivor decide to prosecute. Such due diligence in holding perpetrators of SOGIE-related domestic and family violence will prevent any further acts of violence.

Awareness-raising, Home Visits, Monitoring

The barangay officials and the community must be involved in prevention activities including awareness-raising trainings on the rights of LGBTI persons and the remedies under the law, intervention, home visits, among others. Home visits by the barangay and community members can deter future acts of abuse and even strengthen the resolve of the victim-survivor in finally deciding to sever the ties with the abusive domestic partner or leave the abusive home.

Accompanying victim-survivors when seeking medical, medico-legal, psycho-social and legal services and in pursuing their civil, criminal, and administrative cases is crucial to the empowerment, well-being, recovery, and reintegration of the victim-survivor. This also bolsters the victim-survivor's resolution to pursue her/his case, greatly impacting the success of the victim-survivor's access to justice.

Comprehensive Education of Marginalized Groups and Sectors

Discussion about issues of LGBTI persons and other marginalized sectors and groups should be included as part of the education and information programs barangays offer to the communities they serve. Longheld misinformation and prejudicial opinions of people about LGBTI persons should be corrected even before discrimination, violence and abuse happen. Issues about intersectionality should be part of a broad review and revision of services being offered and in future plans of barangays.

Coordinate with private and government schools covered by the Barangay

The barangay can coordinate with public and private elementary and secondary schools on prevention efforts especially since the Barangay Chairperson can designate a BCPC member as the representative to the school Child Protection Committee in line with the DepEd Child Protection Policy (DepEd Order No. 40, s. 2012).

Separate logbook

The Barangay Secretary shall record all BPOs in a logbook specifically for cases of violence and discrimination against LGBTI persons on the basis of their actual or perceived SOGIE. This logbook is confidential and must be kept form the public especially from media. All issued BPOs should be reported to the Field office of the Department of Interior and Local Government (DILG), Quezon City Police District (QCPD) The Quezon City Pride Council (QCPC), the Commission on Human Rights (CHR) and in other designated agencies in Quezon City.

ANNEXES

ANNEX A – DIRECTORY OF SERVICES

MEDICO LEGAL EXAMINATION CENTERS

- Emergency rooms of government hospitals (e.g., Quezon City General Hospital)
- PNP Crime Laboratory (e.g., Camp Crame Crime Laboratory, Quezon City PNP Station 10);
- Women and Children Protection Units and Protection Centers at government hospitals;

COUNSELING FOR LGBTI VICTIMS

- National Center for Mental Health for survivors with mental disability;
- QC Protection Center for Gender-based Violence, QC General Hospital and Medical Center, Seminary Road, Quezon City;
- UP-PGH Child Protection Unit or any Women and Children Protection Unit in the locality;
- UP-Philippines General Hospital (PGH) Women's Desk;
- Women's Crisis Center, St. Scholastica Archives & Museum Center, Pablo Ocampo St., Manila;
- Any center providing such services
 - Psychiatry Department, Eastern Visayas Regional Medical Center (EVRMC);
 - o Mental Health Dept., Cotabato Regional & Medical Center)

HOTLINES

Metro Manila

- Center for the Prevention and Treatment of Child Sexual Abuse (CPTCSA) (02)4347528; (02)4267839
- International Justice Mission (IJM) (02)6373983; (02)6385615; (02)6385621
- Inter-Agency Council Against Trafficking (IACAT) Action Line Dial 1343
- National Bureau of Investigation (NBI) Anti-Trafficking (02)5238231 to 38
- NBI Anti-VAWC Division (02)5256028; (02)3027623; (02)5238231 to 38 Loc. 3444
- NBI Cyber Crime Division (02)5238231 to 38 Loc. 3454
- Philippine National Police Dial 911; trunk line (02)7230401
- Philippine National Police (PNP) Anti-Cybercrime Group (ACG) –(02)4141550
- PNP Crime Laboratory (02)4143334; (02)7230401 loc. 4436
- PNP DNA Analysis Branch Lt. Alagar Street, Camp Crame, Quezon City, Philippines (02)7230401 loc. 4516
- PNP Women and Children Protection Division (WCPD), CIDG (020)5846511; (02)7230401 loc. 5232
- Quezon City Protection Center, QC General Hospital and Medical Center, Seminary Rd., Quezon City -(02)4261318 loc.1047; 533-4586
- Women's Care Center, Inc. (WCCI) formerly Women Crisis Center (WCC), St. Scholastica's Archives-Museum, 844
 Pablo Ocampo St., Brgy. 279, Malate, Manila City –0928-4200859/0999-5779631/0916-2467470

REPRODUCTIVE HEALTH SERVICES

- Caloocan Population Services Pilipinas, Inc. (02) 3639052
- Manila UP PGH Teen Mom Program (Dr. Emma Llanto) (02) 554-8400 (Trunk line)
- Ob-Gyne Dept., QC General Hospital and Medical Center (02) 4261318 (trunk line)
- Quezon City Adolescent Medicine, Philippine Children's Medical Center (Dr. Rosa Ma. Nancho, Chair;
 Dr. Erlinda Cuisia Cruz) (02)9246601/25
- Women's Health Care Foundation 9264045

LESBIAN, GAY, BISEXUAL, TRANSGENDER, AND INTERSEX (LGBTI) GROUPS

- Association of Transgender Men of the Philippines (Pinoy Transman) (ATMP) Nil Nodalo;
 nicholasgene 09@yahoo.com
- Association of Transgender People in the Philippines (ATP) Kate Montecarlo; 09164212582; katemontecarlo1986@gmail.com
- Bahaghari Advocacy Group 09183899952, <u>bahaghariadvocacygroup@gmail.com</u>
- Bahaghari LGBT Organization —
- Bohol LGBTs, Family, Friends & Allies https://www.facebook.com/BoholLGBT/
- Cebu Coalition for the Liberation of the Reassigned SEx (COLORS) 09321852159, colorful.colors@gmail.com
- Cordillera Rainbow Connect https://www.facebook.com/groups/benguetfinestlilies/
- GALANG Philippines Unit 312 Llanar Building, 77 Xavierville Ave, Quezon City, (02) 4354103, 09272933731, galangphilippines@gmail.com
- GANDA Filipinas Naomi Fontanos 09202697607; ganda.filipinas@gmail.com
- Initiative and Movement for Gender Liberation against Discrimination (IM GLAD) 09362505086
- Kapederasyon LGBT Organization 09296082502, 09177262553, 09173569254, kapederasyon@gmail.com
- Pinoy FTM 09162954797, pinoyftm@gmail.com
- Promoting Rights and Equality for Society's Marginalized (PRISM) 09173122524, prisminc2013@gmail.com
- Rainbow Rights Project, Inc. (R-Rights) (02) 4330149, rainbowrightsproject@gmail.com
- SHINE Mindanao, General Santos City shine.mindanao@gmail.com
- Society of Transsexual Women of the Philippines (STRAP) strapmanila@gmail.com

PEOPLE LIVING WITH HIV (PLHIV) SUPPORT GROUPS

- Babae Plus Telefax: 02-52845
- Pinoy Plus (02) 7437293
- The Red Ribbon Project Email: contact@ProjectRedRibbon.org, www.ProjectRedRibbon.org
- The Lovelife Project for Health and Environment, Inc. Unit 401 Wil-Vic Bldg. 96 V. Luna Ave. Quezon City, (02)433-4328/+639472974677, thelovelife.ph@gmail.com

SEXUAL ORIENTATION, GENDER IDENTITY AND GENDER EXPRESSION (SOGIE) COUNSELING

- Ateneo Psychology Department (02) 426-6001 local 5260-62; 426-5905
- De La Salle University (DLSU) Psychology Dept., Taft (02) 524-4611 (trunk line)
- DLSU-Dasmariñas Student Wellness Center (02) 779-5180 and (046) 481-1900 to 1930
- Ramon Magsaysay High School-Cubao Guidance Department (02) 727-1046
- University of the East (UE) Guidance Dept., Caloocan City (02) 365-4124; (02) 367-4572 loc. 175
- UP Gender Office Precy Tulipat

PSYCHOLOGICAL/PSYCHIATRIC COUNSELING CENTERS

- Metro Manila QC Protection Center, Quezon City (02) 4261318 loc. 1047; 533-4586
- National Center for Mental Health (02)5319001
- PSYCHPROS (Dr. Leticia Peñano-Ho) (02) 7242038; (02) 7239750
- University of the Philippines Center for Women's Studies (UP CWS) Magsaysay Ave. corner Ylanan road, Diliman Quezon City, (02)9206950
- UP Diliman Gender Office 2nd Floor of Benton Hall, Palma Hall Annex (PHAN) M. Roxas Street, 981-85-00 Local 2467 (Central), Counseling Number: Local 2465, Direct line: 9269053, updgo@upd.edu.ph
- UP Philippines General Hospital (PGH) Child Protection Unit, Taft Ave., Manila (02) 5268418
- UP PGH Women's Desk, Taft Ave., Manila (02) 554-8400 Loc. 2435, 3072; Fax: (02) 5242990
- Women's Care Center, Inc., Manila City -0928-4200859; 0999-5779631; 0916-2467470

SUICIDE INTERVENTION

■ Natasha Goulbourn Foundation – (02)8972217

SIGN LANGUAGE INTERPRETERS FOR DEAF SURVIVORS

- De La Salle's <u>College of Saint Benilde</u> School of Deaf Education and Applied Studies (CSB-SDEAS) Joy Villareal, Trunk line 2305100 loc. 1661, 0917-8698231, deaf.partnerships@benilde.edu.ph
- Deaf Resources Philippines Dr. Liza B. Martinez 0927.5288662; 9941441; deafresourcesphilippines@mail.com
- Philippines National Association of Sign Language Interpreters (PINASLI)

Visayas

Tacloban, Leyte

- City Social Welfare and Development Office (CSWDO) 09159664456 (Lili Baltazar, Social Worker, CSWDO)
- PNP Crime Laboratory, Police Regional Office 8, Camp Ruperto Kangleon, Palo, Leyte (053)323-7730
- Tacloban Central Police Station 09176317752
- Women & Children Protection Unit (WCPU), Eastern Visayas Regional Medical Center (EVRMC) (053) 8321126
- Women's Shelter 09289969244 (Carmela Bastes, Center Head, City Social Welfare)

Borongan City, Eastern Samar

- Eastern Samar Provincial Police Office—09174268861; (055)2613830; 09998408922 (SPO1 Katherine Poro)
- Eastern Samar Provincial Social Welfare and Development Office (PSWDO) 09176323855 (Gil Remabontan);
 09218106742 (Julia Dulfo, RSW)
- Provincial Crisis Intervention Center 09393589925 (Maria Myrla Arma)
- WCPU, Eastern Samar Provincial Hospital (ESPH)— (055)5609555

Balangkayan, Eastern Samar

WCPU, LGU Balangkayan - 09177216694 (Dr. Nelsie Labro); 09062360115 (Daisy E. Rosaldo, WCPDO)

Salcedo, Eastern Samar

■ WCPU, LGU Salcedo – 09208049678 (Dr. Ma. Socorro S. Campo)

Metro Manila

- Center for the Prevention and Treatment of Child Sexual Abuse (CPTCSA) (02)4347528; (02)4267839
- Inter-Agency Council Against Trafficking (IACAT) Action Line 1343
- International Justice Mission (IJM) (02)6373983; (02)6385615; (02)6385621
- NBI Anti-VAWC Division (02)5256028; (02)3027623; (02)5238231 to 38 Loc. 3444
- Philippine National Police 117; Trunk line (02)7230401
- PNP Crime Laboratory (02)4143334; (02)7230401 loc. 4436
- PNP DNA Laboratory (02)7230401 loc. 4516
- QC Protection Center, QC General Hospital and Medical Center, Quezon City (02) 4261318 loc.1047; 533-4586
- Women and Children Protection Division (WCPD), CIDG (020)5846511; (02)7230401 loc. 5232
- Women's Care Center, Inc., Manila City -0928-4200859/0999-5779631/0916-2467470

Mindanao

- Community and Family Service International (CFSI), Cotabato City 09175342374
- Iligan City Council of Women (ICCW), Iligan City 09164007967/09358568454

- Mindanao Human Rights Action Center (MinHRAC) Cotabato City -09057097515
- Touch Foundation, Cagayan de Oro City 0916-8832652; 09208497663

<u>ANNEX B – QC PROTECTION CENTER</u>

The Quezon City Protection Center for Women, Children and LGBT victim- survivors of Violence and Abuse is a one-stop shop crisis center for women, children, and LGBTI persons who are victim-survivors of gender-based violence and abuse.

Services:

- 1) Medico legal Services and Medical Care
- 2) Legal Consultation
- 3) Police Assistance
- Assistance in filing criminal complaints
- Follow up/Monitoring of cases
- 4) Barangay Assistance (for BPO issuance)
- 5) Psychiatric/Psychological Evaluation and Counseling and Therapy
- 6) Social Service Assistance (shelter assistance, home visits; referral for rescue/protective custody)
- 7) Temporary Shelter/Safekeeping of at-risk clients
- 8) Livelihood and educational Support
- 9) Follow up and monitoring of clients and cases
- 10) Educational seminars and internship training

Address and Contact Information:

QC Protection Center Building Quezon City General Hospital and Medical Center Seminary Road, Quezon City

Tel. No. 533-4586; (02) 4261318 loc.1047

Monday through Friday 8:00 am - 5:00 pm

Facebook Page: facebook.com/quezoncityprotectioncenter

Email Add: quezoncityprotectioncenter@gmail.com

ANNEX C.1. SAMPLE BARANGAY PROTECTION ORDER (BPO)

NAME OF RESPOND	DENT:				
ADDRESS:					
ORDER:	$_{}$ applied for a ${\tt E}$	Barangay Protec	tion Order (BPO) on		
BPO ordering you to	o immediately cea , annoying, telepho	se and desist fro oning, contactin	and evidence, the uom causing or threating or communicating namely:	tening to caus	se physical harm to
	tive for fifteen (15 HIS ORDER IS PUN		=		
Punong Barangay: _			Date issued:		
		Da	te received:		
BPO at the addr 2) In case the resp shall be deemed two (2) witness	med served upon ress of the respond ondent or any adu	lent; It at the resider g a copy of the B fficial serving th	by the respondent or nce of the responder SPO at the said address ne BPO must issue a	nt refuses to ress in the pre	receive the BPO, it sence of at least
(Section 13, Rules a	ınd Regulations Im	plementing RA 9	9262)		
ATTESTATION (i	n case the Punong	Barangay is una	available)		
I hereby attest that Application for	t Punong Baranga	У	was una	available to ac	ct on the
a:	t				on
	_a.m./p.m. and issu	ue such order.			
Barangay Ka	gawad	_			

C.2. SAMPLE APPLICATION FOR BARANGAY PROTECTION ORDER

BPO Application Form (Sample)

Republic of the Philippines	
Province of	
City/Municipality	
Barangay	

APPLICATION FOR BARANGAY PROTECTION ORDER

1. NAME OF APPLICANT:	DATE OF BIRTH:	
ADDRESS:	TEL. NO.:	
RELATIONSHIP TO VICTIM/S:		
2. NAME OF VICTIM/S:ADDRESS:		
OCCUPATION/SOURCE OF INCOME:		
CIVIL STATUS:		
Single Married Widow Separated	dLegally SeparatedCommon law/Live-in	
3. NAME/S OF CHILDREN: DATE/S OF BIRT		
OTHER CHILDREN UNDER HER CARE:		
4. NAME OF RESPONDENT: TEL. NO	DATE/S OF BIRTH: ADDRESS:	
OCCUPATION/SOURCE OF INCOME:		
CIVIL STATUS:		
Single Married Widow Separated	d Legally Separated Common Law/Live-in	

5. RELATIONSHIP OF VICTIM TO RESPONDENT:
Wife Former Wife Live-in RelationshipFormer Live-in Relationship
Dating Relationship Former Dating Relationship
Sexual Relationship Former Sexual Relationship
6. ACTS COMPLAINED OF: Threats Physical Injuries DESCRIPTION:
7. DATE/S OF COMMISSION:
8. PLACE/S OF COMMISSION:
9. If applicant is not the victim, state the circumstances of consent:
Applicant Date
Signature over Printed Name
VERIFICATION OF THE PUNONG BARANGAY
I certify that the applicant for BPO who personally appeared before me is a bonafide resident of this barangay and is the same person who supplied all the above information and attested to the correctness of said information.
Punong Barangay Signature over Printed Name
Date Issued:

Source: Philippine Commission on Women, Barangay VAW Desk Handbook (2012)

C.3. SAMPLE CONSENT FORM

Consent - Pahintulot

OFFICE OF THE VICE MAYOR
QUEZON CITY PROTECTION CENTER

© QUEZON CITY GENERAL HOSPITAL MEDICAL CENTER © SEMINARY ROAD, EDSA, QUEZON CITY

By signing this form, you authorize QCPC physicians to perform the medical exam requested by the patient, parent, and/or guardian. Parental consent for an evidential examination is not legally required in cases of known or suspected child abuse. A social worker, or other adult acting as the child's guardian, may authorize the exam in place of the child's parent(s). If you have questions, please contact your local Department of Social Welfare and Development office.

Ang paglagda sa papel na ito ay nangangahulugang pinahihintulutan ang mga doktor ng QCPC na magsagawa ng pagsisiyasat pang-medikal ayon sa kahilingan ng pasyente, magulang, at/o tagapag-alaga. Hindi kinakailangan ang pahintulot mula sa magulang sa mga kasong tinitiyak o pinaghihinalaan na may naganap na pang-aabuso. Maaaring magbigay ng pahintulot ang isang social worker o sino mang nakatatanda na tumatayong tagapag-alaga sa bata. Kung may mga katanungan, maaari pong makipag-ugnayan sa DSWD sa inyong lugar.

evidence of sexua evidence may inclu	a medical examination I and/or physical abunded photographing in the part of the patient	ouse an njuries a	d treatment for and these photo	r injuries ographs	s. I understand the may include the ge	at collection nital area.	n of All
and physicians are	required by law to no	otify chi	ld protective ag	encies (e	e.g, DSWD) about th	ne incident.	
Hinihiling kor	ng masiyasat		•	_	karampatang isang doktor upar	lunas ng matugu	si nan
tulad ng "genitali dokumentong iti pagamutan/ospit pangangalaga ng	may pangangailang a" o maseselang ba nuturing na kompi al at/o dalubhasa mga bata, tulad ng	ahagi. idensya a/dokt	Ang lahat ng la al (confidentia or na ipagbi	arawan al). Bat gay-alaı	ay mananatiling bid ko rin na tung	ahagi ng r kulin ng r	nga nga
Child's name (pangalan ng	bata)						
Printed name of guardian	(pangalan ng tagapag-a	alaga)					
Signature of guardian (lag	da ng tagapag-alaga)						
Relation to child (kaugnaya	en sa bata)						
hers accompanying child to (CPU (iba pang kasamo	a)					

C.3. SAMPLE INTAKE FORM

PROPOSED INTAKE FORM

QUEZON CITY BARANGAY _____

CLIENT'S LEGAL NAME:		CASE NO:		
Preferred name: (If different from name in birth certificate):				
Nickname or alias:				
Birthdate:		AGE:		
Sex at birth: Male Female	Date & time of inta	ke:		
Case manager:	Social worker:			
PRIMARY COMPLAINT: Physical abuse Sex	ual abuseNeglect	t		
SERVICE SOUGHT:				
Complaint Full evalPhysical examI	nterview Referral	intervention Police		
Informant name:				
Informant address & contact no:				
Informant relation to complainant:				
CLIENT'S CONTA	CT INFORMATION			
Sexual Orientation: * Sexual orientation is who you a	re romantically, emotion	nally, physically attracted to.		
Heterosexual (opposite sex attraction) Bisexual (attracted to female or male)				
Lesbian (female attracted to female) Not sure				
Gay (male attracted to male)				
Gender Identity: * Gender identity is how you see you	rself regardless of the s	ex you are born with.		
Male Female	,			
Transgender man (born female, identify as male				
Transgender woman (born male, identify as fer	nale)			
Present address:				
Directions to address:				
Contact nos:	Mobile nos:			
Relationship status: Single Married Ir	a relationshipSe	parated Widowed		
CLIENT'S RELATION	SHIP INFORMATION			
Name of spouse/partner:				
How long in the relationship?	How long, if living	together?		
Gender Identity of partner: * Gender identity is how	you see yourself regard	less of the sex you are born with.		
Male Female				

Transgender man (born female, identify as male)							
Transgender woman (born male, identify as female)							
Present caretaker: Relation to child:							
Child's Le	gal status: Legitima	ate illegiti	mate	Adop	tedUnl	known	
Family co	ntact:		Nam	e of schoo	l if studying:		
Family ad	dress:			Education	nal level:		
Name of o	company if employed:						
Position i	n company:			Years wo	rking at pres	ent work:	
Disability	if there are any: V	isual Hear	ing	Speech _	Moveme	nt	
		CLIENT'S FA	MILY	INFORMAT	TION		
RELATION w/ client	NAME	Lives w/ client	AGE/ SEX	Civil Status	Employed Y/N Occupation	School/ Company	Contact Info
Mother							
Father							
Guardian							
Partner							
Siblings							
Children if any							
-							
Socio-eco	nomic status: Low	Middle	_ Upp	er			
No. of chi	ldren: Own Pa	rtner No	o. of h	ousehold	members:		
	G ARRANGEMENT AT TIN					MENT AT PRE	
Street child House with friends Street child House with friends			ends				
Street family Dormitory			Street family Dormitory				
NGO shelter House with relatives NGO shelter House w			House with rel	atives			
House v	with partner Governme	ent agency	_	_ House wit	th partner	Government ag	gency
Single p	arent Others			_ Single par	ent(Others	
NARRATIO	ON:						

SAMPLE REFERRAL FORM

Date:	
Dear Vice Mayor Joy Belmonte,	
This is to endorse the case of	
residence address at	and allegedly a victim of:
Child abuse	Physical Injuries/Maltreatment
VAWC	Unjust Vexation/Slander/Slander by Deed
Rape	Threats/Coercion
Acts of Lasciviousness	Illegal Detention
Trafficking in persons	Prostitution
Anti-voyeurism	Anti-Child Pornography
Cybercrime	
Client is requesting assistance specifically for:	
Medical treatment	Medico-legal Exam/Medical Certificate
Legal Counseling	Counseling
Psychiatric Counseling	Police Assistance/Direct Case Filing (if incident occurred after 24 hours)
Client is requesting referral for:	
TPO/PPO	Protective Custody, Shelter, etc
Writ of Habeas Corpus/Amparo	CHR
TRO/Injunction	DOI

Attached	l are the photocopies of required doc	uments for re	eference:
	Barangay Protection Order (BPO)/RAS	9262	Certificate of Indigence
	BPO/QC Gender-Fair Ordinance		Others (pls. specify)
	Blotter		
For your	honor's further assistance please. Tha	nk you.	
	_		re Over Printed Name) VAWC Desk Officer
Noted by	:		
	(Signature Over Printed Name) Punong Barangay or Kagawad		
Barangay	r:		
Contact N	Nos:		

C.5. SAMPLE CRIMINAL COMPLAINT

REPUBLIC OF THE PHILIPPINECITY	ES)) S. S.		
	COMPLAINT-A (Violation of I		
I,, of legal age, Filipino, w oath in accordance with the law, do		that:	, after being sworn under
1. I am filing counts for Viole Women and Their Children Act (hereafter called "Ms" or my	of 2004 (RA 9262) agains	st my estranged lesbian pa	artner, a Filipino citizen,
2. The physical abuse, threats of pl children, threat to commit suicide children under the Anti-Violence A follows:	verbal, and emotional ab	ouse are crimes of violen	ce against women and their

- SEC. 5. Acts of Violence Against Women and Their Children.- The crime of violence against women and their children is committed through any of the following acts:
- (a) Causing physical harm to the woman or her child;
- (b) Threatening to cause the woman or her child physical harm;
- (c) Attempting to cause the woman or her child physical harm;
- (d) Placing the woman or her child in fear of imminent physical harm;
- (e) Attempting to compel or compelling the woman or her child to engage in conduct which the woman or her child has the right to desist from or to desist from conduct which the woman or her child has the right to engage in, or attempting to restrict or restricting the woman's or her child's freedom of movement or conduct by force or threat of force, physical or other harm or threat of physical or other harm, or intimidation directed against the woman or her child. This shall include, but not limited to, the following acts committed with the purpose or effect of controlling or restricting the woman's or her child's movement or conduct:
 - (1) Threatening to deprive or actually depriving the woman or her child of custody or access to her/his family;
 - (2) Depriving or threatening to deprive the woman or her children of financial support legally due her or her family, or deliberately providing the woman's children insufficient financial support;
 - (3) Depriving or threatening to deprive the woman or her child of a legal right;
 - (4) Preventing the woman in engaging in any legitimate profession, occupation, business or activity, or controlling the victim's

own money or properties, or solely controlling the conjugal or common money, or properties;

- (f) Inflicting or threatening to inflict physical harm on oneself for the purpose of controlling her actions or decisions;
- (g) Causing or attempting to cause the woman or her child to engage in any sexual activity which does not constitute rape, by force or threat of force, physical harm, or through intimidation directed against the woman or her child or her/his immediate family;
- (h) Engaging in purposeful, knowing, or reckless conduct, personally or through another, that alarms or causes substantial emotional or psychological distress to the woman or her child. This shall include, but not be limited to, the following acts:
 - (1) Stalking or following the woman or her child in public or private places;
 - (2) Peering in the window or lingering outside the residence of the woman or her child;
 - (3) Entering or remaining in the dwelling or on the property of the woman or her child against her/his will;
 - (4) Destroying the property and personal belongings or inflicting harm to animals or pets of the woman or her child; and
 - (5) Engaging in any form of harassment or violence;
- (i) Causing mental or emotional anguish, public ridicule or humiliation to the woman or her child, including, but not limited to, repeated verbal and emotional abuse, and denial of financial support or custody of minor children or denial of access to the woman's child/children.

3. Ms has subjected me to constant physical, verbal, emotional, financial and psychological abuses since, the year we started living together. There were several times that she beat me up, threatened to beat me up and threatened to kill me. Every time was mad at me, she always;
4. In 20, I was beaten up by for confronting her about the intimate text messages in her cellphone. She denied the issue but she physically abused meshe choked me,, boxed me, kicked my chest, and verbally abused me. When she left our house, I rushed to the police station and the police woman brought me to the hospital (a copy of my police blotter, complaint-affidavit and my medico-legal certificate are attached hereto as Annexes ""-""). These acts are in violation of RA 9262 Sec. 5.a of RA 9262;
5. Ms would continually subject me to verbal and psychological abuses. When I was These acts are in violation of RA 9262 Sec. 5.b, 5.e.1, 5.e.2 and 5i of RA 9262;
6. On July 8, 2010, I told Ms that she should respect my decision to leave her. Ms got angry and shouted at me in front of my daughter and she threatened to take the child away from me in violation of RA 9262 Sec. 5.e.1 and 5.i. She punched the wall, shouted and threatened to kill herself and the children if I do not stay with her. She suddenly charged and hit my face with her fist. These acts are in violation of RA 9262 Sec. 5.b, 5.f, 5.i;
7. On July 9, 2010, Ms took the child without my consent thereby depriving me my custody of our child in violation of RA 9262 Sec. 5.e.1; I organized a rescue of the child together with the officials of Barangay and police officers of station, Quezon City and we were able to successfully get the child from my estranged partner (copy of the Barangay Blotter is attached hereto as Annex "");

8. On July 11, 2010, I asked Barangay where I was residing to issue a Barangay Protection Order for me and my child (copy of the Barangay Protection Order is attached hereto as Annex "");
9. On July 19 2010, the Temporary Protection Order (TPO) issued by Regional Trial Court Branch, Quezon City was served on Ms July 20, 2010 (copy of the TPO is attached hereto as Annex "I"). The TPO prohibited Ms from committing acts against me and my children in violation of Sec. 5 of RA 9262;
Persistent Abuse by Ms
10. Throughout my nine-year live-in relationship with Ms, she has persistently physically and psychologically abused me and my daughter. Ms gets easily mad at anything and she would let out her anger on me and my daughter. Last November 2009, she hit me with her fist during my daughter's graduation. This incident made me summon my strength to finally leave my daughter. After years of abuse, I fled for my safety and that of my daughter's safety in January 2010 to live in a rented apartment in Quezon City;
11. This Honorable Public Prosecutor should not countenance Ms's acts of violence and abuse. It is high time that abusive and threatening estranged partners like Ms be made accountable for their violent and abusive acts. It is now the imperative task of this Honorable Office of the Prosecutor to uphold the interest of justice and immediately file the information for counts for Violation of the Anti-Violence Against Women and Their Children Act of 2004 (RA 9262) to finally put a stop to Ms's continued abuses and to hold her accountable for her abuses;
12. I am executing this affidavit to attest to the veracity of all the foregoing for the purpose of filing the criminal complaints for seven counts for Violation of Sec. 5.a, 5.b, 5e, 5.e.1, 5.e, 5f, 5i of the Anti-Violence Against Women and Their Children Act of 2004 (RA 9262).
In witness whereof, I have hereunto affixed my hand this day of, 201_, at Quezon City.
Complainant
CERTIFICATION
SUBSCRIBED AND SWORN to before me this day of, 201_ at Quezon City. I hereby certify that I have personally examined the affiant and that I am satisfied that she voluntarily executed and understood this counter-affidavit.
Assistant City Prosecutor

C.5.1. SAMPLE SWORN STATEMENT BEFORE THE POLICE

PASUBALI: Ikaw ba ay handing magbigay ng iyong Malaya at kusang-loob na salaysay at pawang katotohanan lamang at lahat ng iyong sasabihin ay maaaring gamitin laban o pabor sa iyo sa alinmang hukuman dito sa ating bansa?

Sagot: Opo.

- 1. Tanong: Bakit ka naririto sa aming tanggapan at nagbibigay ng malayang salaysay? Sagot:
- 2. Sabihin mo muli ang iyong pangalan at iba pang pagkakakilankilan tungkol sa iyo? Sagot:
- 3. Maaari ko bang malaman ang buong pangalan at iba pang pagkakakilanlan ng inirereklamo mo, na sinasabi mong nanakit sa iyo?
 Sagot:
- 4. Maaari mo bang sabihin sa akin kung anong oras, kalian at saan nangyari ang sinasabi mong pananakit sa iyo?
 Sagot:
- 5. Maaari mo bang isalaylsay ang buong pangyayari? Sagot:
- 6. Ano pa ang mga sumusnod na nangyari?
 Sagot:
- 7. Pansamantala ay wala na muna akong itatanong sa iyo, may nais ka bang idagdag o ibawas sa ibinigay mong pahayag nito?

 Sagot:
- 8. Lalagdaan mo ba at susumpaan ang salaysay mong ito? Sagot:

ANNEX D CHART OF CRIMES UNDER NATIONAL LAWS

Crime	Penalty	Prescription
Unjust Vexation (Art. 287, 2nd par.)	1d-30d	2 mos
Slight Physical Injuries and Maltreatment (Art. 266):		2 mos
-Injury requiring medical attention from 1-9 days	-1day – 30days	
-Injury not requiring medical attendance	-1day – 30 days	
-Ill-treatment by deed without causing any injury	-1day — 10days (arresto menor minimum)	
Slander by Deed (Art. 359) - any physical act that shall cast dishonor, discredit or contempt on another person with such act witnessed by a third party	Grave=1m1d - 2 yrs 4mos. Simple=1d-30d	6 mos.
Slander (Art. 358) - Oral defamation	Grave=4m1d – 2 yrs 4 mos. Simple= 1d-30d	6 mos. 2 mos.
Light Threats	1d – 11 days	
-under Art. 285 par. 2: threat to commit a crime		2 mos.
-under Art. 285 par. 3: exposure without condition		2 mos.
-under Art. 285 par. 1 threat using firearms		2mos.
Grave Coercion (Art. 286) by means of violence, threats or intimidation - preventing another from doing something not prohibited by law - compelling another to do something against her/his will whether it be right or wrong	6m, 1d- 6 yrs & fine P6,000	
Act of Lasciviousness	6m 1d- 6 yrs	10 yrs
Rape by sexual assault (Art. 266-A paragraph 2; RA 8353)	- Prision mayor (6 y 1d- 12yrs)	15 years 20 years
-w/ aggravating circumstance	-reclusion temporal (12y 1d – 20 yrs)	
Rape (Art. 266-A paragraph 1; RA 8353)	Reclusion Perpetua (20 yrs. 1day - 40 years)	20 years
RA 9262 pars. a-f (physical/coercion)	Arresto mayor-prision mayor (1m1d-12yrs)	20 years

RA 9262 pars. g- i (sexual activity, psychological, economic	Prision mayor (6y1d- 12yrs)	10 years
RA 7610 -children exploited in prostitution & other sexual abuses (sec. 5) – children who for money, profit, or any other consideration or due to the coercion or influence of any adult, syndicate or group, indulge in sexual intercourse or lascivious conduct; the penalty shall be imposed upon:	-14 yrs 8 mos 1 d – reclusión perpetua (Reclusión temp med – rec perpetua)	20 years
a) Those who engage in or promote, facilitate or induce child prostitution;b) Those who commit the act of sexual intercourse or	-if child is below 12 and rape is committed, penalty is reclusion perpetua	
lascivious conduct with a child exploited in prostitution or subjected to other sexual abuse; if child is below 12 and rape is committed, file rape; if child is below 12 and acts of lasciviousness is committed, file acts of lasciviousness with penalty of reclusion temporal medium	-if child is below 12 and acts of lasciviousness is committed, penalty is 14 yrs 8 mos 1 d (reclusion temporal médium)	
RA 7610 Attempt to Commit Prostitution (Sec. 6)- any person who, not being a relative of a child, is found alone with the child inside the room or cubicle or a house, inn, hotel, motel, pension house, apartelle or other similar establishments, vessels, vehicle or any other hidden or secluded area under circumstances which would lead a reasonable person to believe that the child is about to be exploited in prostitution and other sexual abuse; also, when any person is receiving services from a child in a sauna parlor or bath, massage clinic, health club and other similar establishments	-2 yrs 4 mos 1 d – 8 yrs (2 degrees lower from rec. Temp médium to rec perpetua or prisión correctional med – prisión mayor min)	15 years
RA 7610 Other Acts of Abuse (Sec. 10) —any person who shall keep or have in his company a minor, 12 years under or who is 10 years or more his junior in any public or private place, hotel, motel, beer joint, discotheque, cabaret, pension house, sauna or massage parlor, beach and/or other tourist resort similar places; not applicable to any person related w/in 4 th degree of consanguinity or affinity or any bond recognized by law, local custom and tradition or acts in the performance of a social, moral, or legal duty	10 yrs 1d – 12 yrs	
RA 10364	-20 years; and a fine of PhP 1M- 2M	10 years.

SEC. 4. Acts of Trafficking in Persons.		Except
See where of trafficking in recisions.		committed
	In every case,	by a
	conviction shall cause	syndicate or
	and carry the	in large
	automatic revocation	scale or
	of the license or	against a
	registration of the	child= 20
	recruitment agency	years
	involved in trafficking.	,
	The license of a	Note: from
	recruitment agency	the day the
	which trafficked a child	trafficked
	shall be automatically	person is
	revoked.	delivered or
		released
		from
		conditions
		of bondage
		or in the
		case of a
		child victim,
		<u>from the</u>
		day the
		<u>child</u>
		<u>reaches the</u>
		age of
		<u>majority</u>
SEC. 4-A. Attempted Trafficking in Persons.	15 years: and a fine PhP	
Sec. The recomplete trafficking in Fersons.	500k-PhP 1M	
SEC. 4-B. Accomplice Liability.	15 years: and a fine PhP	
	500,000-PhP 1M	
550 4 6 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4		
SEC. 4-C. Accessories.	45	
SEC. 5 Acts that Promote Trafficking in Persons	15 years: and	
	a fine PhP 500,000-PhP	
Section C. Qualified Traffictions in Department	1M	
Section 6. Qualified Trafficking in Persons.	Life imprisonment; and	
	a fine of PhP 2M-PhP	
CFC 7 Confidentiality	5M	
SEC. 7. Confidentiality.	6 years: and	
	a fine PhP 500,000-PhP	
	1M	

I	SEC. 11. Use of Trafficked Persons. – Any person who buys or
I	engages the services of a trafficked person for prostitution

- Provided, That the Probation Law (Presidential Decree No. 968) shall not apply:
- (a) 6 yrs to 12 yrs imprisonment & a fine of P50k-P100k: Provided, however, That the following acts shall be exempted thereto:
- (1) If an offense under paragraph (a) involves sexual intercourse or lascivious conduct with a child, the penalty shall be 17 yrs to 40 yrs imprisonment & a fine of P500k-P1M;
- (2) If an offense under paragraph (a) involves carnal knowledge of, or sexual intercourse with, a male or female trafficking victim and also involves the use of force or intimidation, to a victim deprived of reason or to an unconscious victim, or a victim under 12 years of age, instead of the penalty prescribed in the subparagraph above the penalty shall be a fine of P1M-P5M & imprisonment of 40 yrs imprisonment with no possibility of parole; except that if a person violating paragraph (a)

10 years.

of this section knows the person that provided prostitution services is in fact a victim of trafficking, the offender shall not be likewise penalized under this section but under Section 10 as a person violating Section 4; and if in committing such an offense, the offender also knows a qualifying circumstance for trafficking, the offender shall be penalized under Section 10 for qualified trafficking. If violating this section the offender also violates Section 4, the offender shall be penalized under Section 10 and, if app<u>licable,</u> for <u>qualified</u> <u>trafficking</u> instead of under this section;

(b) Deportation. — If a foreigner commits any offense described by paragraph (1) or (2) of this section or violates any pertinent provision of this Act as an accomplice or accessory to, or by attempting any such offense, he or she shall be immediately deported after serving his or her sentence and

Anti-Photo & Video Voyeurism (RA 9995) (a) To take photo or video coverage of a person or group of persons performing sexual act or any similar activity or to capture an image of the private area of a person/s such as the naked or undergarment clad genitals, public area, buttocks or female breast without the consent of the person/s involved and under circumstances in which the person/s has/have a reasonable expectation of privacy; (b) To copy or reproduce, or to cause to be copied or reproduced, with or without consideration; (c) To sell or distribute, or cause to be sold or distributed; or (d) To publish or broadcast, or cause to be published or broadcast, whether in print or broadcast media, or show or exhibit through VCD/DVD, internet, cellular phones and other similar means or device.	be barred permanently from entering the country; and (c) Public Official. – If the offender is a public official, he or she shall be dismissed from service and shall suffer perpetual absolute disqualification to hold public, office, in addition to any imprisonment or fine received pursuant to any other provision of this Act. 3 years - 7 years &/or fine P100,000.00 - (P500,000.00)	(15 years; by deduction based on prescription of the afflictive penalty of prison mayor)
The prohibition under paragraphs (b), (c) and (d) shall apply		
notwithstanding that consent to record or take photo or video coverage of the same was given by such person/s.		
RA 10175 "Cybercrime Prevention act of 2021"	one (1) decrees high an	
a) Violation of the Revised Penal Code, as Amended, Through and with the Use of Information and Communication Technology (Sec. 7). – All crimes defined and penalized by the	one (1) degree higher than that provided for by the Revised Penal	

Revised Penal Code, as amended, and special criminal laws committed by, through and with the use of information and communications technologies shall be covered by the relevant provisions of the Act.

Code, as amended, and special laws, as the case may be.

ANNEX E - REMEDIES UNDER THE QC GENDER-FAIR ORDINANCE

- The Barangay VAWC desk shall handle SOGIE concerns
- The Barangay Secretary shall record all BPOs in a separate and confidential logbook specifically for cases of violence and discrimination against LGBTI persons on the basis of their actual or perceived SOGIE.

PROCESS OF APPLYING FOR A BPO UNDER THE QC GENDER-FAIR ORDINANCE

The BPO is an order issued for the purpose of preventing further acts of violence and discrimination against LGBTI victims and granting other necessary reliefs from the abuser. The Relief granted under the protection order should serve the purpose of safeguarding the victim-survivor from further harm, minimizing any disruption in the victim-survivor's daily life by prohibiting the abuser from threatening to commit or committing personally or through another acts of violence towards the victim, and by prohibiting the abuser from directly or indirectly harassing, annoying, and communicating with the victim.

PROCEDURE TO OBTAIN A BPO

The victim will apply in writing for a BPO attested before the Panong Barangay (Head) who has jurisdiction over the application. Any non-lawyer advocated in the proceedings may accompany the victim. The Punong Barangay shall assist the victim petitioner in the application for a BPO.

The BPO shall be effective for 15 days immediately after the issuance of an ex parte BPO.

Even if the abuser did not receive the BPO, it will be considered served by tendering a copy of the BPO at the said address in the presence of at least two (2) witnesses.

Within twenty-four (24) hours after a BPO is issued, the Barangay Head shall assist the victim in filing for an application for a Temporary Protection Order (TPO) or Permanent Protection Order (PPO) with the nearest court in the place of residence of the victim.

The Punong Barangay must issue the BPO on the same day of application, immediately upon the conclusion of ex parte proceedings. The BPO has the address of the respondent, the date and time of issuance, and the protective remedies for the victim and is free of charge.

- In the absence of the Barangay Head, any Barangay Kagawad (official), Barangay VAWC Desk Officer or GAD Focal Person can act on & sign the application for a BPO with an attestation that the Barangay Head was unavailable at the time of the issuance of the BPO.
- A BPO is granted ex parte, meaning even without notice and court hearing of the abuser. The Punong Barangay, Barangay Kagawad or by the barangay VAWC helpdesk Officer or GAD focal Person, law enforcers and other government agencies shall not mediate or conciliate for a protection order to compromise or abandon the BPO.
- The Punong Barangay shall personally serve a copy of the BPO to the abuser or direct any barangay official. The BPO is deemed served upon receipt of the abuser or by any adult who received the BPO at the address of the abuser. In case the abuser or any adult at the residence of the respondent

refuses for whatever cause to receive the BPO, The barangay official serving the BPO must issue a certification seeking forth the manner, place and date of service, including the reasons why the BPO remain unserved. For indigent victims, the barangay shall ensure that transportation and other expenses are provided in filing for an application for a protection order with the courts.

THE PROCESS OF QC PRIDE COUNCIL MEDIATION - Mediation with the QC Pride Council Executive Committee (Section 32.2, Gender-Fair Ordinance)

Complaint or meditation can be filed under the QCPC Executive Committee.

The QCPC Hearing Officer will send notice of complaint to the abuser within the day of the complaint.

The abuser will be given five (5) days to answer, admit fault, and enforce remedy to end violation.

PROCESS OF FILING COMPLAINTS UNDER THE QUEZON CITY PRIDE COUNCIL

All complaints will be under oath and supported by an affidavit of the victim or by a witness & submitted to the QCPC Chairperson.

All received complaints by the QCPC Chairperson will be transmitted to the Executive Committee within two (2) days, who will designate hearing officers A notice of the complaint will be sent to the abuser. The proceeding shall start not later than five (5) days from receipt of the complaint. This will be terminated not later than ten (10) days.

The accused will be given _ days from receipt to file the answer to the complaint. Failure to submit, accused shall be considered to have waived the right to file an answer to the complaint.



Respondent may admit fault, enforce measures to end the violations. Victim will be assisted by the hearing officer in filing the violation of the Ordinance, whether criminal, civil and administrative with the court, ensure access to legal representation and psychological counseling services. If the complainant decide not file the case within Five (5) days, the Committee shall issue a Warning to the respondent.

Hearing shall be conducted on the hearing dates as agreed upon. Postponements shall not be allowed with not more than two (2) postponements.



A notice of the complaint will be sent to the abuser. The proceeding shall start not later than five (5) days from receipt of the complaint. This will be terminated not later than ten (10) days.



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A QCPC Task Force is created to mediate, monitor, respond and assist in the filing of cases of discrimination, and violence cases. This will be under the Legal Program of the Quezon City Pride Council Executive Committee.

ANNEX F - USEFUL EVIDENCE FOR DOMESTIC VIOLENCE AND FAMILY VIOLENCE OF LGBTI VICTIMS

Referencing the Violence against Women and Children Complaints under Anti-VAWC Act (RA 9262), listed are the evidence that can be used for filing complaints of LGBTI persons:

- 1. Complaint-Affidavit of Survivor Complaint must specify specific violations of Section 5 of RA 9262
- 2. Affidavits of Witnesses
- Affidavits of evewitnesses
- Affidavits executed by friends and family to whom the survivor related the incident while suffering from trauma may be admitted as res gestae evidence (exception to hearsay evidence)
- Res gestae evidence statements made by a person while a startling occurrence is taking place or immediately prior or subsequent thereto with respect to the circumstances thereof (Rule 130, Sec. 42 Rules on Evidence)
- Similar acts as evidence. Evidence that one did a certain thing at one time may be received to
 prove a specific intent or knowledge, identity, plan, system, scheme, habit, custom or usage, and the
 like (Rule 130, Sec. 34)
- Section 18, Rule on RA 9262 During the hearing for the PPO, the court shall allow the introduction
 of any history of abusive conduct of a respondent even if the same was not directed against the
 applicant or the person for whom the application is made.
- 3. Medico-legal Report if the survivor underwent medico-legal examination
- 4. Barangay Blotter and Police Blotter
- 5. Psychological or Psychiatric Report after undergoing evaluation and counseling for trauma
- 6. Psychological Report for survivors with mental disability (e.g. issued by the National Center for Mental Health)
- 7. Marriage Certificate if survivor and perpetrator are married
- 8. Birth Certificates of children of the survivor or children under her care

ANNEX G – BARANGAY COUNCIL FOR THE PROTECTION OF CHILDREN

The victim-survivor who is a minor may seek help from the BCPC. The BCPC shall be composed of the following:⁵⁴

The Punong Barangay (Chairperson) The day care worker/s
The school head/s in the barangay Parents or guardians

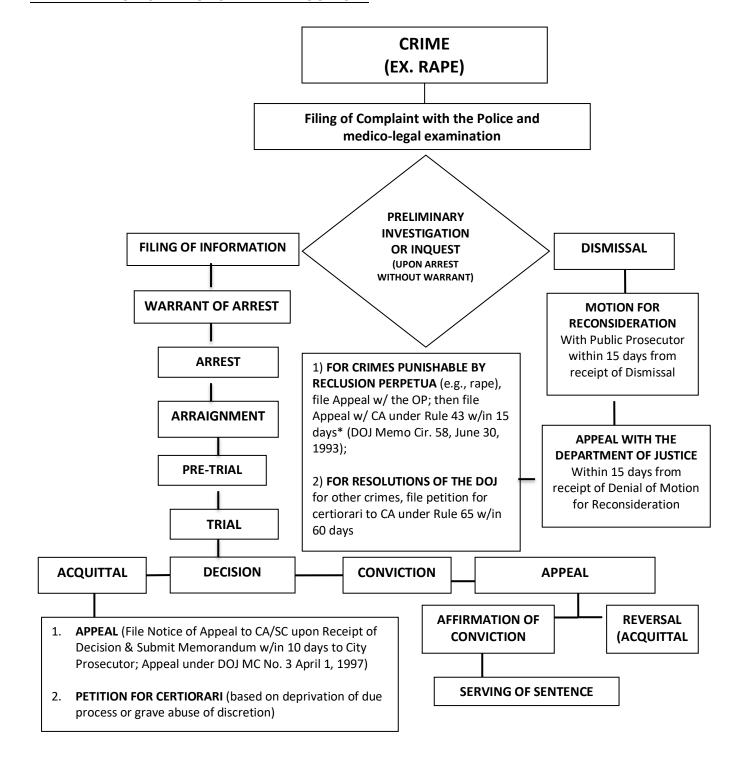
The Barangay health midwife The Sangguniang Kabataan Chairman
The Barangay health worker The Barangay nutrition scholar

A representative from non-government organizations/people's organizations for children's issues

The Duties of the BCPC are the following:55

- Foster the education of every child in the barangay.
- Encourage the proper performance of the duties of parents, and provide learning opportunities on the adequate rearing of children and on positive parent-child relationship.
- Protect and assist abandoned or maltreated children and dependents.
- Take steps to prevent juvenile delinquency and assist parents of children with behavioral problems so that they can get expert advice.
- Adopt measures for the health of children.

- Promote the opening and maintenance of playgrounds and day-care centers and other services that are necessary for child and youth welfare.
- Coordinate the activities of organizations devoted to the welfare of children and secure their cooperation.
- Promote wholesome entertainment in the community, especially in movie houses.
- Assist parents, whenever necessary in securing expert guidance counseling from the proper governmental or private welfare agency.
- Hold classes and seminars on the proper rearing of the children.
- Distribute to parents available literature and other information on child guidance.
- Assist parents, with behavioral problems whenever necessary, in securing expert guidance counseling from the proper governmental or private welfare agency.



Verified petition for review and payment of docket and other lawful fees and deposit for costs; within 15 days from notice of decision or order denying motion for new trial or reconsideration, extendible by 15 days, and another 15 days for most compelling reason.

ANNEX I – QUEZON CITY SOCIAL HYGIENE CLINICS

Batasan Social Hygiene Clinic

1 IBP Road Cor. Commonwealth Ave. Barangay Batasan Hills, QC

343-6910,0932-13636740922-80129580923-27905580905-35763530923-2790558

0928-7849043

Bernardo Social Hygiene Clinic

Ermin Garcia St. Brgy. Pinagkaisahan cr. Edsa Cubao, Quezon City 0922-8316044

Klinika Novaliches

A.J. Maximo Health Center Complex Barangay Novaliches Proper, District 5, Quezon City 0920-9516595 / 0920-9516595 / 0906-2106540

Klinika Bernardo

Ermin Garcia St. Brgy. Pinagkaisahan corner Edsa Cubao, Quezon City 0917-5811178 / 0932-2959752

Klinika Project 7

29 Bansalangin, Project 7, Quezon City Hours: 3:00 pm to 11:00 pm 0905 667 2129

Project 7 Social Hygiene Clinic

2nd Floor Project 7 HC, Bansalangin St., Brgy Veterans Village, Project 7, Quezon City 0932-3530951

ENDNOTES

- ¹ Ord. No. 2357, Series of 2014, Section 6 and section 8.
- ²Approved on November 28, 2014; Implementing Rules and Regulations approved on December 10, 2015.
- ³ Ordinance 2501, Series of 2016 approved on May 16, 2016 amending Ordinance 1401, Series 2004.
- iv Sec. 4(b) of the Magna Carta
- v "An Act Providing for the Magna Carta of Women." Republic Act No. 9710
- ⁶ Article 1, Universal Declaration of Human Rights
- ⁷ See Article 2 of the Universal Declaration of Human Rights, http://www.un.org/en/universal-declaration-human-rights/
- ⁸ Fact sheet on intersex, https://unfe.org/system/unfe-65-Intersex Factsheet ENGLISH.pdf
- ⁹ Definition contained in the *Yogyakarta Principles: Principles on the application of international human rights law in relation to sexual orientation and gender identity.* Yogyakarta, Indonesia, 2006, http://www.yogyakartaprinciples.org/principles en.pdf.
- ¹⁰ http://www.dhs.vic.gov.au/for-individuals/children,-families-and-young-people/family-violence/what-is-family-violence
- 11 See CEDAW Committee General Recommendation 19, http://www.un.org/womenwatch/daw/cedaw/recommendations/recomm.htm
- ¹² Baladerian, N., Coleman, T., Stream., J. (2013) Abuse of People with Disabilities: Victims and Their Families Speak Out: A Report on the 2012 National Survey on Abuse of People with Disabilities. http://www.disabilityandabuse.org/survey/survey-report.pdf. Retrieved on 10/06/2014.
- 13 http://www.theduluthmodel.org/training/wheels.html
- 14 Based from documented legal cases handled by Claire Padilla, lawyer and human rights activists of EnGendeRights, Inc.
- ¹⁵ American Psychiatric Association DSM-5
- $^{16} \ Mayo \ Clinic; Personality \ Disorders, available \ at \ \underline{https://www.psychiatry.org/patients-families/personality-disorders/what-are-personality-disorders}$
- ¹⁷ American Psychiatric Association DSM-5 (Criteria Revised June 2011)
- ¹⁸ Mayo Clinic
- 19 http://www.mayoclinic.org/diseases-conditions/antisocial-personality-disorder/home/ovc-20198975
- ²⁰ ibid
- ²¹ WHO, ICD-10, F60.31 Borderline Personality Disorder
- ²² https://www.nimh.nih.gov/health/topics/borderline-personality-disorder/index.shtml
- ²³ Antisocial Personality Disorder, available at

https://www.nimh.nih.gov/health/statistics/prevalence/antisocial-personality-disorder.shtml

- ²⁴ http://www.powercommunicating.com/articles/Relationship%20Abuse%20and%20the%20Abusive%20Mentality.pdf
- xxv Williams, J. & O'Connell, K. "What's Love Got to Do With It! Examining Abuse in Lesbian Relationships."

http://slideshowes.com/doc/350806/same-sex-sexual-assault-and-domestic-violence

- xxvi http://www.domesticviolence.com.au/pages/barriers-to-leaving-an-abusive-relationship.php
- xxvii The Committee on the Rights of the Child recommended in 2005 to "establish adequate mental health services tailored for adolescents."
- xxviii Tips for Creating Dialogue with LGBTIQ Clients, Anti-violence Project.
- xxix ibid
- 30 Ordinance No. SP-2357 Implementing Rules and Regulations
- 31 Section VIII Ordinance No. SP-2357
- 32 Section VI Ordinance No. SP 2357
- ³³ Sec. 32.1, Gender Fair Ordinance IRR.
- 34 A.M. No. 03-04-04-SC Rule On Custody Of Minors And Writ Of Habeas Corpus In Relation To Custody Of Minors
- 35 Section 5, Rule 58 of the Philippines Rules of court
- ³⁶ Section 1, Rule 58 of the Philippines Rules of Court
- ³⁷ Section 5, Rule 58 of the Philippines Rules of court
- 38 Section 9, Rule 58 of the Philippines Rules of Court
- ³⁹ Section 17 of A.M No. 03-04-04-SC
- ⁴⁰ Section 18 of A.M. No. 03-04-04-SC
- ⁴¹ Section 9
- ⁴² http://pcw.gov.ph/sites/default/files/documents/laws/presidential decree 603.pdf
- ⁴³ Article 142, P.D. 603
- ⁴⁴ Art. 154, PD 603.
- ⁴⁵ Article 150, P.D. 603
- ⁴⁶ Article 150, P.D. 603
- ⁴⁷ DOJ Rules & Regulations RA 7610, Sec. 32
- ⁴⁸ DOJ Rules & Regulations RA 7610, Sec. 32; SECTION 6. Failure to Report.
- ⁴⁹ Under DOJ Rules & Regulations on RA 7610 on Sec. 32, the duly authorized officer/social worker of the DSWD/local social welfare agency shall take Protective Custody of the child.

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⁵⁰ DOJ Cir. 54

⁵¹ SEC. 8. Initiation and Prosecution of Cases. – (c) Affidavit of Desistance. – Cases involving trafficking in persons should not be dismissed based on the affidavit of desistance executed by the victims or their parents or legal guardians. Public and private prosecutors are directed to oppose and manifest objections to motions for dismissal. Any act involving the means provided in this Act or any attempt thereof for the purpose of securing an Affidavit of Desistance from the complainant shall be punishable under this Act.

⁵³ Committee for the Special Protection of Children Protocol for Case Management of Child Victims of Abuse, Neglect, and Exploitation Protocol on RA 7610.

⁵⁴ Section VIII, R.A. 8980.

⁵⁵ Article 87, P.D. 603.